ZAM FSDZ Questionnaire 2017

• GPS
  o GPS Module

• FSDZ SURVEY
  o Please select which section you'd like to complete:
    ▪ Dropdown filter
    ▪ Answers
      ▪ Agriculture
      ▪ Financial
        ▪ Shows Please select sub-category:
      ▪ Religious organisations
  o Please select sub-category:
    ▪ Dropdown filter
    ▪ Answers
      ▪ Savings group
      ▪ SACCO
      ▪ Mobile money agent
        ▪ Shows What is the name of the outlet?
  o *MOBILE_MONEY_AGENT*
  o What is the name of the outlet?
    ▪ Text
    ▪ Maximum lengths: 150
  o For how long have you been a mobile money agent?
    ▪ Dropdown filter
    ▪ Answers
      ▪ Less than 6 months
      ▪ More than 6 months but less than a year
      ▪ One to three years
      ▪ Three to five years
      ▪ More than five years
  o When last did you do a mobile money transaction?
    ▪ Dropdown filter
    ▪ Answers
      ▪ Yesterday/today
      ▪ During the last 7 days/week
      ▪ Not last week but during the last 30 days
      ▪ Not last 30 days but within the last 90 days
        ▪ Shows What is the MAIN reason why you haven't done mobile money transactions more recently?
      ▪ More than 3 months ago
  o What is the MAIN reason why you haven't done mobile money transactions more recently?
    ▪ Dropdown filter
    ▪ Answers
      ▪ Lack of float
      ▪ Low commission
      ▪ Too many agents in the area
      ▪ Lack of support from network operator
      ▪ Too many instances of fraud
      ▪ Other
- Are you going to continue offering mobile services?
  - Dropdown filter
  - Answers
    - Yes
    - No

- Type of structure is the agent using?
  - Dropdown filter
  - Answers
    - Permanent
    - Container
    - Temporary

- Are you only a mobile money agent or do you conduct other business as well?
  - Dropdown filter
  - Answers
    - Only mobile money agent
    - Conduct other business

- When do you offer mobile money services?
  - Dropdown filter
  - Answers
    - Only weekdays
    - Only weekends
    - 6 or 7 days per week

- With which networks are you registered as a mobile money agent? MTN
  - Checkbox group

- With which networks are you registered as a mobile money agent? Airtel
  - Checkbox group

- With which networks are you registered as a mobile money agent? Zoona
  - Checkbox group

- Which services do you offer as an agent?
  - Dropdown filter
  - Answers
    - Cash in/deposits
    - Cash out/withdrawals
    - Open accounts/registration
    - Both Cash in and Cash out
      - Shows In the last 3 months, would you say the number of withdrawals...
        - All

- In the last 3 months, would you say the number of deposits...
  - Dropdown filter
  - Answers
    - Increased
    - Decreased
    - Stayed the same
    - Did not do a transaction in the last 3 months

- In the last 3 months, would you say the number of withdrawals...
  - Dropdown filter
  - Answers
    - Increased
    - Decreased
    - Stayed the same
    - Did not do a transaction in the last 3 months

- In the last 3 months, would you say the number of registrations...
  - Dropdown filter
  - Answers
    - Increased
- Decreased
- Stayed the same
- Did not do a transaction in the last 3 months

- In the last month, how often did you run out of cash?
  - Dropdown filter
  - Answers
  - Daily
  - Weekly
    - Shows What is the MAIN reason why you run out of cash?
      - Monthly
      - Occasionally
      - Never
      - Did not do MM transactions in the last month

- In the last month, how often did you run out of e-float?
  - Dropdown filter
  - Answers
  - Daily
  - Weekly
    - Shows What is the MAIN reason why you run out of float?
      - Monthly
      - Occasionally
      - Never
      - Did not do MM transactions in the last month

- Where do you MAINLY top up your e-float/cash from?
  - Dropdown filter
  - Answers
  - Bank
  - Master Agent
  - Other agents

- What is the MAIN reason why you run out of cash?
  - Dropdown filter
  - Answers
  - I don't have time to and get money/float
  - The bank/agent where I have to go is too far
  - Had to use money for other purposes

- What is the MAIN reason why you run out of float?
  - Dropdown filter
  - Answers
  - I don't have time to and get money/float
  - The bank/agent where I have to go is too far
  - Had to use money for other purposes

- Have you received Mobile Money training in the last year?
  - Dropdown filter
  - Answers
  - Yes
    - Shows What type of training?
  - No

- What type of training?
  - Dropdown filter
  - Answers
  - Float management
  - AML / fraud prevention
  - Both
  - Other

- Do you have a Tariff Guide?
- Do you have a logbook?
  - Dropdown filter
  - Answers
    - Yes
    - No
- Do you sometimes experience Network downtime?
  - Dropdown filter
  - Answers
    - Yes
    - No
    - Shows How often do you experience Network downtime?
      - No
- How often do you experience Network downtime?
  - Dropdown filter
  - Answers
    - Daily
    - Weekly
    - Occasionally
    - Monthly
- On average how long is the Network down for when it goes down?
  - Dropdown filter
  - Answers
    - 30 mins
    - 1 Hour
    - 2 Hours
    - Half the day
    - The whole day
- Does the outlet offer Bank Agent Services?
  - Dropdown filter
  - Answers
    - Yes
    - No
- Please specify:
  - Text
    - Maximum lengths: 150
- "RELIGIOUS_INSTITUTION"
- What is the Airtel signal strength? (Please use the application on your phone to work this out)
  - Text
    - Maximum lengths: 150
- Name of the institution?
  - Text
    - Maximum lengths: 150
- Type of religion
  - Dropdown filter
  - Answers
    - Christian
    - Muslim
    - Other
- How many Religious organisations gather at the outlet?
  - Dropdown filter
  - Answers
    - 1
      - Shows What is the Religious organisation?
        - 2
        - 3
        - 4
        - 5
        - 6
        - 7
        - 8
        - 9

- What is the Religious organisation?
  - Text
  - Maximum lengths: 150

- What is the Religious organisation?
  - Text
  - Maximum lengths: 150

- What is the Religious organisation?
  - Text
  - Maximum lengths: 150

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  - Maximum lengths: 150

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  - Text
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  - Text
  - Maximum lengths: 150

- What is the Religious organisation?
  - Text
  - Maximum lengths: 150

- What is the Religious organisation?
  - Text
  - Maximum lengths: 150

- "SACCO"

- What is the name of the SACCO?
  - Text
  - Maximum lengths: 150

- In what year was the SACCO established?
  - Date/time
  - Format: yyyy/MM/dd

- Do you know the registration number of the SACCO?
  - Dropdown filter
  - Answers
    - Yes
      - Shows What is the registration number of the SACCO?
    - No
What is the registration number of the SACCO?
- Text
- Maximum lengths: 150

Which of the following services does the SACCO offer? Saving
- Checkbox group

Which of the following services does the SACCO offer? Shares
- Checkbox group

Which of the following services does the SACCO offer? Welfare/social fund
- Checkbox group

Which of the following services does the SACCO offer? Loans
- Checkbox group

Which of the following services does the SACCO offer? Insurance
- Checkbox group

Which of the following services does the SACCO offer? Decreased price for Produce/Goods
- Checkbox group

Which of the following services does the SACCO offer? Help farmers/business get inputs cheaper
- Checkbox group

How many male members does the SACCO have?
- Numeric
- Maximum length: 8
- Decimal places: 0

How many female members does the SACCO have?
- Numeric
- Maximum length: 8
- Decimal places: 0

Does the SACCO have a board of directors?
- Dropdown filter
- Answers
  - Yes
  - No

*SAVINGS_GROUP*

What is the name of the savings group?
- Text
- Maximum lengths: 150

Thinking about when the group was established, have the members received training?
- Dropdown filter
- Answers
  - Yes
  - No
  - Shows Who provided training?

Who provided training?
- Dropdown filter
- Answers
  - CARE
  - PLAN
  - CRS
  - World Vision
  - Other

Which of the following services does the Savings group offer? Saving
- Checkbox group

Which of the following services does the Savings group offer? Shares
- Checkbox group

Which of the following services does the Savings group offer? Help with social events e.g. Weddings/Funerals
Which of the following services does the Savings group offer? Lending to members
- Checkbox group

Which of the following services does the Savings group offer? Lending to non-members
- Checkbox group

How many male members does the Savings group have?
- Numeric
  - Maximum length: 8
  - Decimal places: 0

How many female members does the Savings group have?
- Numeric
  - Maximum length: 8
  - Decimal places: 0

Where does the group keep the savings?
- Dropdown filter
  - Answers
    - Bank account
    - Money box
    - In mobile money wallet

Does the group use mobile money services?
- Dropdown filter
  - Answers
    - Yes
      - Shows What does it use mobile money services for? To store savings
    - No

What does it use mobile money services for? To store savings
- Checkbox group

What does it use mobile money services for? To make contributions
- Checkbox group

What does it use mobile money services for? For paying out savings
- Checkbox group

How often does the group pay out savings?
- Dropdown filter
  - Answers
    - Everytime they meet
    - Twice a year
      - Shows What pay-out cycle is the group in?
    - Annually

What pay-out cycle is the group in?
- Dropdown filter
  - Answers
    - First
    - Second
    - Third
    - Fourth
    - Fifth
    - More than Fifth

*AGRICULTURE*

Does a Vet visit your outlet?
- Dropdown filter
  - Answers
    - Yes
      - Shows How often does he visit?
    - No

How often does he visit?
- Dropdown filter
- Answers
  - Daily
  - Weekly
  - Monthly
  - Seasonal
- What is the name of the input supplier?
  - Text
  - Maximum lengths: 150
- Do you sell Virbac products
  - Dropdown filter
  - Answers
    - Yes
      - Shows Replensol Powder 4X250 Gm
    - No
- Select which products you sell below:
  - Amidip Max 100Ml
    - Checkbox filter
    - Answers
      - Yes
      - Shows What is the retail price for Amidip Max 100Ml?
    - No
- What is the retail price for Amidip Max 100Ml?
  - Amidip Max 1Lt
    - Checkbox filter
    - Answers
      - Yes
      - Shows What is the retail price for Amidip Max 1Lt?
    - No
- What is the retail price for Amidip Max 1Lt?
  - Amidip Max 5Lt
    - Checkbox filter
    - Answers
      - Yes
      - Shows What is the retail price for Amidip Max 5Lt?
    - No
- What is the retail price for Amidip Max 5Lt?
  - Amipor 25Lt
    - Checkbox filter
    - Answers
      - Yes
      - Shows What is the retail price for Amipor 25Lt?
    - No
- What is the retail price for Amipor 25Lt?
  - Amipor 1 Lt
    - Checkbox filter
    - Answers
      - Yes
      - Shows What is the retail price for Amipor 1 Lt?
    - No
- What is the retail price for Amipor 1 Lt?
  - Amipor 5 Lt
    - Checkbox filter
    - Answers
      - Yes
- Shows What is the retail price for Amipor 5 Lt?
  - No
- What is the retail price for Amipor 5 Lt?
- Amphoprim 100ML
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Amphoprim 100ML?
    - No
- What is the retail price for Amphoprim 100ML?
- Backhome Reader
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Backhome Reader?
    - No
- What is the retail price for Backhome Reader?
- Backhome Microchips 10S
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Backhome Microchips 10S?
    - No
- What is the retail price for Backhome Microchips 10S?
- Browse Plus 10Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Browse Plus 10Kg?
    - No
- What is the retail price for Browse Plus 10Kg?
- Browse Plus 4 Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Browse Plus 4 Kg?
    - No
- What is the retail price for Browse Plus 4 Kg?
- Calci 50 Pi 100 Ml
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Calci 50 Pi 100 Ml?
    - No
- What is the retail price for Calci 50 Pi 100 Ml?
- Colistine 1200 1Kg
  - Checkbox filter
  - Answers
    - Yes
      - Shows What is the retail price for Colistine 1200 1Kg?
    - No
- What is the retail price for Colistine 1200 1Kg?
- Eliminate 5Lt
  - Checkbox filter
  - Answers
- Yes
  - Shows What is the retail price for Eliminate 5Lt?
- No
  - What is the retail price for Eliminate 5Lt?
  - Epi-Otic 125Ml
    - Checkbox filter
    - Answers
      - Yes
        - Shows What is the retail price for Epi-Otic 125Ml?
      - No
  - What is the retail price for Epi-Otic 125Ml?
  - Flukazole C 1Lt
    - Checkbox filter
    - Answers
      - Yes
        - Shows What is the retail price for Flukazole C 1Lt?
      - No
  - What is the retail price for Flukazole C 1Lt?
  - Flukazole C 250Ml
    - Checkbox filter
    - Answers
      - Yes
        - Shows What is the retail price for Flukazole C 250Ml?
      - No
  - What is the retail price for Flukazole C 250Ml?
  - Flukazole C 5Lt
    - Checkbox filter
    - Answers
      - Yes
        - Shows What is the retail price for Flukazole C 5Lt?
      - No
  - What is the retail price for Flukazole C 5Lt?
  - Isee Eye Ointment 12X4 Gm
    - Checkbox filter
    - Answers
      - Yes
        - Shows What is the retail price for Isee Eye Ointment 12X4 Gm?
      - No
  - What is the retail price for Isee Eye Ointment 12X4 Gm?
  - Kanamyn 100 Ml
    - Checkbox filter
    - Answers
      - Yes
        - Shows What is the retail price for Kanamyn 100 Ml?
      - No
  - What is the retail price for Kanamyn 100 Ml?
  - Metastim Inject 100 Ml
    - Checkbox filter
    - Answers
      - Yes
        - Shows What is the retail price for Metastim Inject 100 Ml?
      - No
  - What is the retail price for Metastim Inject 100 Ml?
  - Multimin Cr Cattle 500Ml
    - Checkbox filter
What is the retail price for Multimin Cr Cattle 500Ml?

What is the retail price for Multimin Cu Cattle 500Ml New F?

What is the retail price for Multimin Cu Sheep 100Ml New Fo?

What is the retail price for Multimin Se Sheep & Goat 500 M?

What is the retail price for Neurotranq Inject 50 Ml?

What is the retail price for Oberdine Spray 500 Ml?

What is the retail price for Phenix Ctc 20% 25Kg?

What is the retail price for Potencil Inject 100 Ml?

What is the retail price for Prodose Blue 1 Lt?
What is the retail price for Prodose Blue 1 Lt?

What is the retail price for Prodose Blue 10 Lt?

What is the retail price for Prodose Blue 250ML?

What is the retail price for Prodose Blue 5 Lt?

What is the retail price for Prodose Green 250ML?

What is the retail price for Prodose Orange 1 Lt?

What is the retail price for Prodose Orange 250ML?

What is the retail price for Prodose Orange 5 Lt?
o Prodose Orange 500Ml
  ▪ Checkbox filter
  ▪ Answers
    ▪ Yes
      ▪ Shows What is the retail price for Prodose Orange 500Ml?
    ▪ No
  ▪ What is the retail price for Prodose Orange 500Ml?
  ▪ Pro-Inject Yellow 500 Ml
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
      ▪ Shows What is the retail price for Pro-Inject Yellow 500 Ml?
    ▪ No
  ▪ What is the retail price for Pro-Inject Yellow 500 Ml?
  ▪ Promote 25Kg
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
      ▪ Shows What is the retail price for Promote 25Kg?
    ▪ No
  ▪ What is the retail price for Promote 25Kg?
  ▪ Pro-Vit-A 100 Ml
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
      ▪ Shows What is the retail price for Pro-Vit-A 100 Ml?
    ▪ No
  ▪ What is the retail price for Pro-Vit-A 100 Ml?
  ▪ Replensol Powder 4X250 Gm
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
      ▪ Shows What is the retail price for Replensol Powder 4X250 Gm?
    ▪ No
  ▪ What is the retail price for Replensol Powder 4X250 Gm?
  ▪ Rilexine 200Lc 100*10MI
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
      ▪ Shows What is the retail price for Rilexine 200Lc 100*10MI?
    ▪ No
  ▪ What is the retail price for Rilexine 200Lc 100*10MI?
  ▪ Rilexine 500Dc 100*10MI
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
      ▪ Shows What is the retail price for Rilexine 500Dc 100*10MI?
    ▪ No
  ▪ What is the retail price for Rilexine 500Dc 100*10MI?
  ▪ Rumix Powder 4X100 Gm
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
      ▪ Shows What is the retail price for Rumix Powder 4X100 Gm?
    ▪ No
- What is the retail price for Rumix Powder 4X100 Gm?
- Stresspac Poultry 100X100 Gm
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Stresspac Poultry 100X100 Gm?
    - No
- What is the retail price for Stresspac Poultry 100X100 Gm?
- Sulfatrim 100 Ml
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Sulfatrim 100 Ml?
    - No
- What is the retail price for Sulfatrim 100 Ml?
- Terralon La 100 Ml
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Terralon La 100 Ml?
    - No
- What is the retail price for Terralon La 100 Ml?
- Terralon La 250 Ml
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Terralon La 250 Ml?
    - No
- What is the retail price for Terralon La 250 Ml?
- Terralon La 500Ml
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Terralon La 500Ml?
    - No
- What is the retail price for Terralon La 500Ml?
- Tylo 200 100Ml
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Tylo 200 100Ml?
    - No
- What is the retail price for Tylo 200 100Ml?
- Virbamax First Drench 1Lt
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Virbamax First Drench 1Lt?
    - No
- What is the retail price for Virbamax First Drench 1Lt?
- Virbamax First Drench 5Lt
  - Checkbox filter
  - Answers
    - Yes  Shows What is the retail price for Virbamax First Drench 5Lt?
- No
  o What is the retail price for Virbamax First Drench 5Lt?
  o Virbamax Premix 5Kg
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
        ▪ Shows What is the retail price for Virbamax Premix 5Kg?
      ▪ No
  o What is the retail price for Virbamax Premix 5Kg?
  o Virbamec L 1Lt
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
        ▪ Shows What is the retail price for Virbamec L 1Lt?
      ▪ No
  o What is the retail price for Virbamec L 1Lt?
  o Virbamec L 500Ml
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
        ▪ Shows What is the retail price for Virbamec L 500Ml?
      ▪ No
  o What is the retail price for Virbamec L 500Ml?
  o Wound Sept Pl Aerosu 350 Ml
    ▪ Checkbox filter
    ▪ Answers
      ▪ Yes
        ▪ Shows What is the retail price for Wound Sept Pl Aerosu 350 Ml?
      ▪ No
  o What is the retail price for Wound Sept Pl Aerosu 350 Ml?
  o Why do you not sell Vibrac products?
    ▪ Text
      ▪ Maximum lengths: 150
  o Would you like to sell Vibrac products
    ▪ Dropdown filter
    ▪ Answers
      ▪ Yes
      ▪ No
  o Where do you buy stock from
    ▪ Text
      ▪ Maximum lengths: 150
  o What frequency?
    ▪ Dropdown filter
    ▪ Answers
      ▪ Daily
      ▪ Weekly
      ▪ Monthly
      ▪ Seasonal
  o When you buy stock is it mostly
    ▪ Dropdown filter
    ▪ Answers
      ▪ Cash
      ▪ Account/Credit
      ▪ Consignment
  o Is there Brand visibility for Virbac?
- Dropdown filter
- Answers
  - Yes
  - No
- What competitor products are available CIPLA
  - Checkbox group
- What competitor products are available Bayer
  - Checkbox group
- What competitor products are available Afrivet
  - Checkbox group
- What competitor products are available Dopharma
  - Checkbox group
- What competitor products are available Alphasan
  - Checkbox group
- What competitor products are available Ashkan
  - Checkbox group
- What competitor products are available MSD
  - Checkbox group
- What competitor products are available Ultavetis
  - Checkbox group
- What competitor products are available Zoetis
  - Checkbox group
- What type of customer buys from the outlet? Commercial farmers
  - Checkbox group
- What type of customer buys from the outlet? Communial farmers
  - Checkbox group
- What type of customer buys from the outlet? Both
  - Checkbox group
- Do you provide animal health services?
  - Dropdown filter
  - Answers
    - Yes
      - Shows What type of animal health services do you provide? Dip testing
    - No
- What type of animal health services do you provide? Dip testing
  - Checkbox group
- What type of animal health services do you provide? Post mortems
  - Checkbox group
- What type of animal health services do you provide? Fluke testing
  - Checkbox group

- PHOTO
  - Photo Module