

# Windhoek Oct20Version HCPFoodVendorSurvey

## PROJECT INFORMATION AND INFORMED CONSENT

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Hello! My name is (Insert Name) and I am administering a survey for (Insert Institution) among food retailers in this city. The survey is about the demographics and opinions of the retail owners, the food retail business those owners are running, and the regulatory and business environment in which those businesses are operating. The survey will be administered to approximately 500 food retail owners in Windhoek and the information you give us will be kept confidential and anonymous in the final dataset. This food retailer survey is part of an international research effort and this survey is being administered in two other small cities in Malawi and Cameroon.

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### Does this enterprise sell food?

☐ No

☐ Yes

Thank you for your time. Goodbye.

*If the enterprise does not sell food do not proceed with the survey. Delete the form.*

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**Are you in charge of or supervising this enterprise?**

- ☐ No
- ☐ Yes

**How can I arrange to meet with the owner of this enterprise?**

*Record this information in your field notebook, report the rescheduled interview to your field supervisor, and exit the form without saving.*

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**You do not have to answer any questions you do not feel comfortable answering and you have the right to terminate the survey at any time. Participation in this survey will not likely provide direct benefits to you or your business but we hope that the reports produced from this survey will help to inform policy makers in this city. We have assessed this survey as having minimal risks, although you may experience some discomfort with some of questions included in this survey. As a reminder, you do not have to answer any question that you do not wish to answer. We will be collecting contact information in case we need to double-check to make sure we accurately recorded your answers to this survey but this information will be destroyed at the end of the survey so that no one will be able to identify you in the final data set. The interview should last about 30 minutes. Are you willing to participate?**

- ☐ Yes
- ☐ No

Thank you for participating in this survey! Please confirm that you understand and agree to the following statements about your participation in this survey.

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**I understand that my participation in the study is entirely voluntary and that I am free to stop at any time.**

- ☐ No
- ☐ Yes

**I understand that I cannot be identified by my answers and that my answers cannot be linked to me after the completion of this survey fieldwork.**

- ☐ No
- ☐ Yes

**I understand that I do not have to answer any question I do not wish to answer for any reason.**

- ☐ No
- ☐ Yes

**I agree that the information I give may be used in research reports and that these reports will not reveal my personal identity.**

- ☐ No
- ☐ Yes

**I have understood the information regarding my participation in the study and agree to participate in this study on food retailers in this city.**

- ☐ No
- ☐ Yes

**Just to reiterate, your answers will be incredibly useful and provide you with a means of sharing your story and participating in important research on the food system in your city. Your answers will also be kept completely confidential and anonymous. Are you willing to participate?**

- ☐ No
- ☐ Yes

**What is the reason for the survey refusal?**

- ☐ Respondent has insufficient time
- ☐ Respondent is concerned for his/her confidentiality
- ☐ Respondent is under the influence of drugs/alcohol
- ☐ Respondent is aggressive
- ☐ Respondent is not interested
- ☐ Environment is unsafe
- ☐ Unknown

1.0 Demographic data

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**1.1 Study Location**

- ☐ Otjomuise
- ☐ Okuryangava
- ☐ Havana
- ☐ Hakahana
- ☐ Grysblock
- ☐ Khomasdal
- ☐ Wanaheda
- ☐ Katutura Central
- ☐ Okahandja Park
- ☐ Ombili
- ☐ Shandumbala
- ☐ Freedom square
- ☐ Doram
- ☐ Eros
- ☐ Klein Kuppe
- ☐ Klein Windhoek
- ☐ Northern Industrial
- ☐ Montecristo/Lafranz
- ☐ Southern Industrial
- ☐ Prosperita
- ☐ Cimbebasia
- ☐ Dorado
- ☐ Hochland
- ☐ Pionerspark
- ☐ Academia
- ☐ Single quarters
- ☐ Goreangab
- ☐ Windhoek West
- ☐ Soweto
- ☐ Rocky Crest
- ☐ Geemente
- ☐ Marula
- ☐ Babylon
- ☐ Dorado valley

- ☐ Gologota  
Herero location
- ☐ Donkerhoek
- ☐ CBD

**GPS Point**

latitude (x.y °)

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longitude (x.y °)

---

altitude (m)

---

accuracy (m)

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**1.2 What is the gender of the enterprise owner/respondent**

- ☐ Male
- ☐ Female

**1.3 What is your marital status?**

- ☐ Single
- ☐ Married
- ☐ Refused

**1.4 Number of household members in total**

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**1.5 How old were you at your last birthday?**

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**1.6 Which year were you born?**

yyyy-mm-dd

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**1.7 Where were you born?**

- ☐ In Windhoek
- ☐ Another city in this country
- ☐ A rural area in this country
- ☐ A foreign country
- ☐ Refused to answer

**1.8 What is your highest level of education?**

- ☐ No formal education
- ☐ Primary
- ☐ Secondary
- ☐ College/university
- ☐ Refused to answer

**1.9 Did you have other occupations before starting this business?**

- ☐ No
- ☐ Yes
- ☐ Refused

**1.10 What other occupations have you engaged in before starting this business?**

- ☐ Farming
- ☐ Manual worker
- ☐ Professional skilled
- ☐ Professional worker white collar
- ☐ Piece work
- ☐ Refused

**1.11 Have you had any other occupations since starting this business?**

- ☐ No
- ☐ Yes
- ☐ Refused

**1.12 What other occupations have you engaged in since starting this business?**

- ☐ Farming
- ☐ Manual worker
- ☐ Professional skilled
- ☐ Professional worker white collar
- ☐ Businessman/ woman

## Reasons for Starting a Business

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### 2.1 In which year was this business established?

yyyy-mm-dd

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### 2.2. To what extent did each of the following factors influence your decision to start working at this business?

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#### 2.2.1 I had a job but it did not pay enough

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

#### 2.2.2 I was unemployed and unable to find a job

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

#### 2.2.3. I had a job but it did not suit my qualifications and experience

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

#### 2.2.4 I wanted to provide employment for members of my family

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.5. I wanted to provide employment for people from my home area**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.6. I wanted to provide employment for other people**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.7. I needed more money just to survive.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.8. I wanted to give my family greater financial security**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.9. I wanted to make more money to send to my family in my home area.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important



**2.2.10. I decided to go into business in partnership with others.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.11. Support and help in starting my business was available from other people.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.12. My family has always been involved in business.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.13. I have always wanted to run my own business.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.14. I wanted more control over my own time/I wanted to be my own boss.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.2.15. I wanted to increase my status in the community.**

- ☐ No importance
- ☐ Little importance
- ☐ Moderate importance
- ☐ Very important
- ☐ Extremely important

**2.3. Do you currently own other businesses entirely?**

- ☐ No
- ☐ Yes
- ☐ Refused

**2.3.1. How many other businesses do you currently own?**

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**2.4. Are you currently a partner or co-owner in any other businesses?**

- ☐ No
- ☐ Yes
- ☐ Refused

**2.4.1 How many other businesses are you currently a partner or co-owner of?**

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**3.0 Business Characteristics**

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**3.1. Location of this business [Do not ask – enumerator records based on observation]**

- ☐ No fixed location, mobile
- ☐ Stall in an open market
- ☐ Stall in an informal market
- ☐ Stall outside open market
- ☐ Stall outside supermarket
- ☐ Stall on the street/roadside
- ☐ At taxi rank or bus stop
- ☐ Tuckshop
- ☐ In my home
- ☐ Other

**3.1.2. Specify "other" place**

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3.2. Which of the following factors influenced your decision to locate your business here?

*If the enterprise does not operate at a fixed place, rephrase as "Which of the following factors influenced your decision to not to have a permanent place for your business?"*

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**3.2.1. Because it is a place with greatest number of customers**

- ☐ No
- ☐ Yes

**3.2.2. Because it has ease access to services such as water/electricity?**

- ☐ No
- ☐ Yes

**3.2.3. Because you have a permit to operate here?**

- ☐ No
- ☐ Yes

**3.2.4 Because rents are cheaper here?**

- ☐ No
- ☐ Yes

**3.2.5 Because It is safer place than other locations?**

- ☐ No
- ☐ Yes

**3.2.6 Because of plenty of passing traffic?**

- ☐ No
- ☐ Yes

**3.2.7 Because It is close to your home?**

- ☐ No
- ☐ Yes

**3.2.8 Because you own/occupy the land?**

- ☐ No
- ☐ Yes

**3.2.9 Because it is close to other enterprises?**

- ☐ No
- ☐ Yes

**3.2.10 Because it is far from other competitors?**

- ☐ No
- ☐ Yes

**3.2.11 Because it is where you were always doing business?**

- ☐ No
- ☐ Yes

**3.2.12 Because it is close to public transport?**

- ☐ No
- ☐ Yes

**3.2.13 Because land was cheap/freely available here?**

- ☐ No
- ☐ Yes

**3.2.14 Because there are few or no police or city security people who confiscate our things**

- ☐ No
- ☐ Yes

**3.2.15 Because it is close to where I source my products**

- ☐ No
- ☐ Yes

**3.3 What is the occupancy/tenure status of your business premises?**

- ☐ I own it/ am part owner
- ☐ Pay rent to private owner (company or individual)
- ☐ Pay rent to council/municipality
- ☐ Rent-free, with permission
- ☐ Rent-free, without permission (squatting)
- ☐ Share space/premises with others
- ☐ Other
- ☐ Refused

**3.3.1. Specify "other" occupancy/tenure status**

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**3.4. Do you currently pay for any license or fees to operate your business?**

*Please ask any money that they pay for them to operate at the place*

- ☐ No
- ☐ Yes
- ☐ Refused

3.4.1. Do you currently pay any of the following to operate your business . . . ?

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**3.4.1.1 City licensing fees?**

- ☐ No
- ☐ Yes

**3.4.1.2. City daily business operation fees?**

- ☐ No
- ☐ Yes

**3.4.1.3. Market daily vending fees?**

- ☐ No
- ☐ Yes

**3.4.1.4. Vendors association fees?**

- ☐ No
- ☐ Yes

**3.4.1.5. Property taxes for the business site?**

- ☐ No
- ☐ Yes

**3.5. Over the past month, what is the main food item that you have been selling?**

*If the retailer sells many things, prompt them to say one of the main items. There is no objective standard for the main item - it should be reflective of what the retailer names as the most important.*

**3.5.1. How much did you spend in total in the last month on FOOD 1?**

*In Namibia Dollars. If "don't know" or refused enter "99"*

**3.5.2. What was the main source of FOOD 1 in the past month?**

*They should choose one main source, even if there were many sources*

- ☐ Agra
- ☐ Supermarkets (Shoprite/PicknPay)
- ☐ Cash & Carry (Metro)
- ☐ Formal market in Windhoek
- ☐ Informal Market in Windhoek (e.g., Tukondjeni, etc)
- ☐ Rural Market
- ☐ Market in another city or country
- ☐ Direct from farmer
- ☐ I make them myself (for cooked/prepared foods)
- ☐ I grew/raised/gathered them myself (for meat and produce)]
- ☐ Wholesaler
- ☐ Small shops/retailers
- ☐ I grew/raised/gathered them myself (for meat and produce)

**3.5.3. Is this food available seasonally or year-round?**

- ☐ Seasonally
- ☐ Year-round

**3.6. Is there another food you have been selling in the past month (FOOD 2)?**

*If the respondent says no, but other foods are on display, ask them about these foods on display.*

- ☐ No
- ☐ Yes

**3.6.1. What is this other food you have been selling (FOOD 2)?**

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**3.6.2. How much did you spend in total in the last month on FOOD 2? (N\$)**

*In Namibia Dollars. If "don't know" or refused enter "99"*

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**3.6.3. What was the main source of FOOD 2 in the past month?**

*They should choose one main source, even if there were many sources*

- ☐ Agra
- ☐ Supermarkets (Shoprite/PicknPay)
- ☐ Cash & Carry (Metro)
- ☐ Formal market in Windhoek
- ☐ Informal Market in Windhoek (e.g., Tukondjeni, etc)
- ☐ Rural Market
- ☐ Market in another city or country
- ☐ Direct from farmer
- ☐ I make them myself (for cooked/prepared foods)
- ☐ I grew/raised/gathered them myself (for meat and produce)]
- ☐ Wholesaler
- ☐ Small shops/retailers
- ☐ I grew/raised/gathered them myself (for meat and produce)

**3.6.4. Is FOOD 2 available seasonally or year-round?**

- ☐ Seasonally
- ☐ Year-round

**3.7 Is there another food you have been selling in the past month (FOOD 3)?**

*If the respondent says no, but other foods are on display, ask them about these foods on display.*

- ☐ No
- ☐ Yes

**3.7.1. What is this other food you have been selling (FOOD 3)?**

---

**3.7.2. How much did you spend in total in the last month on FOOD 3? (N\$)**

*In Namibia Dollars. If "don't know" or refused enter "99"*

---

**3.7.3.. What was the main source of FOOD 3 in the past month?**

*They should choose one main source, even if there were many sources*

- ☐ Agra
- ☐ Supermarkets (Shoprite/PicknPay)
- ☐ Cash & Carry (Metro)
- ☐ Formal market in Windhoek
- ☐ Informal Market in Windhoek (e.g., Tukondjeni, etc)
- ☐ Rural Market
- ☐ Market in another city or country
- ☐ Direct from farmer
- ☐ I make them myself (for cooked/prepared foods)
- ☐ I grew/raised/gathered them myself (for meat and produce)]
- ☐ Wholesaler
- ☐ Small shops/retailers
- ☐ I grew/raised/gathered them myself (for meat and produce)

**3.7.4. Is FOOD 3 available seasonally or year-round?**

- ☐ Seasonally
- ☐ Year-round

**3.8 Is there another food you have been selling in the past month (FOOD 4)?**

*If the respondent says no, but other foods are on display, ask them about these foods on display.*

- ☐ No
- ☐ Yes

**3.8.1. What is this other food you have been selling (FOOD 4)?**

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**3.8.2. How much did you spend in total in the last month on FOOD 4? (N\$)**

*In Namibia Dollars. If "don't know" or refused enter "99"*

---



**3.8.3. What was the main source of FOOD 4 in the past month?**

*They should choose one main source, even if there were many sources*

- ☐ Agra
- ☐ Supermarkets (Shoprite/PicknPay)
- ☐ Cash & Carry (Metro)
- ☐ Formal market in Windhoek
- ☐ Informal Market in Windhoek (e.g., Tukondjeni, etc)
- ☐ Rural Market
- ☐ Market in another city or country
- ☐ Direct from farmer
- ☐ I make them myself (for cooked/prepared foods)
- ☐ I grew/raised/gathered them myself (for meat and produce)]
- ☐ Wholesaler
- ☐ Small shops/retailers
- ☐ I grew/raised/gathered them myself (for meat and produce)

**3.8.4. Is FOOD 4 available seasonally or year-round?**

- ☐ Seasonally
- ☐ Year-round

**3.9. Is there another food you have been selling in the past month (FOOD 5)?**

*If the respondent says no, but other foods are on display, ask them about these foods on display.*

- ☐ No
- ☐ Yes

**3.9.1. What is this other food you have been selling (FOOD 5)?**

---

**3.9.2. How much did you spend in total in the last month on FOOD 5? (N\$)**

*In Namibia Dollars. If "don't know" or refused enter "99"*

---

**3.9.3.. What was the main source of FOOD 5 in the past month?**

*They should choose one main source, even if there were many sources*

- ☐ Agra
- ☐ Supermarkets (Shoprite/PicknPay)
- ☐ Cash & Carry (Metro)
- ☐ Formal market in Windhoek
- ☐ Informal Market in Windhoek (e.g., Tukondjeni, etc)
- ☐ Rural Market
- ☐ Market in another city or country
- ☐ Direct from farmer
- ☐ I make them myself (for cooked/prepared foods)
- ☐ I grew/raised/gathered them myself (for meat and produce)]
- ☐ Wholesaler
- ☐ Small shops/retailers
- ☐ I grew/raised/gathered them myself (for meat and produce)

**3.9.4. Is FOOD 5 available seasonally or year-round?**

- ☐ Seasonally
- ☐ Year-round

**4.0 Food Sanitation & Safety**

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**4.1 Have you learned about food safety and hygiene?**

- ☐ No
- ☐ Yes
- ☐ Refused

4.1.1. Have you learned about food hygiene from any of the following sources?

---

**4.1.1.1. Government officers or City Assembly extension workers?**

- ☐ No
- ☐ Yes

**4.1.1.2. Public awareness campaigns?**

- ☐ No
- ☐ Yes

**4.1.1.3. Other food sellers?**

- ☐ No
- ☐ Yes

**4.2. Is there a place very close to this place where you can use a toilet while working at your business?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.2.1. Is there a fee for using this toilet?**

- ☐ No
- ☐ Yes

**4.2.2. How do you rate the toilet you have mentioned in terms of hygiene?**

- ☐ Poor hygiene
- ☐ Good Hygiene

**4.3. Is there a place where you can wash your hands with soap and water while working at your business?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.4. During the time that you are selling, is the food protected from dust, insects, dirt and direct sun?**

*(Observe if the interview is at the business place)*

- ☐ No
- ☐ Yes

**4.5. Do you face problems with insects or rodents at your current place of business?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.6. Is running water usually available at your business site to wash food?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.7. Do you sell both raw and cooked food?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.7.1. Is raw food kept separate from cooked food?***If possible, enumerator can observe*

- ☐ No
- ☐ Yes
- ☐ Refused

**4.7.2. Do you use separate utensils for handling raw and cooked food?**

- ☐ No
- ☐ Yes
- ☐ Refused

4.8. Do you use the following methods to dispose of wasted and unsold food?

---

**4.8.1. Do you sell the food to customers at a reduced price ?**

- ☐ No
- ☐ Yes

**4.8.2. Do you dispose of the wasted/unsold food products at the bin near this food shop/place of business?**

- ☐ No
- ☐ Yes

**4.8.3. Do you dispose of food products at a dump site away from the retail outlet/place of business?**

- ☐ No
- ☐ Yes

**4.8.4. Do you recycle the food to make another food product?**

- ☐ No
- ☐ Yes

**4.8.5. Do you dispose of food products at home by burning or burying it?**

- ☐ No
- ☐ Yes

**4.8.6. Do you consume the food at home?**

- ☐ No
- ☐ Yes

**4.8.7. Do you give away the food?**

- ☐ No
- ☐ Yes

**4.8.8. Are there other ways, not mentioned already, that you dispose your garbage/ wastes from your business**☐ No☐ Yes**4.8.8.1. Specify**

---

**4.9. Do you currently store food at this food enterprise?**☐ No☐ Yes4.9.1. Do you have the following food storage at this food enterprise?

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**4.9.1.1 Freezer**☐ No☐ Yes**4.9.1.2. Refrigerator**☐ No☐ Yes**4.9.1.3. Cooler**☐ No☐ Yes**4.9.1.4. Locked box/Shelves/display cabinets**☐ No☐ Yes**4.9.1.5. On the floor at the enterprise location**☐ No☐ Yes**4.9.1.6. Another type of storage at the enterprise**☐ No☐ Yes**4.9.1.6.1 Specify**

---

**4.10. Where do you normally store the food you are selling?**

---

**4.11. Does this enterprise sell prepared foods?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.11.1. Is food prepared at this place?**

- ☐ No
- ☐ Yes

**4.11.2. Do you bring already prepared food?**

- ☐ No
- ☐ Yes

**4.11.3. Is there any food preparation training that you or your employees attended in the past 12 months?**

- ☐ No
- ☐ Yes

**4.12. Do food/health inspectors come to inspect your place?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.12.1. When was last time that they inspected your place?**

- ☐ within 1 year
- ☐ 2-3 years ago
- ☐ 4 or more years

**4.13. Do you usually have electricity access for your food enterprise?**

- ☐ No
- ☐ Yes
- ☐ Refused

**4.13.1. Do you have electricity from City of Windhoek/Nampower?**

- ☐ No
- ☐ Yes

**4.13.2. Do you have electricity from a generator?**

- ☐ No
- ☐ Yes

**4.13.3. Do you have electricity from solar panels?**

- ☐ No
- ☐ Yes

**Business Practices**

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5.1. Other than your customers, do any of the following people consume any of the food that you sell at this retail food outlet?

---

**5.1.1. Yourself?**

- ☐ No
- ☐ Yes

**5.1.2. Your employees?**

- ☐ No
- ☐ Yes
- ☐ Not applicable (do not have employees)

**5.1.3 Your family?**

- ☐ No
- ☐ Yes
- ☐ Not applicable (no family member)

**5.1.4. Your neighbours who are not customers?**

- ☐ No
- ☐ Yes

**5.1.5. Your relatives who are not customers?**

- ☐ No
- ☐ Yes
- ☐ Not applicable (No relatives around)

5.2. How do you arrive at the prices for the food products that you currently sell at this food enterprise?

---

**5.2.1. Do you negotiate with customers on prices?**

- ☐ No
- ☐ Yes

**5.2.2. Do you keep prices cheaper than competitors?**

- ☐ No
- ☐ Yes

**5.2.3. Do you give discounts to regular customers?**

- ☐ No
- ☐ Yes

**5.2.4 Do you set a standard markup across the items?**

- ☐ No
- ☐ Yes

**5.2.5 Do you offer prices based on the apparent wealth of the customers?**

- ☐ No
- ☐ Yes

**5.2.6. Do you follow the prices set by the market?**

- ☐ No
- ☐ Yes
- ☐ Not applicable (not a market vendor)

**5.2.7. Do you follow the prices set by the Government?**

- ☐ No
- ☐ Yes
- ☐ Not applicable (no set Government prices)

**5.2.8 Do you have other ways in which you set prices of your items?**

- ☐ No
- ☐ Yes

**5.2.8.1. Specify**

---

**5.3. Do you currently have regular customers at this food enterprise?***Usual customers*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.3.1. Do you currently stock items especially for these regular customers?**

- ☐ No
- ☐ Yes



**5.3.2. If you changed locations for this enterprise, would you expect that your regular customers would continue to be regular patrons of this enterprise?**

- ☐ No  
☐ Yes

**5.3.3. If you received a warning about food contamination from your supplier(s) concerning the products you sold, would you be able to identify which products need to be thrown out?**

- ☐ no  
☐ yes

**5.3.4. As a part of your business at this food enterprise, are you currently giving credit to your regular customers?**

- ☐ No  
☐ Yes

Employees

---

**5.4. How many people aside from you, and including family members, work at this enterprise?**

- ☐ 0  
☐ 1  
☐ 2  
☐ 3  
☐ 4  
☐ 5

**5.5.1 Starting with the longest serving employee (EMPLOYEE 1), what is the relationship to you?**

- ☐ Not a relative  
☐ Spouse  
☐ Child  
☐ Sibling  
☐ Parent  
☐ Other relative

**5.5.2. What is the sex of EMPLOYEE 1?**

- ☐ Male  
☐ Female

**5.5.3. How old was EMPLOYEE 1 at his/her last birthday?**

---

**5.5.4. Where was EMPLOYEE 1 born?**

- ☐ In City of Windhoek
- ☐ Outside City of Windhoek

**5.5.5. What is the employment status of EMPLOYEE 1?**

- ☐ Full time
- ☐ Part time
- ☐ Casual
- ☐ Paid in Kind
- ☐ Refused

**5.5.6. Was EMPLOYEE 1 paid with cash in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.5.6.1. How much was EMPLOYEE 1 paid in total in the last month from working at this food enterprise? (N\$)**

*Enter "99" for refused to answer*

---

**5.5.7. Was EMPLOYEE 1 paid with food in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.6.1 Regarding the second longest-serving employee, what is the relationship to you?**

- ☐ Not a relative
- ☐ Spouse
- ☐ Child
- ☐ Sibling
- ☐ Parent
- ☐ Other relative

**5.6.2. What is the sex of EMPLOYEE 2?**

- ☐ Male
- ☐ Female

**5.6.3. How old was EMPLOYEE 2 at his/her last birthday?**

---

**5.6.4. Where was EMPLOYEE 2 born?**

- ☐ In City of Windhoek
- ☐ Outside City of Windhoek

**5.6.5. What is the employment status of EMPLOYEE 2?**

- ☐ Full time
- ☐ Part time
- ☐ Casual
- ☐ Paid In Kind
- ☐ Refused

**5.6.6. Was EMPLOYEE 2 paid with cash in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.6.6.1 How much was EMPLOYEE 2 paid in total in the last month from working at this food enterprise? (N\$)**

*If refused, enter "99"*

---

**5.6.7 Was EMPLOYEE 2 paid with food in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.7.1 Regarding the third longest-serving employee, what is the relationship to you?**

- ☐ Not a relative
- ☐ Spouse
- ☐ Child
- ☐ Sibling
- ☐ Parent
- ☐ Other relative

**5.7.2. What is the sex of EMPLOYEE 3?**

- ☐ Male
- ☐ Female

**5.7.3. How old was EMPLOYEE 3 at his/her last birthday?**

---

**5.7.4. Where was EMPLOYEE 3 born?**

- ☐ In City of Windhoek
- ☐ Outside City of Windhoek

**5.7.5. What is the employment status of EMPLOYEE 3?**

- ☐ Full time
- ☐ Part time
- ☐ Casual
- ☐ Paid In Kind
- ☐ Refused

**5.7.6. Was EMPLOYEE 3 paid with cash in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.7.6.1 How much was EMPLOYEE 3 paid in total in the last month from working at this food enterprise? (N\$)**

*If refused, enter "99"*

---

**5.7.7 Was EMPLOYEE 3 paid with food in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.8.1 Regarding the fourth longest-serving employee, what is the relationship to you?**

- ☐ Not a relative
- ☐ Spouse
- ☐ Child
- ☐ Sibling
- ☐ Parent
- ☐ Other relative

**5.8.2. What is the sex of EMPLOYEE 4?**

- ☐ Male
- ☐ Female

**5.8.3. How old was EMPLOYEE 4 at his/her last birthday?**

---

**5.8.4. Where was EMPLOYEE 4 born?**

- ☐ In City of Windhoek
- ☐ Outside City of Windhoek

**5.8.5. What is the employment status of EMPLOYEE 4?**

- ☐ Full time
- ☐ Part time
- ☐ Casual
- ☐ Paid In Kind
- ☐ Refused

**5.8.6. Was EMPLOYEE 4 paid with cash in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.8.6.1 How much was EMPLOYEE 4 paid in total in the last month from working at this food enterprise? (N\$)**

*If refused, enter "99"*

---

**5.8.7 Was EMPLOYEE 4 paid with food in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.9.1 Regarding the fifth longest-serving employee, what is the relationship to you?**

- ☐ Not a relative
- ☐ Spouse
- ☐ Child
- ☐ Sibling
- ☐ Parent
- ☐ Other relative

**5.9.2. What is the sex of EMPLOYEE 5?**

- ☐ Male
- ☐ Female

**5.9.3. How old was EMPLOYEE 5 at his/her last birthday?**

---

**5.9.4. Where was EMPLOYEE 5 born?**

- ☐ In City of Windhoek
- ☐ Outside City of Windhoek

**5.9.5. What is the employment status of EMPLOYEE 5?**

- ☐ Full time
- ☐ Part time
- ☐ Casual
- ☐ Paid In Kind
- ☐ Refused

**5.9.6. Was EMPLOYEE 5 paid with cash in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.9.6.1 How much was EMPLOYEE 5 paid in total in the last month from working at this food enterprise? (N\$)**

*If refused, enter "99"*

---

**5.9.7. Was EMPLOYEE 5 paid with food in the past month?**

- ☐ No
- ☐ Yes
- ☐ Refused

5.10. Are the employees at this food enterprise currently eligible for any of the following work benefits?

---

**5.10.1 Overtime pay at your work?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.10.2 Medical benefits?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.10.3. Paid vacation?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.10.4. Limited to 10 hours of work per day?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.10.5. Lunch break?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.10.6. Paid sick days?**

- ☐ No
- ☐ Yes
- ☐ Refused

5.11. Do you currently use any of the following business strategies to make more profits while operating this food enterprise?

---

**5.11.1 Do you extend your hours of operation to make more profits?**

- ☐ No
- ☐ Yes

**5.11.2 Do you open your business only during the periods of the day when you have the most customers?**

- ☐ No
- ☐ Yes

**5.11.3 Do you sleep at on your business premises?**

- ☐ No
- ☐ Yes

**5.11.4 Do you negotiate prices with your suppliers?**

- ☐ No
- ☐ Yes

**5.11.5 You purchase stock in bulk yourself to make more profits?**

- ☐ No
- ☐ Yes

**5.11.6 Do you partner with other businesses to distribute risks?**

- ☐ No
- ☐ Yes

**5.11.7 Do you engage in shareholding?**

- ☐ No
- ☐ Yes

**5.11.8 Do you purchase stock in bulk together with others?**

- ☐ No
- ☐ Yes

**5.11.9 Do you offer credit to your customers?**

- ☐ No
- ☐ Yes

**5.11.10 Do you look for the cheapest prices for goods in order to make more profits?**

- ☐ No
- ☐ Yes

**5.11.11 Do you sell goods more cheaply than your competitors?**

*ekan na banyane ose*

- ☐ No
- ☐ Yes
- ☐ Don't know

**5.11.12 Do you keep records of your business accounts?**

- ☐ No
- ☐ Yes

**5.11.13 Do you pay the police/community leaders for protection of your properties?**

- ☐ No
- ☐ Yes

**5.11.14 Do you pay for security guards?**

- ☐ No
- ☐ Yes

**5.11.15 Do you change what you sell at different times of the year?**

- ☐ No
- ☐ Yes



**5.11.16 Do you use mobile phones to coordinate with suppliers/other vendors and customers?**☐ No☐ Yes**5.12. Methods of Payments**

---

**5.12.1. Do accept cash as a method of payment?**☐ No☐ Yes**5.12.2. Do accept ATM card as a method of payment?**☐ No☐ Yes**5.12.3. Do accept Mobile money as a method of payment?**☐ No☐ Yes**5.12.4. Do you accept food or goods as payments?**☐ No☐ Yes**5.12.5. Do you accept services as payments?**☐ No☐ Yes**5.13. Have you moved your food enterprise to this place from another neighbourhood here in Windhoek or outside Windhoek in the past 12 months?**☐ No☐ Yes☐ Refused**5.13.1. Were any of the following reasons relevant to why you moved your business in the last year?**

---

**5.13.2. You wanted to access more customers?**☐ No☐ Yes

**5.13.3. You wanted to access different kinds of customers?**

- ☐ No
- ☐ Yes

**5.13.4. You wanted to be closer to suppliers?**

- ☐ No
- ☐ Yes

**5.13.5 You wanted to compete with other retailers?**

- ☐ No
- ☐ Yes

**5.13.6. Did you relocate here for security reasons?**

- ☐ No
- ☐ Yes

**5.14 In the last year, have you noticed your customers' change their food purchases because they changed their demand for some foods?**

- ☐ No
- ☐ Yes
- ☐ Refused

5.14.1. Have you responded in any of the following ways to your customers' changing food purchases due to changing demand?

---

**5.14.2. Have you changed the type of food that you sell?**

- ☐ No
- ☐ Yes

**5.14.3. Have you changed the price of the food that you sell?**

- ☐ No
- ☐ Yes

**5.14.4. Have you changed changed the amount of food that you stock?**

- ☐ No
- ☐ Yes

**5.15 In the last year, have you noticed a change in the availability of the food that you sell?**

- ☐ No
- ☐ Yes
- ☐ Refused

5.15.1. Have you responded in any of the following ways to the change in the availability of the food that you sell?

---

**5.15.2. Have you changed the type of food that you sell because of change in the availability?**

☐ No

☐ Yes

**5.15.3. Have you changed the price of the food that you sell because of change in the availability?**

☐ No

☐ Yes

**5.15.4. Have you changed the amount of food that you stock because of change in the availability?**

☐ No

☐ Yes

**5.16. In the last year, have you noticed a change in the price of the food stock that you buy from your suppliers?**

☐ No

☐ Yes

5.16.1. Have you responded in any of the following ways to the change in the price of food stock that you buy?

---

**5.16.2. Have you changed the type of food that you sell because of a change in the price of food stock that you buy?**

☐ No

☐ Yes

**5.16.3. Have you changed the price of the food that you sell because of a change in the price of food stock that you buy?**

☐ No

☐ Yes

**5.16.4. Have you changed the amount of food that you stock because of a change in the price of food stock that you buy?**

☐ No

☐ Yes

**5.17 Do you sell food in any other locations?**

☐ No

☐ Yes

**5.17.1. At how many other locations do you currently sell food?**

---

**5.17.2. Are any of these locations the following?**

(check all that apply)

- ☐ No fixed place (mobile)
- ☐ Permanent stall in a market
- ☐ Permanent stall on a street or roadside
- ☐ Temporary stall on a street or roadside
- ☐ Vehicle (car, truck, motorbike, bike)
- ☐ In my home
- ☐ In customer's home
- ☐ Workshop or shop
- ☐ Restaurant or hotel
- ☐ Other

**5.17.2.1. Specify**

---

**5.18. In the operation of this food enterprise, have supermarkets affected your business at this food enterprise in any ways?**

*In the case of Mzuzu, this refers to the introduction of Shoprite*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.18.1. Are supermarkets competitors with your business?**

- ☐ No
- ☐ Yes

**5.18.2 Do supermarkets attract customers away from your business?**

- ☐ No
- ☐ Yes

**5.18.3 Do supermarkets attract customers towards your business ?**

- ☐ No
- ☐ Yes

**5.18.4. Do supermarket prices cause you to change the price of the food you sell?**

- ☐ No
- ☐ Yes

**5.18.5. Do supermarkets target the same customers as your business?**

- ☐ No
- ☐ Yes

**5.18.6. Do supermarkets assist your business?**

- ☐ No
- ☐ Yes

**5.19. Did you either start or purchase this food retail enterprise?**

- ☐ No
- ☐ Yes

**5.19.1. How did you come to be the proprietor?**  

---

**5.19.2 How much start-up capital did you used to start or purchase this food enterprise? (N\$)**  

---

**5.19.3. When you first started or purchased this business, did you use your personal savings of money?**

- ☐ No
- ☐ Yes

**5.19.4. When you first started or purchased this business, did you get a loan from a bank?**

- ☐ No
- ☐ Yes

**5.19.5. When you first started or purchased this business, did you get a loan from informal financial institution?**

- ☐ No
- ☐ Yes

**5.19.6 When you first started or purchased this business, did you get a loan from a micro-finance institution?**

- ☐ No
- ☐ Yes

**5.19.7. When you first started or purchased this business, did you get a loan from religious institution?**

- ☐ No
- ☐ Yes

**5.19.8. When you first started or purchased this business, did you get money from usurers (money lenders)?**

- ☐ No
- ☐ Yes

**5.19.9 When you first started or purchased this business, did you get a loan from relatives living in Namibia?**

- ☐ No
- ☐ Yes

**5.19.10 When you first started or purchased this business, did you get a loan from relatives in another country ?**

- ☐ No
- ☐ Yes

**5.19.11. When you first started or purchased this business, did you get a money gift from a relative?**

- ☐ No
- ☐ Yes

**5.19.12. When you first started or purchased this business, did you get a loan from non-relatives?**

- ☐ No
- ☐ Yes

**5.19.13. When you first started or purchased this business, did you get a business credit (goods on terms)?**

- ☐ No
- ☐ Yes

**5.19.14 When you first started or purchased this business, did you get a loan from government agency?**

- ☐ No
- ☐ Yes

**5.19.15. When you first started or purchased this business, did you get a loan from a NGO?**

- ☐ No
- ☐ Yes

**5.20 While operating this food enterprise, have you ever applied for a bank loan for this business?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.20.1.Did you succeed in obtaining a loan for your business at this food enterprise?**

- ☐ No
- ☐ Yes

**5.20.2. Was it because you are not a citizen of this country ?**

- ☐ No
- ☐ Yes

**5.20.3. Was it because your documents were incomplete?**

- ☐ No
- ☐ Yes

**5.20.4. Was it because you had insufficient initial capital?**

- ☐ No
- ☐ Yes

**5.20.5. Was it because your activity/enterprise was deemed not viable?**

- ☐ No
- ☐ Yes

**5.20.6. Is there any other reason that you did not get that bank loan?**

- ☐ No
- ☐ Yes

**5.20.6.1. Specify**

---

**5.21. In your opinion, do you think that banks are reluctant to make loans to businesses like this one?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.21.1. Do you think they only loan money to formal businesses?**

- ☐ No
- ☐ Yes

**5.21.2. Do you think it is because of insufficient guarantees/collateral?**

- ☐ No
- ☐ Yes

**5.21.3. Do you think it is because of they have insufficient initial capital?**

- ☐ No
- ☐ Yes

**5.21.3. Do you think it is because banks believe these enterprises are not viable?**

- ☐ No
- ☐ Yes

**5.21.4. Do you think it is because banks think that the loan will not be repaid?**

- ☐ No
- ☐ Yes

**5.22. Within the past 12 months, did you borrow money for use in your business operations?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.22.1. Was the loan from personal savings of money?**

- ☐ No
- ☐ Yes

**5.22.2. Was the loan from a bank?**

- ☐ No
- ☐ Yes

**5.22.3. Was the loan from village bank?**

- ☐ No
- ☐ Yes

**5.22.4. Was the loan from a micro-finance institution?**

- ☐ No
- ☐ Yes

**5.22.5. Was the loan from relatives?**

- ☐ No
- ☐ Yes

**5.22.6. Was it a personal loan from non-relatives?**

- ☐ No
- ☐ Yes

**5.22.7. Was the loan from religious institution?**

- ☐ No
- ☐ Yes

**5.22.8. Was the loan inform of goods on terms?**

- ☐ No
- ☐ Yes



**5.22.9. Was the loan from government/NGO?**

- ☐ No
- ☐ Yes

**5.22.10. Was the loan from another source?**

- ☐ No
- ☐ Yes

**5.22.10.1. Specify**

---

**5.23. Have you ever accessed any government support schemes?**

- ☐ No
- ☐ Yes
- ☐ Refused

**5.23.1. If yes, mention the main government support scheme that you accessed?**

---

**5.24. In the last 12 months has your business experienced insufficient sales?**

- ☐ No
- ☐ Yes

**5.25 In the last 12 months has your business experienced too few customers?**

- ☐ No
- ☐ Yes

**5.26. In the last 12 months has your business experienced customers not paying their debts?**

- ☐ No
- ☐ Yes
- ☐ I don't give debt

**5.27. In the last 12 months has your business experienced too many competitors around here?**

- ☐ No
- ☐ Yes

**5.28. In the last 12 months has your business experienced competition from supermarkets/large store?**

- ☐ No
- ☐ Yes

**5.29. In the last 12 months has your business experienced that suppliers are charging too much?**

- ☐ No
- ☐ Yes

**5.30. In the last 12 months has your business been restricted by lack of relevant training e.g accounting or marketing, hygiene?**

- ☐ No  
☐ Yes

**5.31 In the last 12 months has your business experienced storage problems?**

- ☐ No  
☐ Yes

**5.32. In the last 12 months has your business experienced a refrigeration problem/do not had a refrigerator?**

- ☐ No  
☐ Yes

**5.33. In the last 12 months has your business experienced conflict with entrepreneurs from other countries?**

- ☐ No  
☐ Yes

**5.34. In the last 12 months has your business experienced conflict with Namibian entrepreneurs?**

- ☐ No  
☐ Yes

**5.35. In the last 12 months has your business experienced crime/theft of goods/stock?**

- ☐ No  
☐ Yes

**5.36. In the last 12 months has your business experienced crime/theft of money/income?**

- ☐ No  
☐ Yes

**5.36.1. Please estimate how much you have lost in the last 12 months due to crime/theft of cash, goods and stock.**

---

**5.37. In the last 12 months has your business experienced arrest/detention of yourself/employees?**

- ☐ No  
☐ Yes

**5.38. In the last 12 months has your business experienced verbal insults against your business?**

- ☐ No  
☐ Yes

**5.39. In the last 12 months has your business experienced physical attacks/assaults?**

- ☐ No
- ☐ Yes

**5.39.1. Please estimate how much you have lost in the last 12 months due to physical attacks or assaults?**

---

**5.40. In the last 12 months has your business experienced prejudice because of your nationality or ethnicity?**

- ☐ No
- ☐ Yes

**5.41. In the last 12 months has your business experienced prejudice because of your gender?**

- ☐ No
- ☐ Yes

**5.42. In the last month, what have been your business expenditures on cost of food sold at this business? (N\$)**

*If "refused" enter "99"*

---

**5.43. In the last month, what have been your business expenditures on employment costs and expenses (salaries, wages and benefits)?**

*If "refused" enter "99"*

---

**5.44. In the last month, what have been your business expenditures on subcontracts (services of other businesses)?**

*If "refused" enter "99"*

---

**5.45. In the last month, what have been your business expenditures on cost of water?**

*If "refused" enter "99"*

---

**5.46. In the last month, what have been your business expenditures on cost of electricity?**

*If "refused" enter "99"*

---

**5.47. In the last month, what have been your business expenditures on cost of Telecommunications, internet and mobile phone?**

*If "refused" enter "99"*

---

**5.48. In the last month, what have been your business expenditures on rental fees (for the land, building, cart, etc. used in this business)?**

*If "refused" enter "99"*

---

**5.49. In the last month, what have been your business expenditures on financial services (account fees, tax brokerage, investment management, etc.)**

*If "refused" enter "99"*

---

**5.50. In the last month, what have been your business expenditures on Insurance?**

*If "refused" enter "99"*

---

**5.51. In the last month, what have been your business expenditures on business taxes, licenses and permits?**

*If "refused" enter "99"*

---

**5.52. In the last month, what have been your business expenditures on Other expenses (we did not mention)**

*If "refused" enter "99"*

---

**5.53. In the last month, what was the net profit you earned at this business?**

*If "refused" enter "99"*

---

**5.54. In a typical year, which month is the most profitable?**

- ☐ January
- ☐ February
- ☐ March
- ☐ April
- ☐ May
- ☐ June
- ☐ July
- ☐ August
- ☐ September
- ☐ October
- ☐ November
- ☐ December

**5.55. In a typical year, which month is the least profitable?**

- ☐ January
- ☐ February
- ☐ March
- ☐ April
- ☐ May
- ☐ June
- ☐ July
- ☐ August
- ☐ September
- ☐ October
- ☐ November
- ☐ December

**5.56. How much do you currently estimate that your business at this food enterprise is worth?**

*For example, how much would you receive if you sell your business today (including goods, machinery, and business premises) If "refused" enter "99"*

---

**5.57. Do you manage to save any money from this business?**

- ☐ No
- ☐ Yes

**5.57.1.What is the main way that you save your money/profits**

---

**5.58. Do you keep your daily earnings on the premises?**

*This might be a sensitive question so if you think it will upset the respondent enter "refused" or remind them they do not have to provide a response.*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.59. Do you deposit your daily earnings in a bank?**

*This might be a sensitive question so if you think it will upset the respondent enter "refused" or remind them they do not have to provide a response.*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.60. Do you transfer your daily earnings to another person?**

*This might be a sensitive question so if you think it will upset the respondent enter "refused" or remind them they do not have to provide a response.*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.61. Do you transfer your daily earnings to your home?**

*This might be a sensitive question so if you think it will upset the respondent enter "refused" or remind them they do not have to provide a response.*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.62. Do you purchase stock or supplies with your daily earnings?**

*This might be a sensitive question so if you think it will upset the respondent enter "refused" or remind them they do not have to provide a response.*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.63. Do you purchase food for your household with your daily earnings?**

*This might be a sensitive question so if you think it will upset the respondent enter "refused" or remind them they do not have to provide a response.*

- ☐ No
- ☐ Yes
- ☐ Refused

**5.64. Are there any difficulties that you face or experiences you have had in running your business that we have not talked about?**

- ☐ No
- ☐ Yes
- ☐ Refused
- ☐ Others

**5.64.1. Specify**

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Food Production

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**6.1. Do you or your family members produce some of the food items that you sell in town?**

- ☐ No
- ☐ Yes
- ☐ Refused

**6.2.1. What is the main food item that you or your family produce for sale in the past year (FOOD 1)?**

*Can be crops, livestock, wild foods, fruit, etc*

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**6.2.2. What portion of FOOD 1 that you produced in the past year do you sell?**

- ☐ Very little (we eat most of what we produced)
- ☐ About half (we produced enough that we only needed half of what we produced)
- ☐ Most (the main reason we produce it is to sell for cash)

**6.2.3. How has the production of FOOD 1 changed compared to five years ago?**

- ☐ Increased very much
- ☐ Has increased slightly
- ☐ No change
- ☐ Decreased slightly
- ☐ Decreased very much

**6.2.4 Has declining rain decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.5. Has early end of the rainy season decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.6. Has temperature increase decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.7. Have crop or livestock diseases decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.8. Has loss of household labour decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.9. Has loss of money to purchase inputs decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.10. Has increased price of inputs decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.11. Has Dryness during critical phases (blossoming, animal reproduction) decreased your production of FOOD 1?**

- ☐ No
- ☐ Yes
- ☐ do not produce food

**6.2.12 Have you used fertilizer to improve the productivity of FOOD 1 in the past 5 years?**

- ☐ No
- ☐ Yes
- ☐ Not applicable

**6.2.13. Have you use certified seed or animals to improve the productivity of FOOD 1 in the past 5 years?**

- ☐ No
- ☐ Yes
- ☐ Not applicable

**6.2.14 Have you irrigated your crops to improve the productivity of FOOD 1 in the past 5 years?**

- ☐ No
- ☐ Yes
- ☐ Not applicable

**6.2.15. Have you used new improved /hybrid seed to improve the productivity of FOOD 1 in the past 5 years?**

- ☐ No
- ☐ Yes
- ☐ Not applicabale



**6.3. How is the situation of accessing water changing in your life compared to five years ago?**

- ☐ Much Improved
- ☐ Slightly improved
- ☐ No change
- ☐ Slightly worse
- ☐ Much worse

**6.3.1. What strategies do you employ to access water in the dry season?**

- ☐ Well
- ☐ River or stream
- ☐ Purchase
- ☐ Rely on piped water

**6.4. What is the trend in quantity of rain falling during the rainy season over the past five years?**

- ☐ Diminishing
- ☐ Increasing
- ☐ Different annually
- ☐ Same

**6.5. Have you observed that the timing of the rainy season has become more unpredictable in the past five years?**

- ☐ No
- ☐ Yes
- ☐ Refused

**6.6. Do you use environmental indicators techniques to predict the changing seasons?**

- ☐ No
- ☐ Yes
- ☐ Refused

**6.6.1. What are some environmental indicators that indicate the rainy season is coming?**

*Some possible example: check for trees changes- leaves- flowers, animals ants, birds,*

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**6.7. Do you believe that scientists are best able to predict the onset of rains?**

- ☐ No
- ☐ Yes
- ☐ Refused/Don't know

Climate Change

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**7. Are you aware of climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.1. Have you learnt about climate change by observing your environment?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.2. Have you learnt about climate change from the radio?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.3. Have you learnt about climate change from television?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.4. Have you learnt about climate change from newspapers?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.5. Have you learnt about climate change from the internet?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.6. Have you learnt about climate change from school?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.7. How would you characterize the main effect of climate change in your area?**

- ☐ Dropping temperatures
- ☐ Less rainfall
- ☐ Rising temperatures
- ☐ All of the above
- ☐ None of the above

**7.8 Has the climate changed in Windhoek and surrounding areas?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.8.1. For how long has the climate been changing in Windhoek and surrounding areas?**

- ☐ 0-5 years
- ☐ 5-10 years
- ☐ 10-15 years
- ☐ More than 15 years

**7.9. Are you aware of any measures that you or your family members have taken to adapt to climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused/Don't know

**7.9.1. Have you or any of your family members practiced crop rotation to adapt to climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused/Don't know

**7.9.2. Have you or any of your family members cultivated crops all seasons to adapt to climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused/Don't know

**7.9.3. Have you or any of your family members changed production system to adapt to climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused/Don't know

**7.9.4. Have you or any of your family members started non agriculture livelihood activities to adapt to climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.10. Did you relocate to urban area because of climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused/Not applicable

**7.11. Do you discourage your children from becoming farmers because of climate change?**

- ☐ No
- ☐ Yes
- ☐ Refused

**7.12. What is the main human activity that is causing climate change?**

- ☐ Deforestation
- ☐ "slash and burn"/moving agriculture
- ☐ Industries
- ☐ Mining
- ☐ Urbanization
- ☐ others(specify)

**7.12.1. Specify**

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8.Thank you very much for spending this time talking with us. The information you have provided is very valuable and we appreciate you sharing it with us. Just to reiterate, as we have not recorded your family name so no one can link what you have said to you or this household, so your confidentiality is totally guaranteed. Goodbye.

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9.Interviewer / Supervisor pledge: I hereby certify that this interview has been completed in full with the respondent and according to the instructions I received from CUP2. Furthermore, this interview has been thoroughly checked.

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**10.What is the name of the interviewer?**

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**11.What is the status of this interview?**

- ☐ completed
- ☐ incomplete
- ☐ terminated