

SOUTH AFRICAN SOCIAL ATTITUDES SURVEY

Questionnaire 2: October/November 2012



RESPONDENTS AGED 16 YEARS +

Good (morning/afternoon/evening), I'm _____ and we are conducting a survey for the Human Sciences Research Council (HSRC). The HSRC regularly conducts surveys of opinion amongst the South African population. Topics include a wide range of social matters such as communications, politics, education, unemployment, the problems of the aged and inter-group relations. As a follow-up to this earlier work, we would like to ask you questions on a variety of subjects that are of national importance. To obtain reliable, scientific information we request that you answer the questions that follow as honestly as possible. Your opinion is important in this research. The area in which you live and you yourself have been selected randomly for the purpose of this survey. The fact that you have been chosen is thus quite coincidental. The information you give to us will be kept confidential. You and your household members will not be identified by name or address in any of the reports we plan to write.

PARTICULARS OF VISITS

	DAY	MONTH	TIME STARTED		TIME COMPLETED		**RESPONSE	
			HR	MIN	HR	MIN		
First visit	/	/						
Second visit	/	/						
Third visit	/	/						

****RESPONSE CODES**

Completed questionnaire	=	01
Partially completed questionnaire (specify reason)	=	02
<u>Revisit</u>		
Appointment made	=	03
Selected respondent not at home	=	04
No one home	=	05
<u>Do not qualify</u>		
Vacant house/flat/stand/not a house or flat/demolished	=	06
No person qualifies according to the survey specifications	=	07
Respondent cannot communicate with interviewer because of language	=	08
Respondent is physically/mentally not fit to be interviewed	=	09
<u>Refusals</u>		
Contact person refused	=	10
Interview refused by selected respondent	=	11
Interview refused by parent	=	12
Interview refused by other household member	=	13
<u>OFFICE USE</u>	=	14

STRICTLY CONFIDENTIAL

Name of Interviewer

Number of interviewer

Checked by

Signature of supervisor

FIELDWORK CONTROL

CONTROL	YES	NO	REMARKS
Personal	1	2	
Telephonic	1	2	
Name	SIGNATURE		
.....	DATE/...../.....2012		

RESPONDENT SELECTION PROCEDURE

Number of households at visiting point

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Number of persons 16 years and older at visiting point

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Please list all persons at the visiting point/on the stand who are 16 years and older and were resident 15 out of the past 30 days. Once this is completed, use the Kish grid on next page to determine which person is to be interviewed.

Names of Persons Aged 16 and Older	
	01
	02
	03
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	22
	23
	24
	25

NAME OF RESPONDENT:
ADDRESS OF RESPONDENT:
.....
.....
TEL NO.:

GRID TO SELECT RESPONDENT

NUMBER OF QUESTION-NAIRE				NUMBER OF PERSONS FROM WHICH RESPONDENT MUST BE DRAWN																								
				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
1	26	51	76	1	1	1	3	2	4	1	3	5	8	6	5	12	10	1	6	8	7	19	19	13	21	13	24	25
2	27	52	77	1	2	3	4	3	1	2	2	3	4	8	3	7	2	5	14	4	15	4	8	6	16	14	22	19
3	28	53	78	1	1	2	1	4	2	7	6	9	3	5	11	2	1	3	11	7	10	16	16	10	5	2	2	3
4	29	54	79	1	2	3	2	1	3	5	8	6	2	4	2	4	8	11	10	16	6	9	10	15	11	12	11	18
5	30	55	80	1	1	1	4	5	6	3	5	7	5	9	8	1	3	2	13	5	18	1	4	1	20	11	5	24
6	31	56	81	1	2	2	2	3	5	7	7	8	7	1	4	9	14	8	2	17	17	14	12	14	22	10	3	14
7	32	57	82	1	2	1	1	4	1	4	1	4	6	3	6	5	7	13	9	2	3	13	14	8	2	7	20	4
8	33	58	83	1	1	2	3	2	5	1	4	2	1	7	10	6	5	4	15	10	5	2	13	4	17	5	17	8
9	34	59	84	1	1	3	2	5	6	2	2	1	9	10	1	10	4	6	6	1	9	10	1	5	6	9	1	12
10	35	60	85	1	2	2	4	1	3	3	6	9	10	11	12	3	9	15	7	8	11	6	3	9	4	3	10	1
11	36	61	86	1	1	1	3	1	4	5	3	1	6	2	9	13	11	14	4	11	4	15	15	17	1	1	23	2
12	37	62	87	1	2	3	1	3	2	7	5	6	5	7	7	8	6	10	3	3	1	12	20	7	13	22	12	16
13	38	63	88	1	1	2	1	5	3	6	4	3	4	6	2	11	13	12	1	15	8	7	2	12	15	21	13	7
14	39	64	89	1	2	3	2	4	1	4	7	8	2	5	6	11	12	9	16	13	16	11	18	18	14	16	18	23
15	40	65	90	1	2	1	4	2	4	3	8	7	7	11	1	3	5	7	12	14	13	8	17	20	19	20	19	11
16	41	66	91	1	1	3	3	1	6	5	1	5	9	10	3	2	11	13	8	12	12	5	6	21	8	8	4	15
17	42	67	92	1	1	2	2	3	4	2	6	2	3	2	12	5	2	10	13	5	8	18	9	16	10	17	16	20
18	43	68	93	1	2	1	4	2	6	4	1	4	8	9	10	7	9	3	12	12	9	7	20	19	9	19	21	13
19	44	69	94	1	2	2	1	3	5	2	8	9	10	4	9	8	13	1	1	14	10	19	10	11	18	15	7	6
20	45	70	95	1	1	3	2	5	4	1	3	8	1	3	8	6	6	9	5	7	13	4	15	1	7	22	15	21
21	46	71	96	1	1	1	2	5	1	7	2	3	2	1	11	4	7	5	3	2	1	3	12	18	5	19	14	9
22	47	72	97	1	2	1	3	1	3	2	6	2	1	8	7	1	4	2	11	8	2	17	4	17	21	16	3	5
23	48	73	98	1	2	3	4	2	2	6	7	7	8	3	4	9	3	6	2	11	11	16	2	8	11	23	6	22
24	49	74	99	1	1	2	1	4	6	3	5	5	3	1	5	13	1	14	8	14	6	15	9	14	3	6	9	17
25	50	75	100	1	1	2	3	3	2	4	6	4	7	5	3	12	12	12	4	6	2	17	11	2	12	4	8	10

SASAS QUESTIONNAIRE 1: 2012

Number of persons in this household

Number of persons 16 years and older in this household

INTERVIEWER: PLEASE CIRCLE APPROPRIATE CODES

Household schedule	Write in from oldest (top) to youngest (bottom)	Person number	How old is [name]? (in completed years; less than 1 year =00)	Is [name] a male or a female? M=1 F=2	What population group does [name] belong to?	What is [name]'s relationship to the respondent
<p><i>Please list all persons in the household who eat from the same cooking pot and who were resident 15 out of the past 30 days</i></p> <p><i>Note: Circle the number next to the name of the household head.</i></p>		01				
		02				
		03				
		04				
		05				
		06				
		07				
		08				
		09				
		10				
		11				
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		17				
		18				
		19				
		20				
		21				
		22				
		23				
		24				
		25				

Population Group
1 = Black African
2 = Coloured
3 = Indian or Asian
4 = White
5 = Other (<i>specify</i>)

Relationship to respondent codes
1 = Respondent
2 = Wife or husband or partner
3 = Son/daughter/stepchild/adopted child
4 = Father/mother/ step father/step mother
5 = Brother/sister/step brother/step sister
6 = Grandchild/great grandchild
7 = Grandparent/great grandparent
8 = Mother- or father-in-law
9 = Son- or daughter-in-law
10 = Brother- or sister-in-law
11 = Other relation (e.g. aunt/uncle)
12 = Non-relation

DEMOCRACY & GOVERNANCE

1. Please tell me what you think are the **THREE MOST** important challenges facing South Africa today?

INTERVIEWER: DO NOT READ OUT OPTIONS.

HIV/AIDS	01
Unemployment	02
Racism	03
Xenophobia	04
Crime and safety	05
Service provision/delivery	06
Affordable housing	07
Land reform issues	08
Human rights	09
Education	10
Economic and financial issues	11
Work-related issues	12
Family and youth issues	13
Religion and culture issues	14
Environmental issues	15
Political issues	16
Corruption	17
Poverty	18
Other (specify)	19
(Do not know)	98

2. In the last 5 years, has life improved, stayed the same or gotten worse for people like you?

Improved	1
Stayed the same	2
Gotten worse	3
(Do not know)	8

3. Do you think that life will improve, stay the same or get worse in the next 5 years for people like you?

Improve	1
Stay the same	2
Get worse	3
(Do not know)	8

4. How satisfied or dissatisfied are you with the way democracy is working in South Africa?
[Showcard 2]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

5. **Generally speaking, do you think that things in this country are going in the right direction or going in the wrong direction?**

Going in the right direction	1
Going in the wrong direction	2
(Do not know)	8

6. **How satisfied are you with the general economic situation in South Africa at present? Are you... [Showcard 2]**

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

Indicate the extent to which you trust or distrust the following institutions in South Africa at present. [Showcard 3]

	Institutions	Strongly trust	Trust	Neither trust nor distrust	Distrust	Strongly distrust	(Do not know)
7.	National government	1	2	3	4	5	8
8.	Courts	1	2	3	4	5	8
9.	The SABC	1	2	3	4	5	8
10.	Parliament	1	2	3	4	5	8
11.	The police	1	2	3	4	5	8
12.	Defence force	1	2	3	4	5	8
13.	Your local government	1	2	3	4	5	8
14.	Churches	1	2	3	4	5	8
15.	Traditional authorities/leaders	1	2	3	4	5	8
16.	Political parties	1	2	3	4	5	8
17.	Politicians	1	2	3	4	5	8
18.	Trade unions	1	2	3	4	5	8

How satisfied or dissatisfied are you with the way that the government is handling the following matters? [Showcard 2]

		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dis-satisfied	Very dissatisfied	(Do not know)
19.	Supply of water and sanitation	1	2	3	4	5	8
20.	Providing electricity	1	2	3	4	5	8
21.	Affordable housing	1	2	3	4	5	8
22.	Access to health care	1	2	3	4	5	8
23.	Treatment for sexually transmitted infections (STIs), including HIV/AIDS	1	2	3	4	5	8
24.	Cutting crime	1	2	3	4	5	8
25.	Creating jobs	1	2	3	4	5	8
26.	Providing social grants (e.g. child support grant, old age pension, etc)	1	2	3	4	5	8
27.	Education	1	2	3	4	5	8
28.	Corruption	1	2	3	4	5	8

29. How satisfied or dissatisfied are you with the current political leaders in South Africa?
[Showcard 2]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

The next few questions are about your views on how the country is governed. To what extent do you agree or disagree with the following statements? [Showcard 1]

		Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
30.	Politicians found guilty of bribery or corruption should resign from public office immediately	1	2	3	4	5	8
31.	Mass action is an acceptable way for people to express their views in a democracy	1	2	3	4	5	8

32. How interested would you say you are in politics? Are you

Very interested	1
Quite interested	2
Hardly interested	3
Not at all interested	4
(Do not know)	8

There are different ways of trying to improve things in South Africa or help prevent things going wrong. During the last 12 months, have you done any of the following? Have you...

	Yes	No	(Do not know)
33. contacted a politician, government or local government official?	1	2	8
34. contacted a traditional leader?	1	2	8
35. taken part in a protest march or demonstration?	1	2	8

36. Generally speaking, would you say that most people can be trusted, or that you cannot be too careful in dealing with people? Please tell me on a score of 0 to 10, where 0 means too careful and 10 means that most people can be trusted. [Showcard 7]

You cannot be too careful										Most people can be trusted	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	98

PERSONAL WELLBEING INDEX

The following questions ask how satisfied you feel, on a scale from zero to 10. **Zero** means you feel completely dissatisfied. **10** means you feel completely satisfied. And the **middle of the scale is 5**, which means you feel neutral, neither satisfied nor dissatisfied."

37. Thinking about your own life and personal circumstances, how satisfied are you with your life as a whole? [Showcard 10]

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

38. How satisfied are you with your standard of living? [Showcard 10]

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

39. How satisfied are you with your health? [Showcard 10]

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

40. How satisfied are you with what you are achieving in life? [Showcard 10]

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

41. How satisfied are you with your personal relationships? [Showcard 10]

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

42. How satisfied are you with how safe you feel? [*Showcard 10*]

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

43. How satisfied are you with feeling part of your community? [*Showcard 10*]

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

44. How satisfied are you with your future (financial) security? [*Showcard 10*]

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

45. How satisfied are you with your spirituality or religion? [*Showcard 10*]

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

46. How satisfied are you with your daily activities? [*Showcard 10*]

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

CRIME AND SAFETY

I would now like to ask you some questions about your views on crime and safety.

47. Have you or a member of your household been the victim of a burglary or assault in the last five years?

Yes	1
No	2
(Do not know)	8

48. How safe or unsafe do you feel personally on most days?

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
(Do not know)	8

49. How safe or unsafe do you (or would you) feel walking alone in this area during the day?

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

50. How safe or unsafe do you (or would you) feel walking alone in this area after dark?

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

51. How often do you worry about your home being burgled?

All or most of the time	1	}	Ask Q.52
Some of the time	2		
Just occasionally	3		
Never	4	→	Skip to Q.53
(Do not know)	8	→	Skip to Q.53

52. Does this worry about your home being burgled have a serious effect on the quality of your life, some effect, or no real effect on the quality of your life?

Serious effect on the quality of your life	1
Some effect	2
No real effect on the quality of your life	3
(Do not know)	8

53. How often do you worry about becoming a victim of violent crime?

All or most of the time	1	}	Ask Q.54
Some of the time	2		
Just occasionally	3		
Never	4	→	Skip to Q.55
(Do not know)	8	→	Skip to Q.55

54. Does this worry about becoming a victim of violent crime have a serious effect on the quality of your life, some effect, or no real effect on the quality of your life?

Serious effect on the quality of your life	1
Some effect	2
No real effect on the quality of your life	3
(Do not know)	8

55. Do you think that crime in this neighbourhood has increased, decreased or remained about the same over the past year?

Increased a lot	1
Increased a little	2
Remained about the same	3
Decreased a little	4
Decreased a lot	5
(Do not know)	8
Not applicable (no crime problem here)	9

I would now like to ask you some questions about how wrong you consider certain ways of behaving to be.

Please tell me how wrong it is to ... ? [*Showcard 11*]

	Not wrong at all	A bit wrong	Wrong	Seriously wrong	(Don't know)
56. ...buy something you thought might be stolen?	1	2	3	4	8
57. ...commit a traffic offence like speeding or crossing a red robot?	1	2	3	4	8

Now just suppose you were to do any of these things in South Africa. Please tell me how likely it is that you would be caught and punished if you... [*Showcard 12*]

	Not at all likely	Not very likely	Likely	Very likely	(Don't know)
58. ...bought something you thought might be stolen?	1	2	3	4	8
59. ...committed a traffic offence like speeding or crossing a red robot?	1	2	3	4	8

ENERGY

I would like to now ask you some questions about the energy sources that you use in your household.

60. Do you have access to electricity in your household?

In-house conventional meter	1
In-house pre-paid meter	2
Connected to other source which I pay for (e.g. connected to neighbour's line and paying neighbour)	3
Connected to other source which I do not pay for (e.g. connected to neighbour's line and not paying)	4
Illegal connection	5
No access to electricity	8
(Uncertain/Don't know)	9

61. What sources of energy are used for lighting in this household?
 62. What is the main source of energy for lighting in this household?

		61.(a)-(j) All sources used for lighting	62. Main source for lighting
		INTERVIEWER: MULTIPLE RESPONSE	INTERVIEWER: CIRCLE ONE OPTION ONLY
a.	Paraffin	01	01
b.	Gas	02	02
c.	Candle	03	03
d.	Solar System	04	04
e.	Electricity	05	05
f.	Batteries	06	06
g.	Car batteries	07	07
h.	Generator (petrol/diesel)	08	08
i.	Other (specify)	09	09
j.	(Don't know)	98	98

63. What sources of energy are used for cooking in this household?
 64. What is the main source of energy for cooking in this household?

		63.(a)-(i) All sources used for cooking	64. Main source for cooking
		INTERVIEWER: MULTIPLE RESPONSE	INTERVIEWER: CIRCLE ONE OPTION ONLY
a.	Paraffin	01	01
b.	Gas	02	02
c.	Coal	03	03
d.	Firewood	04	04
e.	Solar System	05	05
f.	Electricity	06	06
g.	Generator (petrol/diesel)	07	07
h.	Other (specify)	08	08
i.	(Don't know)	98	98

65. What sources of energy are used for heating rooms and keeping warm in this household?
66. What is the main source of energy for heating rooms and keeping warm in this household?

	65.(a)-(o) All sources used for heating and keeping warm INTERVIEWER: MULTIPLE RESPONSE	66. Main source for heating and keeping warm INTERVIEWER: CIRCLE ONE OPTION ONLY
a. Paraffin	01	01
b. Gas	02	02
c. Coal	03	03
d. Firewood	04	04
e. Solar System	05	05
f. Electricity	06	06
g. Batteries	07	07
h. Car batteries	08	08
i. Generator (petrol/diesel)	09	09
j. Blankets (not electric)	10	10
k. Warm clothing	11	11
l. Hot water bottle	12	12
m. Other (specify)	13	13
n. (None of the above)	14	14
o. (Don't know)	98	98

What sources of energy are used in this household to run the following appliances?

	67. Radio / hifi	68. Television	69. Fridge	70. Iron
a. Paraffin			01	01
b. Gas			02	02
c. Coal				03
d. Firewood				04
e. Solar System	05	05	05	05
f. Electricity	06	06	06	06
g. Dry cell batteries	07	07		
h. Car batteries	08	08	08	
i. Generator (petrol/diesel)	09	09	09	09
j. Other (specify)	10	10	10	10
k. (Don't know)	98	98	98	98
l. (Not applicable – no appliance)	99	99	99	99

71. What sources of energy are used in this household to heat water for bathing purposes?
72. What sources of energy are used in this household to heat water for other purposes?

		71. Heating water for bathing	72. Heating water for other purposes
		INTERVIEWER: MULTIPLE RESPONSE	INTERVIEWER: MULTIPLE RESPONSE
a.	Paraffin	01	01
b.	Gas	02	02
c.	Coal	03	03
d.	Firewood	04	04
e.	Solar geyser	05	05
f.	Electricity – electric geyser	06	06
g.	Electricity – electric kettle	07	07
h.	Electricity – electric stove / hotplate	08	08
i.	Generator (petrol/diesel)	09	09
j.	Other (specify)	10	10
k.	(Don't know)	98	98
l.	(Not applicable – water is never heated in the household)	99	99

73. How much did your household spend on energy in the last month? This would include expenses on all energy sources (electricity and other fuels)

INTERVIEWER: PLEASE TRY YOUR BEST TO AT LEAST GET A ROUGH ESTIMATE OF THE HOUSEHOLD'S EXPENDITURE ON ENERGY.

Amount (In Rands)	
R	

On average, how much does your household spend each month on the following energy sources?

INTERVIEWER: THE AMOUNTS GIVEN IN Q.74-84 SHOULD ADD UP TO THE TOTAL PROVIDED IN Q.73. PLEASE REPORT AMOUNTS TO THE NEAREST RAND – DO NOT INCLUDE CENTS.

		Energy cost (Rands)
74.	Paraffin	R
75.	Gas	R
76.	Candle	R
77.	Coal	R
78.	Firewood	R
79.	Solar system	R
80.	Electricity	R
81.	Batteries	R
82.	Car batteries	R
83.	Generator (petrol/diesel)	R
84.	Other (specify)	R

85. Is the **amount of energy** your household has less than adequate, just adequate or more than adequate for your household's needs?

It is not adequate for your household's needs	1
It is just adequate for your household's needs	2
It is more than adequate for your household's needs	3
(Do not know)	8

→ Skip to Q.87
→ Skip to Q.87
→ Skip to Q.87

86. What is the **main** reason why you feel that the amount of energy is inadequate to meet your household's needs?

Not enough money to pay for the energy we need	1
There are many electricity power cuts in my area	2
The supply of electricity to my household is limited	3
Firewood is very scarce	4
Gas or paraffin not always available in the shops	5
Other (specify)	8
(Uncertain/Don't know)	9

And are the following inadequate, just adequate or more than adequate for your household's needs?

	It is not adequate for your household's needs	It is just adequate for your household's needs	It is more than adequate for your household's needs	(Do not know)
87. The amount of energy for lighting	1	2	3	8
88. The amount of energy for cooking	1	2	3	8
89. The amount of energy for heating rooms and keeping warm	1	2	3	8

90. In the last 12 months, how often has your household cut back on spending on energy for lighting, cooking or heating in order to make ends meet?

Very often	1
Often	2
Occasionally	3
Rarely	4
Never	5
(Do not know)	8

INTERVIEWER: SKIP TO QUESTION 99 IF HOUSEHOLD IS NOT ELECTRIFIED (CODE 8 IN Q60)

91. How satisfied or dissatisfied are you with the way that electricity is being providing in your neighbourhood? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

92. In your opinion, what is the quality of electricity in the area where you live?

Very high quality	1
Good quality	2
Acceptable quality	3
Poor quality	4
Very poor quality	5
(Do not know)	8

93. In your opinion, is the price you pay each month for electricity too high, too low, or about right for what you receive?

Far too high	1
Too high	2
About right	3
Too low	4
(Do not know)	8

94. What did your household do as a result of the increase in electricity prices in the last 12 months?

Continued to use the same level of electricity and paid the extra amount for it	1
Reduced the amount of electricity used	2
Used other energy sources, such as paraffin, gas, coal, wood and candles	3
Other (specify)	4
(Do not know)	8

95. If electricity prices were increased again tomorrow, which one of the following actions would your household do in order to meet its basic energy needs?

Continue using the same level of electricity and pay the extra amount for it	1
Reduce the amount of electricity we use	2
Use other energy sources, such as paraffin, gas, coal wood and candles	3
Other (specify)	4
(Do not know)	8

96. There are different ways of saving the amount of energy that is used in a household. Which of the following energy saving tips are you aware of?

97. And which of the following things does your household do often to save energy?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED

		96. Aware of	97. Does often
a.	Switching off your lights when you leave you house	01	01
b.	Using energy saving light bulbs	02	02
c.	Switch off all your lights except security lights in home when not in use	03	03
d.	Switch off appliances (TV, radio, hifi) at the wall (not the remote control) when not in use	04	04
e.	Switch off geyser at certain times during the day or at night	05	05
f.	Boil only as much water with a pot or kettle that is needed	06	06
g.	Electric stoves use a lot of electricity, so use the plates and oven as little as possible	07	07
h.	Take a short shower or bath with as little water as possible	08	08
i.	Use warm clothing or blankets instead of an electric heater	09	09
j.	Close windows and doors when a heater is on	10	10
k.	Allow clothes to drip-dry instead of ironing	11	11
l.	Install a solar water heater instead of an electric geyser	12	12
m.	Insulate your geyser and hot pipes	13	13
n.	None of the above	97	97

98. To what extent have the things that your household is doing to save energy reduced your monthly energy costs?

Reduced costs a lot	1
Reduced costs a little bit	2
Made no difference to monthly costs	3
Costs have continued to increase	4
(Do not know)	8
(Not applicable – household did none of the actions listed in Q31 to save energy)	9

INTERVIEWER: NOTE THAT ALL RESPONDENTS ARE TO ANSWER Q.99 ONWARDS

Please tell the extent to which you think each of the following activities is wrong or not wrong. [Showcard 5]

		Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	(Do not know)
99.	Connecting to electricity without paying for it	1	2	3	4	8
100.	Protesting about access to electricity	1	2	3	4	8
101.	Protesting about the price of energy	1	2	3	4	8

102. What do you think should be the THREE top priorities for the Department of Energy in providing electricity?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED. CIRCLE A MAXIMUM OF 3 OPTIONS

Avoid loadshedding or power cuts	1
Keep electricity prices low	2
Help poor households by giving more free electricity	3
Get non-electrified households electrified	4
Give information on how to save electricity	5
Subsidise renewable energy	6
Other (specify)	7
(Do not know)	8

103. Which of the following should be South Africa main priority in order to meet its future energy needs?

Coal and oil	1
Natural gas	2
Nuclear power	3
Solar, wind or water	4
Fuels made from crops (i.e. mielies, corn)	5
Does not matter, as long as it is the cheapest option	6
Does not matter, as long as it does not damage the environment	7
(Do not know)	8

There are various ways governments might try to get people to use less energy. To what extent would you be in favour or against the following options? The South African government should [Showcard 21]

	The South African government should....	Strongly in favour	In favour of	Neither in favour nor against	Against	Strongly against	(Do not know)
104.	...spend money on campaigns to encourage people to use less energy	1	2	3	4	5	8
105.	...spend money to replace electric geysers with solar geysers	1	2	3	4	5	8
106.	...give all households an amount of free energy each month	1	2	3	4	5	8
107.	...make the price of electricity higher for rich households than for poor households	1	2	3	4	5	8

108. To what extent would you agree or disagree that households that use a lot of electricity should be charged a higher price for electricity than those that use less? [Showcard 1]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

FINANCIAL LITERACY

I would now like to ask you some questions about your family and money matters. Please can you start by telling me:

109. How many children under the age of 18 live with you?

Number of children under 18 years	
(Don't know)	98
(Refused)	99

110. How many people aged 18 and over live with you, [including your partner]? Please do not count yourself

Number of people 18 years and older	
(Don't know)	98
(Refused)	99

111. Who is responsible for day-to-day money management decisions in your household?

You	1
You and your partner	2
You and another family member (or family members)	3
Your partner	4
Another family member or (or family members)	5
Someone else	6
Nobody	7
(Do not know)	8
(Refused to answer)	9

112. Do you have a household budget?

[IF NECESSARY ADD: a budget is used to decide what share of your income will be used for spending, saving and paying bills]

Yes	1
No	2
(Do not know)	8

I am going to read out some behaviour statements. Please can you tell me how often you do these things or not. [*Showcard 30*]

		Always	Often	Some of the time	Seldom	Never	(Do not know)	(Refused)	(Not applicable)
113.	Before I buy something I carefully consider whether I can afford it	1	2	3	4	5	8	9	
114.	I pay my bills on time	1	2	3	4	5	8	9	10
115.	I keep a close personal watch on my financial affairs	1	2	3	4	5	8	9	
116.	I set long-term financial goals and work hard to achieve them	1	2	3	4	5	8	9	

117. Sometimes people find that their income does not quite cover their living costs. In the last 12 months, has this happened to you?

Yes	1
No	2
(Do not know)	8
(Refused to answer)	9

→ Skip to Q.120

118. What did you do to make ends meet the last time this happened?

INTERVIEWER: PROBE: DID YOU DO ANYTHING ELSE? DO NOT READ OUT OPTIONS. MULTIPLE RESPONSES ALLOWED.

119. Of the things you mentioned, which does your household rely on the most?

INTERVIEWER: CIRCLE ONE OPTION ONLY.

	Q.118	Q.119 [ONE OPTION]
a. Draw money out of savings or transfer savings into current account	1	1
b. Cut back on spending, spend less, do without	2	2
c. Sell something that I own	3	3
d. Work overtime, earn extra money	4	4
e. Borrow food or money from family or friends	5	5
f. Borrow from employer/salary advance	6	6
g. Pawn something that I own	7	7
h. Take a loan from my savings and loans clubs	8	8
i. Take money out of a flexible home loan account	9	9
j. Apply for loan/withdrawal on pension fund	10	10
k. Use authorized, arranged overdraft or line of credit	11	11
l. Use credit card for a cash advance or to pay bills/buy food	12	12
m. Take out a personal loan from a formal financial service provider (including bank, credit union or microfinance)	13	13
n. Take out a payday loan (advance on salary from someone-not employer)	14	14
o. Take out a loan from an informal provider/moneylender	15	15
p. Use unauthorised overdraft	16	16
q. Pay my bills late; miss payments	17	17
r. Other (specify)	18	18
s. (Do not know)	98	98
t. (Refused to answer)	99	99

120. Have you set aside emergency or rainy day funds that would cover your expenses for 3 months, in case of sickness, job loss, economic downturn, or other emergencies?

Yes	1
No	2
(Don't know)	8
(Refused)	9

I would like to know how much you agree or disagree with each of the following statements: [*Showcard 1*]

		Completely agree	Agree	Neither Nor	Disagree	Completely disagree	(Do not know)	(Refused)
121.	I find it more satisfying to spend money than to save it for the long term	1	2	3	4	5	8	9
122.	I tend to live for today and let tomorrow take care of itself	1	2	3	4	5	8	9
123.	Money is there to be spent	1	2	3	4	5	8	9

PRODUCT CHOICE

I am going to start with products that people can get from banks. [*Showcard 31*]

124. Please can you tell me whether you have heard of any of the following banking products?

125. [ASK FOR ALL PRODUCTS CIRCLED IN Q.124] And now can you tell me whether you currently hold any of these types of products?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED. CIRCLE ALL THAT APPLY.

		124. Heard of banking products.	125. ASK FOR ALL products circled in Q.124 Currently hold types of banking products
a.	Mzansi account	01	01
b.	Savings account	02	02
c.	Current or Cheque account	03	03
d.	Fixed deposit bank account	04	04
e.	ATM card	05	05
f.	Debit card or Cheque card	06	06
g.	Credit Card	07	07
h.	Garage card or petrol card	08	08
i.	Home loan from a big bank	09	09
j.	Savings book at a bank	10	10
k.	Post Office / Post Bank savings account	11	11
l.	Cellphone account (e.g. M-PESA)	13	13
m.	Other bank product (SPECIFY)	12	12
n.	(None of the above)	97	97
o.	(Refused)	98	98
p.	(Don't know)	99	99

I would now like to talk about various types of credit or loans. [*Showcard 32*]

126. Please can you tell me whether you have heard of any of the following types of credit or loans?

127. [ASK FOR ALL PRODUCTS CIRCLED IN Q.126] And now can you tell me whether you currently hold any of these types of credit or loans?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED

	126. Heard of type of credit or loan	127. <u>ASK FOR ALL products circled in Q.126</u> Currently hold type of credit or loan
	Formal credit and loans	
a.	Loan from a microlender e.g. African Bank, Credit Indemnity, Capitec Bank, Ubank (Teba)	01
b.	Vehicle or car finance through bank or dealer	02
c.	Overdraft facility	03
d.	Store card where you buy on account and pay later e.g. Edgars	04
e.	Lay-bye	05
f.	Hire Purchase (HP) / paying in monthly instalments for goods such as furniture	06
	Informal credit and loans	
g.	Loan from friends or family	07
h.	Loan from an informal money lender (mashonisa / loan shark)	08
i.	Loan from a stokvel / umgalelo or savings club	09
j.	Loan from local spaza	10
k.	Store account with no card where you pay later (e.g. spaza, corner cafe, garage, general dealer)	11
l.	Loan from an employer	12
m.	(None of the above)	97
n.	(Don't know)	98
o.	(Refused)	99

I would now like to talk about savings and investments. [*Showcard 33*]

128. Please can you tell me whether you have heard of any of the following types of investment or savings products?

129. [ASK FOR ALL PRODUCTS CIRCLED IN Q.128] And now can you tell me whether you currently hold any of these types of investment or savings products?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED. CIRCLE ALL THAT APPLY.

	128. Heard of any of investment or savings product.	129. <u>ASK FOR ALL products circled in Q.128</u> Currently has investment or savings product
a.	01	01
b.	02	02
c.	03	03
d.	04	04
e.	05	05
f.	06	06
g.	07	07
h.	08	08
i.	09	09
j.	10	10
k.	11	11
l.	97	97
m.	98	98
n.	99	99

130. In the past 12 months have you been saving money in any of the following ways? Please do not include pension savings in this question.

INTERVIEWER: MULTIPLE RESPONSES ALLOWED. CIRCLE ALL THAT APPLY.

a.	Building up a balance of money in your bank account	1
b.	Paying money into a savings account	2
c.	Saving cash at home or in your wallet	3
d.	Giving money to family to save on your behalf	4
e.	Saving in a stokvel or any other informal savings club	5
f.	Buying financial investment products, other than pension funds [e.g. investment trusts, stocks and shares]	6
g.	Or saving in some other way (including remittances, buying livestock or property)	7
h.	(None of the above)	8
i.	(Do not know)	9
j.	(Refused to answer)	10

I would now like to talk about various types of insurance. [*Showcard 34*]

131. Please can you tell me whether you have heard of any of the following types of insurance products?

132. [ASK FOR ALL PRODUCTS CIRCLED IN Q.131] And now can you tell me whether you currently hold any of these types of insurance products?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED. CIRCLE ALL THAT APPLY.

	131. Heard of <u>insurance product</u>	132. ASK FOR ALL products circled in <u>Q.131</u> Currently has <u>insurance product</u>
	Short-term (asset) insurance	
a.	Vehicle or car insurance	01
b.	Household contents insurance (e.g. furniture and appliances)	02
c.	Homeowners' insurance on building / house structure	03
d.	Cellphone insurance	04
	Long-term insurance	
e.	Life insurance or life cover	05
f.	Insurance that pays your loan or borrowing when you die	06
g.	Disability insurance or cover	07
h.	Medical aid scheme	08
i.	Hospital cash plan	09
	Funeral	
j.	Belong to a burial society	10
k.	Funeral policy with a bank (including Post Bank)	11
l.	Funeral cover through an undertaker or funeral parlour / home	12
m.	Funeral policy with an insurance company	13
n.	Funeral cover from an spaza shop or stokvel	14
o.	Funeral cover from any other source (e.g. shop, employer)	15
p.	(None of the above)	97
q.	(Don't know)	98
r.	(Refused)	99

How much do you agree or disagree with the following statements?

	Totally agree	Tend to agree	Tend to disagree	Totally disagree	(Don't know)	(Not applicable)	(Refused)
133. I've got a clear idea of the sorts of financial products or services that I need without consulting a financial adviser	1	2	3	4	5	6	7
134. I always research my choices thoroughly before making any decisions about financial products or services	1	2	3	4	5	6	7

135. In the last 12 months, have you made a decision about any of the following that you later regretted?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED. CIRCLE ALL THAT APPLY.

a.	Savings or investments	1
b.	Taking out a home loan	2
c.	Taking out a loan or credit agreement	3
d.	Insurance of any type	4
e.	Tax	5
f.	Managing credit/debt	6
g.	(None of the above)	7
h.	(Don't know)	8
i.	(Refused)	9

136. Within the last five years, have you discovered that you had been paying for a financial product that was clearly unsuitable for your needs? [This would include formal and informal products, covering savings, investments, credit or loans, as well as insurance]

Yes	1
No	2
(Do not know)	8
(Refused to answer)	9

FINANCIAL KNOWLEDGE AND UNDERSTANDING

The next few questions are more like a quiz. The questions are not designed to trick you so if you think you have the right answer, you probably do. If you don't know the answer, just say so

137. Imagine that five friends are given a gift of R1 000. If the friends have to share the money equally how much does each one get?

INTERVIEWER: READ OUT THE QUESTION AGAIN IF ASKED TO DO SO

Record response numerically - - -

R	
---	--

(Don't know)	998
(Refused)	999
(Irrelevant answer)	997

138. Now imagine that the friends have to wait for one year to get their share of the R1,000 and inflation remains the same. In one year's time will they be able to buy... (Read out)

More with their share of the money than they could today	1
The same amount	2
Or, less than they could buy today	3
<i>(It depends on the types of things that they want to buy)</i>	4
<i>(Don't know)</i>	8
<i>(Refused)</i>	9
<i>(Irrelevant answer)</i>	7

139. You lend R25 to a friend one evening and he gives you R25 back the next day. How much interest has he paid on this loan?

INTERVIEWER: READ OUT THE QUESTION AGAIN IF THE RESPONDENT ASK YOU TO DO SO

Record response numerically - - -

R	
---	--

(Don't know)	998
(Refused)	999
(Irrelevant answer)	997

140. Suppose you put R100 into a savings account with a guaranteed interest rate of 2% per year. You don't make any further payments into this account and you don't withdraw any money. How much would be in the account at the end of the first year, once the interest payment is made?

INTERVIEWER: READ OUT THE QUESTION AGAIN IF THE RESPONDENT ASK YOU TO DO SO

Record response numerically - - -

R	
---	--

(Don't know)	998
(Refused)	999
(Irrelevant answer)	997

141. And how much would be in the account at the end of five years? Would it be....

More than R110	1
Exactly R110	2
Less than R110	3
Or is it impossible to tell from the information given	4
<i>(Don't know)</i>	8
<i>(Refused)</i>	9
<i>(Irrelevant answer)</i>	7

I would like to know whether you think the following statements are true or false:

	True	False	(Do not know)	(Refused)
142. If someone offers you the chance to make a lot of money it is likely that there is also a chance that you will lose a lot of money.	1	2	8	9
143. High inflation means that the cost of living is increasing rapidly	1	2	8	9
144. It is less likely that you will lose all of your money if you save it in more than one place.	1	2	8	9

POLICE CONFIDENCE

I would now like to ask you some questions about the police in South Africa.

145. Taking into account all the things the police are expected to do, would you say they are doing a good job or a bad job?

Very good job	1
Good job	2
Neither good nor bad job	3
Bad job	4
Very bad job	5
(Do not know)	8

146. In the past 2 years, did the police in South Africa approach you, stop you or make contact with you for any reason?

Yes	1
No	2
(Do not know)	8

→ Skip to Q.148

→ Skip to Q.148

147. How satisfied or dissatisfied were you with the way the police treated you the last time this happened? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

Now some questions about whether or not the police in South Africa treat victims of crime equally. Please answer based on what you have heard or your own experience.

148. When victims report crimes, do you think the police treat rich people worse, poor people worse, or are rich and poor treated equally?

Rich people treated worse	1
Poor people treated worse	2
Rich and poor people treated equally	3
(Do not know)	8

149. And when victims report crimes, do you think the police treat some people worse because of their race or ethnic group or is everyone treated equally?

White, Indian and Coloured South Africans are treated worse than black South Africans	1
Black South Africans are treated worse than other race groups	2
Everyone treated equally <u>regardless</u> of their race or ethnic group	3
(Do not know)	8

150. Based on what you have heard or your own experience how successful do you think the police are at preventing crimes in South Africa where violence is used or threatened? Choose your answer from a scale where 0 is extremely unsuccessful and 10 is extremely successful. [*Showcard 13*]

Extremely unsuccessful										Extremely successful	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

151. And how successful do you think the police are at catching people who commit house burglaries in South Africa? [*Showcard 13*]

Extremely unsuccessful										Extremely successful	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

152. If a violent crime or house burglary were to occur near to where you live and the police were called how slowly or quickly do you think they would arrive at the scene? Choose your answer from a scale where 0 is extremely slowly and 10 is extremely quickly. [*Showcard 14*]

Extremely slowly										Extremely quickly	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88
(Violent crimes and/or house burglaries never occur near to where I live)											55

Now some questions about when the police deal with crimes like house burglary and physical assault.

153. Based on what you have heard or your own experience how often would you say the police generally treat people in South Africa with respect? Would you say ..

...not at all often	1
Not very often	2
Often	3
Or, very often?	4
(Do not know)	8

154. About how often would you say that the police make fair, impartial decisions in the cases they deal with? Would you say ..

...not at all often	1
Not very often	2
Often	3
Or, very often?	4
(Do not know)	8

155. And when dealing with people in South Africa, how often would you say the police generally explain their decisions and actions when asked to do so? Would you say...

...not at all often	1
Not very often	2
Often	3
Or, very often?	4
(No one ever asks the police to explain their decisions and actions)	5
(Do not know)	8

Now some questions about your duty towards the police in South Africa. Use this scale where 0 is not at all your duty and 10 is completely your duty.

156. To what extent is it your duty to do what the police tell you even if you don't understand or agree with the reasons? [*Showcard 15*]

Not at all my duty										Completely my duty	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

157. To what extent is it your duty to do what the police tell you to do, even if you don't like how they treat you? [*Showcard 15*]

Not at all my duty										Completely my duty	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

To what extent do you agree or disagree with each of the following statements about the police in South Africa. [Showcard 1]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
158.	The police generally have the same sense of right and wrong as I do	1	2	3	4	5	8
159.	The police stand up for values that are important to people like me	1	2	3	4	5	8
160.	I generally support how the police usually act	1	2	3	4	5	8
161.	The decisions and actions of the police are unduly influenced by pressure from political parties and politicians	1	2	3	4	5	6

162. How often would you say that the police in South Africa take bribes? Choose your answer from the scale where 0 is never and 10 is always. [Showcard 16]

Never										Always	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

163. If you were the victim of a crime and wanted justice, who would you go to first for help?

Traditional leaders	1
Private security company	2
The police	3
A community organisation (community policing forum, farmer's association, religious group, etc.)	4
Members of the community (friends, neighbours, etc)	5
Other (specify)	6
(Do not know)	8

When a crime happens, some people look for help from a number of sources apart from the police.

To what extent do you agree or disagree with the following statements? [*Showcard 1*]

		Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
164.	It is alright for members of the public to beat up crime suspects.	1	2	3	4	5	8
165.	People who kill armed robbers should not be blamed.	1	2	3	4	5	8
166.	It is sometimes OK for people to take the law into their own hands if they feel the police are unable to protect them.	1	2	3	4	5	8
167.	It is pointless to hand over a suspected criminal to the police because they will not bring the offender to justice.	1	2	3	4	5	8
168.	Each community should organise itself to provide it with security against criminals even if the police disagree with that.	1	2	3	4	5	8

VIEWS ON COURTS

I am now going to ask you some questions about the courts in South Africa that deal with crimes such as house burglary and physical assault. Again please answer based on what you have heard or your own experience.

169. Taking into account all the things the courts are expected to do, would you say they are doing a good job or a bad job?

Very good job	1
Good job	2
Neither good nor bad job	3
Bad job	4
Very bad job	5
(Do not know)	8

170. Please tell me how often you think the courts make mistakes that let guilty people go free? Use this card where 0 is never and 10 is always. [*Showcard 16*]

Never										Always	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

171. How often do you think the courts make fair, impartial decisions based on the evidence made available to them? [*Showcard 16*]

Never										Always	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

172. Based on what you have heard or your own experience, how often would you say that people appearing in court are treated with respect in South Africa?

...not at all often	1
Not very often	2
Often	3
Or, very often?	4
(Do not know)	8

Now some questions about the chances of different people in South Africa being found guilty of crimes they did not commit.

173. Suppose two people - one rich, one poor - each appear in court, charged with an identical crime they did not commit. Who do you think would be most likely to be found guilty?

The rich person is more likely to be found guilty	1
The poor person is more likely to be found guilty	2
They both have the same chance of being found guilty	3
(Do not know)	8

174. Now suppose two people from different race or ethnic groups each appear in court, charged with an identical crime they did not commit. Who do you think would be most likely to be found guilty?

White, Indian and Coloured South Africans are more likely to be found guilty than black South Africans	1
Black South Africans are more likely to be found guilty than other race groups	2
Everyone has the same chance of being found guilty <u>regardless</u> of their race or ethnic group	3
(Do not know)	8

Now a question about judges and things they may or may not do.

175. Using this card please tell me how often you would say that judges in South Africa take bribes? [*Showcard 16*]

Never										Always	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

To what extent do you agree or disagree with each of the following statements about South Africa nowadays. [*Showcard 1*]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
176.	Courts generally protect the interests of the rich and powerful above those of ordinary people.	1	2	3	4	5	8
177.	The courts are generally more concerned about the rights of criminals than the rights of victims	1	2	3	4	5	8
178.	People who break the law should be given much harsher sentences than they are these days.	1	2	3	4	5	8

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
179.	Everyone has a duty to support the final verdict of the courts.	1	2	3	4	5	8
180.	All laws should be strictly obeyed.	1	2	3	4	5	8
181.	Doing the right thing sometimes means breaking the law.	1	2	3	4	5	8
182.	The decisions and actions of the courts are unduly influenced by pressure from political parties and politicians.	1	2	3	4	5	8

To what extent do you agree or disagree that court sentences in South Africa are too light for the following types of crime? [*Showcard 1*]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
183.	Theft of small things such as food	1	2	3	4	5	8
184.	Murder	1	2	3	4	5	8
185.	Corruption	1	2	3	4	5	8
186.	Armed robbery	1	2	3	4	5	8
187.	Rape	1	2	3	4	5	8

Now some questions about what you would do if you were the only witness to a crime.

188. Imagine that you were out and saw someone push a man to the ground and steal his wallet. How likely would you be to call the police? Would you be not at all likely, not very likely, likely, or very likely? [*Showcard 12*]

... not at all likely,	1
not very likely,	2
likely,	3
or, very likely?	4
(Do not know)	8

189. How willing would you be to identify the person who had done it? Would you be not at all willing, not very willing, willing, or very willing? [*Showcard 18*]

... not at all willing,	1
not very willing,	2
willing,	3
or, very willing?	4
(Do not know)	8

190. And how willing would you be to give evidence in court against the accused? Would you be not at all willing, not very willing, willing, or very willing? [*Showcard 18*]

... not at all willing,	1
not very willing,	2
willing,	3
or, very willing?	4
(Do not know)	8

Now some questions about things you might have done.

Please tell me how often you have done each of these things in the last five years? How often have you ... ? [*Showcard 19*]

		Never	Once	Twice	3-4 times	5 times or more	(Don't know)
191.	...bought something you thought might be stolen?	1	2	3	4	5	8
192.	...committed a traffic offence like speeding or crossing a red robot?	1	2	3	4	5	8

VOTING

193. For which party did you vote in the last national election, which was held in 2009?

INTERVIEWER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY	
African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
Pan-Africanist Congress (PAC)	09
United Christian Democratic Party (UCDP)	10
United Democratic Movement (UDM)	11
Congress of the People (COPE)	12
Other (specify)	13
Did not vote	14
Uncertain	15
(Refuse to answer)	97
(Do not know)	98

194. If there were a national election tomorrow, for which party would you vote?

INTERVIEWER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)	01	→ Skip to Q.196
African National Congress (ANC)	02	
Azanian People's Organisation (AZAPO)	03	
Democratic Party / Alliance (DA/DP)	04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05	
Independent Democrats (ID)	06	
Inkatha Freedom Party (IFP)	07	
Minority Front (MF)	08	
Pan-Africanist Congress (PAC)	09	
United Christian Democratic Party (UCDP)	10	
United Democratic Movement (UDM)	11	
Congress of the People (COPE)	12	→ Ask Q.195
Other (specify)	13	
Will not vote	14	
Uncertain	15	
(Refuse to answer)	97	→ Skip to Q.196
(Do not know)	98	

195. If answered 14 in Q. 194: What is your main reason for thinking that you would not vote if a national election were held tomorrow?

INTERVIEWER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Do not have an ID book	10
Other (specify)	11

196. To which party do you feel most close?

INTERVIEWER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY

African Christian Democratic Party (ACDP)	01	→ Ask Q.197
African National Congress (ANC)	02	
Azanian People's Organisation (AZAPO)	03	
Democratic Party / Alliance (DA/DP)	04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05	
Independent Democrats (ID)	06	
Inkatha Freedom Party (IFP)	07	
Minority Front (MF)	08	
Pan-Africanist Congress (PAC)	09	
South African Communist Party (SACP)	10	
United Christian Democratic Party (UCDP)	11	
United Democratic Movement (UDM)	12	
Congress of the People (COPE)	13	
Other (specify)	14	
No party	15	→ Skip to Q.198
Will not vote	16	
Uncertain	17	
(Refuse to answer)	97	
(Do not know)	98	

197. How close do you feel to this party?

Very close	1
Quite close	2
Not close	3
Not at all close	4
(Do not know)	8

198. In political matters, people talk of 'the left' and 'the right' or 'liberal' and 'conservative'. Where would you place your views on this scale? [*Showcard 20*]

Extremely liberal (or left)	1
Liberal (or left)	2
Slightly liberal (or left)	3
Moderate, middle of the road	4
Slightly conservative (or right)	5
Conservative (or right)	6
Extremely conservative (or right)	7
(Do not know)	8

RESPONDENT CHARACTERISTICS

199. Sex of respondent [copy from contact sheet]

Male	1
Female	2

200. Race of respondent [copy from contact sheet]

Black African	1
Coloured	2
Indian/Asian	3
White	4
Other	5

201. Age of respondent in completed years [copy from contact sheet]

--	--	--

 Years
(Don't know) = 998

202. What is your current marital status?

Married (customary only)	1	}	Ask Q.203
Married (civil only)	2		
Married (both customary and civic)	3		
Widower/widow	4	}	Skip to Q.204
Divorced	5		
Separated	6		
Never married	7		
(Don't know)	8		
(Refused to answer)	9		

203. Are you currently living with your husband/wife?

Yes	1
No	2
(Refused to answer)	7
(Do not know)	8

204. Do you live together with a partner?

Yes	1
No	2
(Refused to answer)	7
(Don't know)	8
(Not applicable - living together with spouse)	9

205. What is the highest level of education that you have ever completed?

No schooling	00
Grade 0/Grade R	01
Sub A/Grade 1	02
Sub B/Grade 2	03
Grade 3/Standard 1	04
Grade 4/Standard 2	05
Grade 5/Standard 3	06
Grade 6/Standard 4	07
Grade 7/Standard 5	08
Grade 8/Standard 6/Form 1	09
Grade 9/Standard 7/Form 2	10
Grade 10/Standard 8/Form 3	11
Grade 11/Standard 9/Form 4	12
Grade 12/Standard 10/Form 5/Matric	13
NTC I	14
NTC II	15
NTC III	16
Diploma/certificate with less than Grade 12/Std 10	17
Diploma/certificate with Grade 12/Std 10	18
Degree	19
Postgraduate degree or diploma	20
Other, specify	21
(Do not know)	98

206. Are you a citizen of South Africa?

Yes	1
No	2
(Do not know)	8

207. What language do you speak mostly at home?

Sesotho	01
Setswana	02
Sepedi	03
Siswati	04
IsiNdebele	05
IsiXhosa	06
IsiZulu	07
Xitsonga	08
Tshivenda/Lemba	09
Afrikaans	10
English	11
Other African language	12
European language	13
Indian language	14
Other (specify)	15

208. What is your current employment status? (Which of the following best describes your present work situation?)

Employed full time	01
Employed part time	02
Employed less than part time (casual work/piecework)	03
Temporarily sick	04
Unemployed, not looking for work	05
Unemployed, looking for work	06
Pensioner (aged/retired)	07
Permanently sick or disabled	08
Housewife, not working at all, not looking for work	09
Housewife, looking for work	10
Student/learner	11
Other (specify)	12

209. What is your current occupation (the name or title of your main job)?

INTERVIEWER: WRITE DOWN RESPONSE IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB

--	--

(Refused to answer) 97
 (Don't know, inadequately described) 98
 (Not applicable – never had a job) 99

210. What kind of activities do you do most of the time (In your main job)?

INTERVIEWER: WRITE DOWN RESPONSE IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB

--	--

(Refused to answer) 97
 (Don't know, inadequately described) 98
 (Not applicable – never had a job) 99

211. Are you or have you ever been a paid-up member of a Trade Union?

Yes, I am currently a member	1
Yes, was once a member, but not now	2
Never a member	3
(Refused)	7

212. Do you consider yourself as belonging to any religion?

Yes	1
No	2

→ Skip to Q.215

213. If answer is yes, which one? Please specify denomination

Christian (without specification)	01
African Evangelical Church	02
Anglican	03
Assemblies of God	04
Apostle Twelve	05
Baptist	06
Dutch Reformed	07
Full Gospel Church of God	08
Faith Mission	09
Church of God and Saints of Christ	10
Jehovah's Witness	11
Lutheran	12
Methodist	13
Pentecostal Holiness Church	14
Roman Catholic	15
Salvation Army	16
Seventh Day Adventist	17
St John's Apostolic	18
United Congregation Church	19
Universal Church of God	20
Nazareth	21
Zionist Christian Church	22
Other Christian	23
Islam / Muslim	24
Judaism / Jewish	25
Hinduism / Hindu	26
Buddhism / Buddhist	27
Other (specify)	28
(Refused)	97
(Don't know)	98
(Not answered)	99

214. Apart from special occasions such as weddings, funerals and baptisms, how often do you attend services or meetings connected with your religion?

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09
(Can't say/Can't remember)	98

215. Do you or anyone in this household receive any of the following Welfare grants?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED

Old Age Grant	1
Child Support Grant	2
Disability Grant	3
Care dependency grant	4
Foster care grant	5
Grant in aid	6
No-one in household receiving any benefits	9
(Refused to answer)	97
(Don't know)	98

216. How satisfied are you with your life as a whole these days? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

217. Would you say that you and your family are...

Wealthy	1
Very comfortable	2
Reasonably comfortable	3
Just getting along	4
Poor	5
Very poor	6

218. People sometimes describe themselves as belonging to the working class, the middle class, or the upper or lower class. Would you describe yourself as belonging to the...?

Lower class	1
Working class	2
Middle class	3
Upper middle class	4
Upper class	5
(Don't know)	8

219. In our society there are groups which tend to be towards the top and groups which tend to be towards the bottom. Where would you put yourself on a scale of 1 to 10, where 10 is the top and 1 the bottom?

TOP	10
	9
	8
	7
	6
	5
	4
	3
	2
BOTTOM	1

HOUSEHOLD CHARACTERISTICS

220. Indicate the type of main dwelling that the household occupies?

Dwelling/House or brick structure on a separate stand or yard or on farm	01
Traditional dwelling/ Hut/ Structure made of traditional materials	02
Flat or apartment in a block of flats	03
Town/cluster/semi-detached house (simplex, duplex or triplex)	04
Unit in retirement village	05
Dwelling/House/Flat/room in backyard	06
Informal dwelling/Shack in backyard	07
Informal dwelling/Shack not in backyard, e.g. in an informal/squatter settlement or on farm	08
Room/Flatlet	09
Caravan/Tent	10
Other, <i>specify</i>	11

221. How satisfied are you with your accommodation? [*Showcard 2*]

Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Slightly dissatisfied	4
Very dissatisfied	5
(Do not know)	8

222. Would you describe the state of repair of your home as good, adequate or poor?

Good	1
Adequate	2
Poor	3
(Do not know)	8

223. Do you have any of the following problems with your accommodation?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED.

Shortage of space	1
Too dark, not enough light	2
Lack of adequate heating	3
Leaky roof	4
Damp walls, floors, foundations, etc.	5
Damaged or broken windows or doors	6
Other (specify)	7
None of these problems with accommodation	8

224. Has your health or the health of anyone in your household been made worse by your housing situation?

Yes	1
No	2

225. What is the most often used source of drinking water by this household?

INTERVIEWER: PLEASE CIRCLE ONE NUMBER ONLY

Piped tap water in dwelling-metered	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap – Free	06
Public/communal tap – Paid	07
Neighbour – Free	08
Neighbour – Paid for	09
Water carrier/tanker	10
Water carrier/tanker on site / communal	11
Borehole on site	12
Borehole off site/communal	13
Rainwater tank on site	14
Flowing river/stream	15
Dam/pool	16
Stagnant pond	17
Well	18
Spring	19
Bottled water	20
Other, specify	21

226. What type of toilet facility is available for this household?

INTERVIEWER: PLEASE CIRCLE ONE NUMBER ONLY

Flush toilet connected to a municipal sewage system	01
Flush toilet connected to a septic tank	02
Chemical toilet	03
Pit latrine with ventilation pipe (long drop)	04
Pit latrine without ventilation pipe (long drop)	05
Bucket toilet	06
Other, specify	07
None	08
(Do not know)	98

→ Skip to Q.228

227. Where is this toilet facility located?

In dwelling	1
On site (In yard)	2
Off site (outside yard)	3

Please tell me which of the following, if any, are presently in your household (in working order). Does your household have...?

		Yes	No
228.	Hot running water from a geyser	1	2
229.	Fridge/freezer combination	1	2
230.	Microwave oven (in working order)	1	2
231.	Domestic worker (live-in / part-time)	1	2
232.	Vacuum cleaner/floor polisher	1	2
233.	A washing machine	1	2
234.	A computer (desktop or laptop) at home	1	2
235.	DVD player / Blu Ray player	1	2
236.	An electric stove	1	2
237.	A TV set	1	2
238.	A tumble dryer	1	2
239.	A Telkom home telephone (excluding cellphone)	1	2
240.	No or only one radio	1	2
241.	Built in kitchen sink	1	2
242.	Home security service	1	2
243.	A deep freezer (in working order)	1	2
244.	M-Net, DSTv or TopTV subscription	1	2
245.	A dishwashing machine	1	2
246.	There is a motor vehicle in our household	1	2
247.	Home theatre system	1	2
248.	Swimming pool	1	2
249.	Air conditioner (excluding fans)	1	2

250. How many cellphones are there presently in your household in working order? Does your household have...?

None	1
Only one cellphone in household	2
2 cellphones in household	3
3 or more cellphones in household	4

251. Do you have access to the Internet?

INTERVIEWER: MULTIPLE RESPONSES ALLOWED

a. Yes, at home	1
b. Yes, at work	2
c. Yes, at an educational institution	3
d. Yes, at an internet cafe	4
e. Yes, at a community centre	5
f. Yes, at a post office	6
g. Yes, through a cellphone	7
h. Yes, other (please specify)	8
i. None	9

PERSONAL AND HOUSEHOLD INCOME

- 252. Please consider the income of all household members and any income which may be received by the household as a whole. What is the main source of income in your household?**

Salaries and/or wages	1
Remittances	2
Pensions and/or grants	3
Sale of farm products and services	4
Other non-farm income	5
No income	6
(Refused to answer)	7
(Don't know)	8

[SHOWCARD G2]

- 253. Please give me the letter that best describes the TOTAL MONTHLY HOUSEHOLD INCOME of all the people in your household before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.**
- 254. Please give me the letter that best describes your PERSONAL TOTAL MONTHLY INCOME before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.**

		253. Household	254. Personal
	No income	01	01
K	R1 – R500	02	02
L	R501 –R750	03	03
M	R751 – R1 000	04	04
N	R1 001-R1 500	05	05
O	R1 501 – R2 000	06	06
P	R2 001 – R3 000	07	07
Q	R3 001 – R5 000	08	08
R	R5 001 – R7 500	09	09
S	R7 501 – R10 000	10	10
T	R10 001 – R15 000	11	11
U	R15 001 – R20 000	12	12
V	R20 001 – R30 000	13	13
W	R30 001 – R50 000	14	14
X	R 50 001 +	15	15
	(Refuse to answer)	97	97
	(Uncertain/Don't know)	98	98

- 255. What monthly income level do you consider to be minimal for your household, i.e. your household could not make ends meet with less?**

R _____

(Don't know = 98)

256. Is the total monthly income of your household higher, lower or more or less the same as this figure?

Much higher	1
Higher	2
More or less the same	3
Lower	4
Much lower	5
(Don't know)	8

THANK YOU FOR YOUR COOPERATION