

# ZAM\_FSDZ\_Questionnaire\_2017

- GPS
    - GPS Module
- 
- FSDZ\_SURVEY
    - Please select which section you'd like to complete:
      - Dropdown filter
      - Answers
        - Agriculture
        - Financial
          - Shows Please select sub-category:
        - Religious organisations
    - Please select sub-category:
      - Dropdown filter
      - Answers
        - Savings group
        - SACCO
        - Mobile money agent
          - Shows What is the name of the outlet?
    - \*MOBILE\_MONEY\_AGENT\*
    - What is the name of the outlet?
      - Text
      - Maximum lengths: 150
    - For how long have you been a mobile money agent?
      - Dropdown filter
      - Answers
        - Less than 6 months
        - More than 6 months but less than a year
        - One to three years
        - Three to five years
        - More than five years
    - When last did you do a mobile money transaction?
      - Dropdown filter
      - Answers
        - Yesterday/today
        - During the last 7 days/week
        - Not last week but during the last 30 days
        - Not last 30 days but within the last 90 days
          - Shows What is the MAIN reason why you haven't done mobile money transactions more recently?
        - More than 3 months ago
    - What is the MAIN reason why you haven't done mobile money transactions more recently?
      - Dropdown filter
      - Answers
        - Lack of float
        - Low commission
        - Too many agents in the area
        - Lack of support from network operator
        - Too many instances of fraud
        - Other

- Are you going to continue offering mobile services?
  - Dropdown filter
  - Answers
    - Yes
    - No
- Type of structure is the agent using?
  - Dropdown filter
  - Answers
    - Permanent
    - Container
    - Temporary
- Are you only a mobile money agent or do you conduct other business as well?
  - Dropdown filter
  - Answers
    - Only mobile money agent
    - Conduct other business
- When do you offer mobile money services?
  - Dropdown filter
  - Answers
    - Only weekdays
    - Only weekends
    - 6 or 7 days per week
- With which networks are you registered as a mobile money agent? MTN
  - Checkbox group
- With which networks are you registered as a mobile money agent? Airtel
  - Checkbox group
- With which networks are you registered as a mobile money agent? Zoono
  - Checkbox group
- Which services do you offer as an agent?
  - Dropdown filter
  - Answers
    - Cash in/deposits
    - Cash out/withdrawals
    - Open accounts/registration
    - Both Cash in and Cash out
      - Shows In the last 3 months, would you say the number of withdrawals...
    - All
- In the last 3 months, would you say the number of deposits...
  - Dropdown filter
  - Answers
    - Increased
    - Decreased
    - Stayed the same
    - Did not do a transaction in the last 3 months
- In the last 3 months, would you say the number of withdrawals...
  - Dropdown filter
  - Answers
    - Increased
    - Decreased
    - Stayed the same
    - Did not do a transaction in the last 3 months
- In the last 3 months, would you say the number of registrations...
  - Dropdown filter
  - Answers
    - Increased

- Decreased
  - Stayed the same
  - Did not do a transaction in the last 3 months
- In the last month, how often did you run out of cash?
  - Dropdown filter
  - Answers
    - Daily
    - Weekly
      - Shows What is the MAIN reason why you run out of cash?
    - Monthly
    - Occasionally
    - Never
    - Did not do MM transactions in the last month
- In the last month, how often did you run out of e-float?
  - Dropdown filter
  - Answers
    - Daily
    - Weekly
      - Shows What is the MAIN reason why you run out of float?
    - Monthly
    - Occasionally
    - Never
    - Did not do MM transactions in the last month
- Where do you MAINLY top up your e-float/cash from?
  - Dropdown filter
  - Answers
    - Bank
    - Master Agent
    - Other agents
- What is the MAIN reason why you run out of cash?
  - Dropdown filter
  - Answers
    - I don't have time to and get money/float
    - The bank/agent where I have to go is too far
    - Had to use money for other purposes
- What is the MAIN reason why you run out of float?
  - Dropdown filter
  - Answers
    - I don't have time to and get money/float
    - The bank/agent where I have to go is too far
    - Had to use money for other purposes
- Have you received Mobile Money training in the last year?
  - Dropdown filter
  - Answers
    - Yes
      - Shows What type of training?
    - No
- What type of training?
  - Dropdown filter
  - Answers
    - Float management
    - AML / fraud prevention
    - Both
    - Other
- Do you have a Tariff Guide?

- Dropdown filter
  - Answers
    - Yes
    - No
- Do you have a logbook?
  - Dropdown filter
  - Answers
    - Yes
    - No
- Do you sometimes experience Network downtime?
  - Dropdown filter
  - Answers
    - Yes
      - Shows How often do you experience Network downtime?
    - No
- How often do you experience Network downtime?
  - Dropdown filter
  - Answers
    - Daily
    - Weekly
    - Occasionally
    - Monthly
- On average how long is the Network down for when its goes down?
  - Dropdown filter
  - Answers
    - 30 mins
    - 1 Hour
    - 2 Hours
    - Half the day
    - The whole day
- Does the outlet offer Bank Agent Services?
  - Dropdown filter
  - Answers
    - Yes
    - No
- Please specify:
  - Text
  - Maximum lengths: 150
- \*RELIGIOUS\_INSTITUTION\*
- What is the Airtel signal strength? (Please use the application on your phone to work this out)
  - Text
  - Maximum lengths: 150
- Name of the institution?
  - Text
  - Maximum lengths: 150
- Type of religion
  - Dropdown filter
  - Answers
    - Christian
    - Muslim
    - Other

- How many Religious organisations gather at the outlet?
  - Dropdown filter
  - Answers
    - 1
      - Shows What is the Religious organisation?
    - 2
    - 3
    - 4
    - 5
    - 6
    - 7
    - 8
    - 9
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- What is the Religious organisation?
  - Text
  - Maximum lengths: 150
- \*SACCO\*
- What is the name of the SACCO?
  - Text
  - Maximum lengths: 150
- In what year was the SACCO established?
  - Date/time
  - Format: yyyy/MM/dd
- Do you know the registration number of the SACCO?
  - Dropdown filter
  - Answers
    - Yes
      - Shows What is the registration number of the SACCO?
    - No

- What is the registration number of the SACCO?
  - Text
  - Maximum lengths: 150
- Which of the following services does the SACCO offer? Saving
  - Checkbox group
- Which of the following services does the SACCO offer? Shares
  - Checkbox group
- Which of the following services does the SACCO offer? Welfare/social fund
  - Checkbox group
- Which of the following services does the SACCO offer? Loans
  - Checkbox group
- Which of the following services does the SACCO offer? Insurance
  - Checkbox group
- Which of the following services does the SACCO offer? Decreased price for Produce/Goods
  - Checkbox group
- Which of the following services does the SACCO offer? Help farmers/business get inputs cheaper
  - Checkbox group
- How many male members does the SACCO have?
  - Numeric
  - Maximum length: 8
  - Decimal places: 0
- How many female members does the SACCO have?
  - Numeric
  - Maximum length: 8
  - Decimal places: 0
- Does the SACCO have a board of directors?
  - Dropdown filter
  - Answers
    - Yes
    - No
- \*SAVINGS\_GROUP\*
- What is the name of the savings group?
  - Text
  - Maximum lengths: 150
- Thinking about when the group was established, have the members received training?
  - Dropdown filter
  - Answers
    - Yes
      - Shows Who provided training?
    - No
- Who provided training?
  - Dropdown filter
  - Answers
    - CARE
    - PLAN
    - CRS
    - World Vision
    - Other
- Which of the following services does the Savings group offer? Saving
  - Checkbox group
- Which of the following services does the Savings group offer? Shares
  - Checkbox group
- Which of the following services does the Savings group offer? Help with social events e.g. Weddings/Funerals

- Checkbox group
- Which of the following services does the Savings group offer? Lending to members
  - Checkbox group
- Which of the following services does the Savings group offer? Lending to non-members
  - Checkbox group
- How many male members does the Savings group have?
  - Numeric
  - Maximum length: 8
  - Decimal places: 0
- How many female members does the Savings group have?
  - Numeric
  - Maximum length: 8
  - Decimal places: 0
- Where does the group keep the savings?
  - Dropdown filter
  - Answers
    - Bank account
    - Money box
    - In mobile money wallet
- Does the group use mobile money services?
  - Dropdown filter
  - Answers
    - Yes
      - Shows What does it use mobile money services for? To store savings
    - No
- What does it use mobile money services for? To store savings
  - Checkbox group
- What does it use mobile money services for? To make contributions
  - Checkbox group
- What does it use mobile money services for? For paying out savings
  - Checkbox group
- How often does the group pay out savings?
  - Dropdown filter
  - Answers
    - Everytime they meet
    - Twice a year
      - Shows What pay-out cycle is the group in?
    - Annually
- What pay-out cycle is the group in?
  - Dropdown filter
  - Answers
    - First
    - Second
    - Third
    - Fourth
    - Fifth
    - More than Fifth
- \*AGRICULTURE\*
- Does a Vet visit your outlet?
  - Dropdown filter
  - Answers
    - Yes
      - Shows How often does he visit?
    - No
- How often does he visit?

- Dropdown filter
  - Answers
    - Daily
    - Weekly
    - Monthly
    - Seasonal
- What is the name of the input supplier?
  - Text
  - Maximum lengths: 150
- Do you sell Virbac products
  - Dropdown filter
  - Answers
    - Yes
      - Shows Replensol Powder 4X250 Gm
    - No
- Select which products you sell below:
- Amidip Max 100MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Amidip Max 100MI?
    - No
- What is the retail price for Amidip Max 100MI?
- Amidip Max 1Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Amidip Max 1Lt?
    - No
- What is the retail price for Amidip Max 1Lt?
- Amidip Max 5Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Amidip Max 5Lt?
    - No
- What is the retail price for Amidip Max 5Lt?
- Amipor 25Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Amipor 25Lt?
    - No
- What is the retail price for Amipor 25Lt?
- Amipor 1 Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Amipor 1 Lt?
    - No
- What is the retail price for Amipor 1 Lt?
- Amipor 5 Lt
  - Checkbox filter
  - Answers
    - Yes



- Shows What is the retail price for Amipor 5 Lt?
  - No
- What is the retail price for Amipor 5 Lt?
- Amphoprim 100MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Amphoprim 100MI?
    - No
- What is the retail price for Amphoprim 100MI?
- Backhome Reader
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Backhome Reader?
    - No
- What is the retail price for Backhome Reader?
- Backhome Microchips 10S
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Backhome Microchips 10S?
    - No
- What is the retail price for Backhome Microchips 10S?
- Browse Plus 10Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Browse Plus 10Kg?
    - No
- What is the retail price for Browse Plus 10Kg?
- Browse Plus 4 Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Browse Plus 4 Kg?
    - No
- What is the retail price for Browse Plus 4 Kg?
- Calci 50 Pi 100 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Calci 50 Pi 100 MI?
    - No
- What is the retail price for Calci 50 Pi 100 MI?
- Colistine 1200 1Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Colistine 1200 1Kg?
    - No
- What is the retail price for Colistine 1200 1Kg?
- Eliminate 5Lt
  - Checkbox filter
  - Answers

- Yes
    - Shows What is the retail price for Eliminate 5Lt?
  - No
- What is the retail price for Eliminate 5Lt?
- Epi-Otic 125MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Epi-Otic 125MI?
    - No
- What is the retail price for Epi-Otic 125MI?
- Flukazole C 1Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Flukazole C 1Lt?
    - No
- What is the retail price for Flukazole C 1Lt?
- Flukazole C 250MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Flukazole C 250MI?
    - No
- What is the retail price for Flukazole C 250MI?
- Flukazole C 5Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Flukazole C 5Lt?
    - No
- What is the retail price for Flukazole C 5Lt?
- Isee Eye Ointment 12X4 Gm
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Isee Eye Ointment 12X4 Gm?
    - No
- What is the retail price for Isee Eye Ointment 12X4 Gm?
- Kanamyn 100 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Kanamyn 100 MI?
    - No
- What is the retail price for Kanamyn 100 MI?
- Metastim Inject 100 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Metastim Inject 100 MI?
    - No
- What is the retail price for Metastim Inject 100 MI?
- Multimin Cr Cattle 500MI
  - Checkbox filter

- Answers
    - Yes
      - Shows What is the retail price for Multimin Cr Cattle 500MI?
    - No
- What is the retail price for Multimin Cr Cattle 500MI?
- Multimin Cu Cattle 500MI New F
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Multimin Cu Cattle 500MI New F?
    - No
- What is the retail price for Multimin Cu Cattle 500MI New F?
- Multimin Cu Sheep 100MI New Fo
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Multimin Cu Sheep 100MI New Fo?
    - No
- What is the retail price for Multimin Cu Sheep 100MI New Fo?
- Multimin Se Sheep & Goat 500 M
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Multimin Se Sheep & Goat 500 M?
    - No
- What is the retail price for Multimin Se Sheep & Goat 500 M?
- Neurotranq Inject 50 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Neurotranq Inject 50 MI?
    - No
- What is the retail price for Neurotranq Inject 50 MI?
- Oberdine Spray 500 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Oberdine Spray 500 MI?
    - No
- What is the retail price for Oberdine Spray 500 MI?
- Phenix Ctc 20% 25Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Phenix Ctc 20% 25Kg?
    - No
- What is the retail price for Phenix Ctc 20% 25Kg?
- Potencil Inject 100 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Potencil Inject 100 MI?
    - No
- What is the retail price for Potencil Inject 100 MI?
- Prodose Blue 1 Lt

- Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Blue 1 Lt?
    - No
- What is the retail price for Prodose Blue 1 Lt?
- Prodose Blue 10 Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Blue 10 Lt?
    - No
- What is the retail price for Prodose Blue 10 Lt?
- Prodose Blue 250MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Blue 250MI?
    - No
- What is the retail price for Prodose Blue 250MI?
- Prodose Blue 5 Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Blue 5 Lt?
    - No
- What is the retail price for Prodose Blue 5 Lt?
- Prodose Green 250MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Green 250MI?
    - No
- What is the retail price for Prodose Green 250MI?
- Prodose Orange 1 Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Orange 1 Lt?
    - No
- What is the retail price for Prodose Orange 1 Lt?
- Prodose Orange 250MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Orange 250MI?
    - No
- What is the retail price for Prodose Orange 250MI?
- Prodose Orange 5 Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Orange 5 Lt?
    - No
- What is the retail price for Prodose Orange 5 Lt?

- Prodose Orange 500MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Prodose Orange 500MI?
    - No
- What is the retail price for Prodose Orange 500MI?
- Pro-Inject Yellow 500 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Pro-Inject Yellow 500 MI?
    - No
- What is the retail price for Pro-Inject Yellow 500 MI?
- Promote 25Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Promote 25Kg?
    - No
- What is the retail price for Promote 25Kg?
- Pro-Vit-A 100 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Pro-Vit-A 100 MI?
    - No
- What is the retail price for Pro-Vit-A 100 MI?
- Replensol Powder 4X250 Gm
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Replensol Powder 4X250 Gm?
    - No
- What is the retail price for Replensol Powder 4X250 Gm?
- Rilexine 200Lc 100\*10MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Rilexine 200Lc 100\*10MI?
    - No
- What is the retail price for Rilexine 200Lc 100\*10MI?
- Rilexine 500Dc 100\*10MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Rilexine 500Dc 100\*10MI?
    - No
- What is the retail price for Rilexine 500Dc 100\*10MI?
- Rumix Powder 4X100 Gm
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Rumix Powder 4X100 Gm?
    - No

- What is the retail price for Rumix Powder 4X100 Gm?
- Stresspac Poultry 100X100 Gm
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Stresspac Poultry 100X100 Gm?
    - No
- What is the retail price for Stresspac Poultry 100X100 Gm?
- Sulfatrim 100 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Sulfatrim 100 MI?
    - No
- What is the retail price for Sulfatrim 100 MI?
- Terralon La 100 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Terralon La 100 MI?
    - No
- What is the retail price for Terralon La 100 MI?
- Terralon La 250 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Terralon La 250 MI?
    - No
- What is the retail price for Terralon La 250 MI?
- Terralon La 500MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Terralon La 500MI?
    - No
- What is the retail price for Terralon La 500MI?
- Tylo 200 100MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Tylo 200 100MI?
    - No
- What is the retail price for Tylo 200 100MI?
- Virbamax First Drench 1Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Virbamax First Drench 1Lt?
    - No
- What is the retail price for Virbamax First Drench 1Lt?
- Virbamax First Drench 5Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Virbamax First Drench 5Lt?

- No
- What is the retail price for Virbamax First Drench 5Lt?
- Virbamax Premix 5Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Virbamax Premix 5Kg?
    - No
- What is the retail price for Virbamax Premix 5Kg?
- Virbamec L 1Lt
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Virbamec L 1Lt?
    - No
- What is the retail price for Virbamec L 1Lt?
- Virbamec L 500MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Virbamec L 500MI?
    - No
- What is the retail price for Virbamec L 500MI?
- Wound Sept PI Aerosu 350 MI
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Wound Sept PI Aerosu 350 MI?
    - No
- What is the retail price for Wound Sept PI Aerosu 350 MI?
- Why do you not sell Vibrac products?
  - Text
  - Maximum lengths: 150
- Would you like to sell Vibrac products
  - Dropdown filter
  - Answers
    - Yes
    - No
- Where do you buy stock from
  - Text
  - Maximum lengths: 150
- What frequency?
  - Dropdown filter
  - Answers
    - Daily
    - Weekly
    - Monthly
    - Seasonal
- When you buy stock is it mostly
  - Dropdown filter
  - Answers
    - Cash
    - Account/Credit
    - Consignment
- Is there Brand visibility for Virbac?

- Dropdown filter
  - Answers
    - Yes
    - No
- What competitor products are available CIPLA
  - Checkbox group
- What competitor products are available Bayer
  - Checkbox group
- What competitor products are available Afrivet
  - Checkbox group
- What competitor products are available Dopharma
  - Checkbox group
- What competitor products are available Alphasan
  - Checkbox group
- What competitor products are available Ashkan
  - Checkbox group
- What competitor products are available MSD
  - Checkbox group
- What competitor products are available Ultavetis
  - Checkbox group
- What competitor products are available Zoetis
  - Checkbox group
- What type of customer buys from the outlet? Commercial farmers
  - Checkbox group
- What type of customer buys from the outlet? Communal farmers
  - Checkbox group
- What type of customer buys from the outlet? Both
  - Checkbox group
- Do you provide animal health services?
  - Dropdown filter
  - Answers
    - Yes
      - Shows What type of animal health services do you provide? Dip testing
    - No
- What type of animal health services do you provide? Dip testing
  - Checkbox group
- What type of animal health services do you provide? Post mortems
  - Checkbox group
- What type of animal health services do you provide? Fluke testing
  - Checkbox group

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- PHOTO
    - Photo Module
-