

# SOUTH AFRICAN SOCIAL ATTITUDES SURVEY

## Questionnaire 1: September/October 2011



### RESPONDENTS AGED 16 YEARS +

Good (morning/afternoon/evening), I'm \_\_\_\_\_ and we are conducting a survey for the Human Sciences Research Council (HSRC). The HSRC regularly conducts surveys of opinion amongst the South African population. Topics include a wide range of social matters such as communications, politics, education, unemployment, the problems of the aged and inter-group relations. As a follow-up to this earlier work, we would like to ask you questions on a variety of subjects that are of national importance. To obtain reliable, scientific information we request that you answer the questions that follow as honestly as possible. Your opinion is important in this research. The area in which you live and you yourself have been selected randomly for the purpose of this survey. The fact that you have been chosen is thus quite coincidental. The information you give to us will be kept confidential. You and your household members will not be identified by name or address in any of the reports we plan to write.

### PARTICULARS OF VISITS

	DAY	MONTH	TIME STARTED		TIME COMPLETED		**RESPONSE	
			HR	MIN	HR	MIN		
First visit	/	/	2011					
Second visit	/	/	2011					
Third visit	/	/	2011					

<b>**RESPONSE CODES</b>	
Completed questionnaire	= 01
Partially completed questionnaire (specify reason)	= 02
<u>Revisit</u>	
Appointment made	= 03
Selected respondent not at home	= 04
No one home	= 05
<u>Do not qualify</u>	
Vacant house/flat/stand/not a house or flat/demolished	= 06
No person qualifies according to the survey specifications	= 07
Respondent cannot communicate with interviewer because of language	= 08
Respondent is physically/mentally not fit to be interviewed	= 09
<u>Refusals</u>	
Contact person refused	= 10
Interview refused by selected respondent	= 11
Interview refused by parent	= 12
Interview refused by other household member	= 13
<u>OFFICE USE</u>	= 14

**STRICTLY CONFIDENTIAL**

Name of Interviewer .....

Number of interviewer


Checked by

Signature of supervisor

\_\_\_\_\_

## FIELDWORK CONTROL

CONTROL	YES	NO	REMARKS
Personal	1	2	
Telephonic	1	2	
Name	SIGNATURE		
.....	DATE ...../...../.....2011		

## RESPONDENT SELECTION PROCEDURE

Number of households at visiting point

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Number of persons 16 years and older at visiting point

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*Please list all persons at the visiting point/on the stand who are 16 years and older and were resident 15 out of the past 30 days. Once this is completed, use the Kish grid on next page to determine which person is to be interviewed.*

Names of Persons Aged 16 and Older	
	01
	02
	03
	04
	05
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	07
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	09
	10
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	23
	24
	25

NAME OF RESPONDENT:
ADDRESS OF RESPONDENT:
.....
.....
TEL NO.:

# GRID TO SELECT RESPONDENT

NUMBER OF QUESTION-NAIRE				NUMBER OF PERSONS FROM WHICH RESPONDENT MUST BE DRAWN																								
				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
1	26	51	76	1	1	1	3	2	4	1	3	5	8	6	5	12	10	1	6	8	7	19	19	13	21	13	24	25
2	27	52	77	1	2	3	4	3	1	2	2	3	4	8	3	7	2	5	14	4	15	4	8	6	16	14	22	19
3	28	53	78	1	1	2	1	4	2	7	6	9	3	5	11	2	1	3	11	7	10	16	16	10	5	2	2	3
4	29	54	79	1	2	3	2	1	3	5	8	6	2	4	2	4	8	11	10	16	6	9	10	15	11	12	11	18
5	30	55	80	1	1	1	4	5	6	3	5	7	5	9	8	14	3	2	13	5	18	1	4	1	20	11	5	24
6	31	56	81	1	2	2	2	3	5	7	7	8	7	1	4	9	14	8	2	17	17	14	12	14	22	10	3	14
7	32	57	82	1	2	1	1	4	1	4	1	4	6	3	6	5	7	13	9	2	3	13	14	8	2	7	20	4
8	33	58	83	1	1	2	3	2	5	1	4	2	1	7	10	6	5	4	15	10	5	2	13	4	17	5	17	8
9	34	59	84	1	1	3	2	5	6	2	2	1	9	10	1	10	4	6	6	1	9	10	1	5	6	9	1	12
10	35	60	85	1	2	2	4	1	3	3	6	9	10	11	12	3	9	15	7	8	11	6	3	9	4	3	10	1
11	36	61	86	1	1	1	3	1	4	5	3	1	6	2	9	13	11	14	4	11	4	15	15	17	1	1	23	2
12	37	62	87	1	2	3	1	3	2	7	5	6	5	7	7	8	6	10	3	3	1	12	20	7	13	22	12	16
13	38	63	88	1	1	2	1	5	3	6	4	3	4	6	2	11	13	12	1	15	8	7	2	12	15	21	13	7
14	39	64	89	1	2	3	2	4	1	4	7	8	2	5	6	11	12	9	16	13	16	11	18	18	14	16	18	23
15	40	65	90	1	2	1	4	2	4	3	8	7	7	11	1	3	5	7	12	14	13	8	17	20	19	20	19	11
16	41	66	91	1	1	3	3	1	6	5	1	5	9	10	3	2	11	13	8	12	12	5	6	21	8	8	4	15
17	42	67	92	1	1	2	2	3	4	2	6	2	3	2	12	5	2	10	13	5	8	18	9	16	10	17	16	20
18	43	68	93	1	2	1	4	2	6	4	1	4	8	9	10	7	9	3	12	12	9	7	20	19	9	19	21	13
19	44	69	94	1	2	2	1	3	5	2	8	9	10	4	9	8	13	1	1	14	10	19	10	11	18	15	7	6
20	45	70	95	1	1	3	2	5	4	1	3	8	1	3	8	6	6	9	5	7	13	4	15	1	7	22	15	21
21	46	71	96	1	1	1	2	5	1	7	2	3	2	1	11	4	7	5	3	2	1	3	12	18	5	19	14	9
22	47	72	97	1	2	1	3	1	3	2	6	2	1	8	7	1	4	2	11	8	2	17	4	17	21	16	3	5
23	48	73	98	1	2	3	4	2	2	6	7	7	8	3	4	9	3	6	2	11	11	16	2	8	11	23	6	22
24	49	74	99	1	1	2	1	4	6	3	5	5	3	1	5	13	1	14	8	14	6	15	9	14	3	6	9	17
25	50	75	100	1	1	2	3	3	2	4	6	4	7	5	3	12	12	12	4	6	2	17	11	2	12	4	8	10

# SASAS QUESTIONNAIRE 1: 2011

Number of persons in this household

Number of persons 16 years and older in this household


## INTERVIEWER: PLEASE CIRCLE APPROPRIATE CODES

Household schedule	Write in from oldest (top) to youngest (bottom)	Person number	How old is [name]? (in completed years; less than 1 year =00)	Is [name] a male or a female? M=1 F=2	What population group does [name] belong to?	What is [name]'s relationship to the respondent
<p><i>Please list all persons in the household who eat from the same cooking pot and who were resident 15 out of the past 30 days</i></p> <p><i>Note: Circle the number next to the name of the household head.</i></p>		01				
		02				
		03				
		04				
		05				
		06				
		07				
		08				
		09				
		10				
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		19				
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		21				
		22				
		23				
		24				
		25				

Population Group
1 = Black African
2 = Coloured
3 = Indian or Asian
4 = White
5 = Other ( <i>specify</i> )

Relationship to respondent codes
1 = Respondent
2 = Wife or husband or partner
3 = Son/daughter/stepchild/adopted child
4 = Father/mother/ step father/step mother
5 = Brother/sister/step brother/step sister
6 = Grandchild/great grandchild
7 = Grandparent/great grandparent
8 = Mother- or father-in-law
9 = Son- or daughter-in-law
10 = Brother- or sister-in-law
11 = Other relation (e.g. aunt/uncle)
12 = Non-relation

## DEMOCRACY & GOVERNANCE

1. Please tell me what you think are the **THREE MOST** important challenges facing South Africa today?

**FIELDWORKER: DO NOT READ OUT OPTIONS.**

HIV/AIDS	01
Unemployment	02
Racism	03
Xenophobia	04
Crime and safety	05
Service provision/delivery	06
Affordable housing	07
Land reform issues	08
Human rights	09
Education	10
Economic and financial issues	11
Work-related issues	12
Family and youth issues	13
Religion and culture issues	14
Environmental issues	15
Political issues	16
Corruption	17
Poverty	18
Other (specify)	19
(Do not know)	98

2. In the last 5 years, has life improved, stayed the same or gotten worse for people like you?

Improved	1
Stayed the same	2
Gotten worse	3
(Do not know)	8

3. Do you think that life will improve, stay the same or get worse in the next 5 years for people like you?

Improve	1
Stay the same	2
Get worse	3
(Do not know)	8

4. How satisfied or dissatisfied are you with the way democracy is working in South Africa? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

5. Generally speaking, do you think that things in this country are going in the right direction or going in the wrong direction?

Going in the right direction	1
Going in the wrong direction	2
(Do not know)	8

6. How satisfied are you with the general economic situation in South Africa at present? Are you... [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

Indicate the extent to which you trust or distrust the following institutions in South Africa at present. [*Showcard 3*]

	Institutions	Strongly trust	Trust	Neither trust nor distrust	Distrust	Strongly distrust	(Do not know)
7.	National government	1	2	3	4	5	8
8.	Courts	1	2	3	4	5	8
9.	Independent Electoral Commission (IEC)	1	2	3	4	5	8
10.	The SABC	1	2	3	4	5	8
11.	Parliament	1	2	3	4	5	8
12.	The police	1	2	3	4	5	8
13.	Defence force	1	2	3	4	5	8
14.	Your local government	1	2	3	4	5	8
15.	Churches	1	2	3	4	5	8
16.	Traditional authorities/leaders	1	2	3	4	5	8
17.	Political parties	1	2	3	4	5	8
18.	Politicians	1	2	3	4	5	8
19.	Trade unions	1	2	3	4	5	8

How satisfied or dissatisfied are you with the way that the government is handling the following matters in your neighbourhood? [*Showcard 2*]

		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	(Do not know)
20.	Supply of water and sanitation	1	2	3	4	5	8
21.	Providing electricity	1	2	3	4	5	8
22.	Removal of refuse	1	2	3	4	5	8
23.	Affordable housing	1	2	3	4	5	8
24.	Access to health care	1	2	3	4	5	8
25.	Treatment for sexually transmitted infections (STIs), including HIV/AIDS	1	2	3	4	5	8
26.	Cutting crime	1	2	3	4	5	8
27.	Creating jobs	1	2	3	4	5	8
28.	Land reform	1	2	3	4	5	8
29.	Providing social grants (e.g. child support grant, old age pension, etc)	1	2	3	4	5	8
30.	Education	1	2	3	4	5	8

31. How satisfied or dissatisfied are you with the current political leaders in South Africa? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

32. Which of these three statements is closest to your own opinion?

**FIELDWORKER: PLEASE CIRCLE ONLY ONE OPTION.**

Democracy is preferable to any other kind of government.	1
In some circumstances, a non-democratic government can be preferable.	2
For someone like me, it doesn't matter what kind of government we have.	3
(Do not know)	8

The next few questions are about your views on how the country is governed. To what extent do you agree or disagree with the following statements? [*Showcard 1*]

	Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
33. Politicians found guilty of bribery or corruption should resign from public office immediately	1	2	3	4	5	8
34. The government should have the authority to prevent citizens from criticising it	1	2	3	4	5	8
35. Citizens should have the right to form or join organisations freely, such as political parties, business associations, trade unions and other interest groups	1	2	3	4	5	8
36. The government should be in control of what information is given to the public	1	2	3	4	5	8
37. Mass action is an acceptable way for people to express their views in a democracy	1	2	3	4	5	8

38. How interested would you say you are in politics? Are you ....

Very interested	1
Quite interested	2
Hardly interested	3
Not at all interested	4
(Do not know)	8

39. How often does politics seem so complicated that you cannot really understand what is going on?

Never	1
Seldom	2
Occasionally	3
Regularly	4
Frequently	5
(Do not know)	8

**To what extent do you agree or disagree with the following statements?**  
**[Showcard 1]**

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
40.	Whether I vote or not makes no difference	1	2	3	4	5	8
41.	After being elected all parties are the same, so voting is pointless	1	2	3	4	5	8
42.	It is the duty of all citizens to vote	1	2	3	4	5	8
43.	Voting is meaningless because no politician can be trusted	1	2	3	4	5	8

**There are different ways of trying to improve things in South Africa or help prevent things going wrong. During the last 12 months, have you done any of the following?**  
**Have you...**

		Yes	No	(Do not know)
44.	contacted a politician, government or local government official?	1	2	8
45.	contacted a traditional leader?	1	2	8
46.	taken part in a protest march or demonstration?	1	2	8

**47. Generally speaking, would you say that most people can be trusted, or that you cannot be too careful in dealing with people? Please tell me on a score of 0 to 10, where 0 means too careful and 10 means that most people can be trusted.**  
**[Showcard 7]**

You cannot be too careful										Most people can be trusted	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	98

**48. Do you think that most people would try to take advantage of you if they got the chance, or would they try to be fair? Please tell me on a score of 0 to 10, where 0 means most would try to take advantage and 10 means that most people would try to be fair. [Showcard 8]**

Most people would try to take advantage of me										Most people would try to be fair	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	98



49. Would you say that most of the time people try to be helpful or that they are mostly looking out for themselves? Please tell me on a score of 0 to 10, where 0 means people mostly look out for themselves and 10 means that people mostly try to be helpful. [*Showcard 9*]

People mostly look out for themselves											People mostly try to be helpful (Do not know)
00	01	02	03	04	05	06	07	08	09	10	98

## NATIONAL IDENTITY AND PRIDE

We are all part of different groups. Some are more important to us than others when we think of ourselves. In general, which in the following list is most important to you in describing who you are? And the second most important? And the third most important? [*Fieldworker: Mark only one in each column*]

	50. Most important	51. Second most important	52. Third most important
Your current or previous occupation (or being a homemaker)	01	01	01
Your race/ethnic background	02	02	02
Your gender (that is, being a man/woman)	03	03	03
Your age group (that is, Young, Middle Age, Old)	04	04	04
Your religion (or being agnostic or atheist)	05	05	05
Your preferred political party, group, or movement	06	06	06
Your nationality	07	07	07
Your family or marital status (that is, son/daughter, mother/father, grandfather/grandmother, husband/ wife, widower/widow, not married, or other similar)	08	08	08
Your social class (that is upper, middle, lower, working, or similar categories)	09	09	09
The part of South Africa that you live in	10	10	10

How much do you agree or disagree with the following statements? (Please, circle one option on each line) [*Showcard 1*]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
53.	I would rather be a citizen of South Africa than of any other country in the world.	1	2	3	4	5	8
54.	There are some things about South Africa today that make me feel ashamed of South Africa.	1	2	3	4	5	8
55.	Generally speaking, South Africa is a better country than most other countries.	1	2	3	4	5	8

**And how much do you agree or disagree with the following? [*Showcard 1*]**

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
56.	Being a member of my race group is an important part of who I am as a person	1	2	3	4	5	8
57.	There are some things about my race group today that make me feel ashamed.	1	2	3	4	5	8

## INTERGROUP RELATIONS

**To what extent do you feel attached to the following types of people? [*Showcard 4*]**

		Very attached	Slightly attached	Not very attached	Not at all attached	(Do not know)
58.	Those who speak the same language as you?	1	2	3	4	8
59.	Those who belong to the same race group as you?	1	2	3	4	8
60.	Those who are in the same financial position as you?	1	2	3	4	8
61.	Those who live in your neighbourhood?	1	2	3	4	8

**To what extent do you agree or disagree with the following statements? [*Showcard 1*]**

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
62.	People of different racial groups do not really trust or like each other	1	2	3	4	5	8
63.	People of different racial groups will never really trust or like each other	1	2	3	4	5	8

**Using a scale of 0 to 10, please describe how you feel about White people in general? Are they negative or positive; hostile or friendly?**

64.	<b>Negative</b>	<b>Positive</b>										(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

  

65.	<b>Hostile</b>	<b>Friendly</b>										(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

And now, using the same scale of 0 to 10, please describe how you feel about **Black people** in general? Are they negative or positive; hostile or friendly?

66.	Negative										Positive	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

67.	Hostile										Friendly	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

And now, using the same scale of 0 to 10, please describe how you feel about **Coloured people** in general? Are they negative or positive; hostile or friendly?

68.	Negative										Positive	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

69.	Hostile										Friendly	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

And now, using the same scale of 0 to 10, please describe how you feel about **Indian people** in general? Are they negative or positive; hostile or friendly?

70.	Negative										Positive	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

71.	Hostile										Friendly	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

And now again, using the same scale of 0 to 10, please describe how you feel about **foreigners living in South Africa** in general? Are they negative or positive; hostile or friendly?

72.	Negative										Positive	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

73.	Hostile										Friendly	(Do not know)
	00	01	02	03	04	05	06	07	08	09	10	98

**To what extent do you agree or disagree with the following statements?**  
**[Showcard 1]**

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
74. People of other race groups in South Africa are trying to get ahead economically at the expense of my group.	1	2	3	4	5	8
75. People of other race groups in South Africa tend to exclude members of my group from positions of power and responsibility.	1	2	3	4	5	8
76. The traditions and values that are important to people of my race are under threat because of the influence of other races in this country.	1	2	3	4	5	8
77. Other race groups in South Africa will never understand what members of my group are like.	1	2	3	4	5	8

**78. Would you describe yourself as being a member of a group that is discriminated against in this country?**

**FIELDWORKER: DO NOT READ OUT OPTIONS.**

Yes	1	
No	2	→ Skip to Q.80
(Do not know)	8	→ Skip to Q.80

**79. On what grounds is your group discriminated against? PROBE: 'What other grounds'?**

**FIELDWORKER: DO NOT READ OUT OPTIONS. MULTIPLE RESPONSES ALLOWED**

a	Colour or race	01
b	Nationality	02
c	Religion	03
d	Language	04
e	Age	05
f	Gender	06
g	Sexual orientation	07
h	Education	08
i	Disability	09
j	Unemployed	10
k	Region or province	11
l	Other (specify)	12
m	(Do not know)	98

**80. South Africa used to have apartheid by law between white, black, coloured and Indian/Asian. Since 1994, do you think that race relations in the country have improved, stayed the same, or gotten worse?**

Improved	1
Stayed the same	2
Got worse	3
(Do not know)	8

81. In the last year, do you think that race relations in the country have improved, stayed the same, or gotten worse?

Improved	1
Stayed the same	2
Got worse	3
(Do not know)	8

82. How often do you personally feel racially discriminated against?

Always	1
Often	2
Sometimes	3
Not at all	4
(Do not know)	8

→ Skip to Q. 84  
→ Skip to Q. 84

83. Where has this racial discrimination happened to you most recently?

**FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY**

At work	01
At an educational institution	02
In shops	03
On the roads or on the streets	04
When applying for a job	05
In a government department	06
In social clubs	07
In theatres	08
In restaurants	09
In sport	10
Elsewhere	11
Everywhere	12
(Not applicable)	99

84. How often do you feel that members of your race group are racially discriminated against?

Always	1
Often	2
Sometimes	3
Not at all	4
(Do not know)	8

To what extent do you agree or disagree that government should... [*Showcard 1*]

	Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
85. Redistribute land to black South Africans.	1	2	3	4	5	8

To what extent do you agree or disagree that there should be...? [*Showcard 1*]

	Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Do not know)
86. Racial quotas in national sports teams.	1	2	3	4	5	8
87. Preferential hiring and promotion of black South Africans in employment.	1	2	3	4	5	8
88. Preferential hiring and promotion of women in employment.	1	2	3	4	5	8

89. How much is the government doing to ensure that people of all races have equal opportunities for jobs, housing, and education?

Nothing	1
A little	2
Quite a bit	3
A lot	4
(Do not know)	8

90. And how much should the government be doing to ensure that people of all races have equal opportunities for jobs, housing, and education?

Nothing	1
A little	2
Quite a bit	3
A lot	4
(Do not know)	8

Now some questions about people from other countries coming to live in South Africa.

91. Please indicate which of the following statements applies to you? I generally welcome to South Africa...

All immigrants	1
Some immigrants	2
No immigrants	3
(Do not know)	8

92. Which, if any, group would you least want to come and live in South Africa?

**FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY**

Nigerians	1
Angolans	2
Somalis	3
Zimbabweans	4
People from DRC	5
Mozambicans	6
Batswana	7
Swazi	8
Basotho	9
People from other African countries	10
Europeans	11
Americans	12
Indians	13
Pakistanis	14
Chinese	15
Other Asians	16
Australians	17
Returning South Africans	18
Other (specify)	19
None (welcome all groups)	20

**How much do you agree or disagree with the following statements? [*Showcard 1*]**

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
93.	Immigrants increase crime rates	1	2	3	4	5	8
94.	Immigrants are generally good for South Africa's economy	1	2	3	4	5	8
95.	Immigrants take jobs away from people who were born in South Africa	1	2	3	4	5	8
96.	Immigrants make South Africa more open to new ideas and cultures	1	2	3	4	5	8
97.	Immigrants bring disease to South Africa	1	2	3	4	5	8
98.	Immigrants bring skills that are needed in South Africa	1	2	3	4	5	8
99.	Immigrants use up our country's resources	1	2	3	4	5	8

**100. How many acquaintances do you know who have come to live in South Africa from another country?**

None	1
Few	2
Some	3
Many	4
Very many	5
(Do not know)	8

→ Skip to Q. 102

**101. Of the people you know who have come to live in South Africa from another country, how many would you consider to be friends?**

None	1
Few	2
Some	3
Many	4
Very many	5
(Do not know)	8

I am now going to ask you some questions about the contact that you have with people of different race groups.

**FIELDWORKER:** IN QUESTIONS 102 - 109, ASK ONLY ABOUT RACE GROUPS OTHER THAN THAT TO WHICH THE RESPONDENT BELONGS. FOR EXAMPLE, IF THE RESPONDENT IS A BLACK PERSON, ONLY ASK ABOUT COLOURED, INDIAN AND WHITE PEOPLE. IF THE RESPONDENT IS A COLOURED PERSON, ONLY ASK ABOUT BLACK, INDIAN AND WHITE PEOPLE, AND SO ON.

How many .... do you know, at least as acquaintances?

		None	Few	Some	Many	Very many	(Do not know)	(Not applicable – same race group as respondent)
102.	... black people ...	1	2	3	4	5	8	9
103.	... coloured people ...	1	2	3	4	5	8	9
104.	... Indian people ...	1	2	3	4	5	8	9
105.	... white people ...	1	2	3	4	5	8	9

Of the ..... that you know, how many would you consider to be friends?

		None	Few	Some	Many	Very many	(Do not know)	(Not applicable – same race group as respondent)
106.	... black people ...	1	2	3	4	5	8	9
107.	... coloured people ...	1	2	3	4	5	8	9
108.	... Indian people ...	1	2	3	4	5	8	9
109.	... white people ...	1	2	3	4	5	8	9

To what extent do you agree or disagree with the following statements?

[*Showcard 1*]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
110.	When I come into contact with other race groups we almost always interact as equals	1	2	3	4	5	8
111.	When I come into contact with other race groups, contact is almost always friendly	1	2	3	4	5	8



## EDUCATION

Now, I would like to ask some questions on education.

To what extent do you agree or disagree with the following statements?

[Showcard 1]

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
112.	All schools should contain children of different races.	1	2	3	4	5	8
113.	All schools should contain children of different languages.	1	2	3	4	5	8
114.	Children of different religions, or of no religion, should be educated separately	1	2	3	4	5	8
115.	Girls and boys should be educated separately	1	2	3	4	5	8
116.	The children of the economically well-off and the poor should be educated together	1	2	3	4	5	8

What do you think should be the main language of instruction in...?

		English	Home language of the learner	Afrikaans	(Do not know)
117.	Grades 1 to 3 (Grade 1 – Std. 1)	1	2	3	8
118.	Grades 4 to 9 (Std. 2 – Std.7)	1	2	3	8
119.	Grades 10 to 12 (Std. 8 – Matric)	1	2	3	8
120.	Higher education (university, college, technikon)	1	2	3	8

121. To what extent do you agree or disagree with corporal punishment as a method of keeping discipline in schools? [Showcard 1]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

122. Which of the following groups, if any, would be your highest priority for extra government spending on education?

123. And which would be your second highest priority?

	122. First priority	123. Second priority
Nursery/pre-school children	1	1
Primary school children	2	2
Secondary school children	3	3
Less able children with special needs	4	4
Students at colleges, universities or technikons	5	5
Adult basic education (ABE)	6	6
(None of these)	7	7
(Do not know)	8	8

124. In general, how would you compare the overall standards of education in schools today with the standards when you were at school. Would you say that standards today are higher, lower, or about the same? IF HIGHER OR LOWER: A lot or a little?

A lot higher now	1
A little higher	2
About the same	3
A little lower now	4
A lot lower	5
Not educated in South Africa	6
(Do not know)	8

125. From what you know or have heard, do you think school-leavers are better qualified or worse qualified nowadays than they were 10 years ago?

Much more now than 10 years ago	1
A little better	2
About the same	3
A little worse.	4
Much worse now than 10 years ago	5
(Do not know)	8

How well do you think public secondary schools in South Africa nowadays . . .

	Very well	Quite well	Not very well	Not at all well	(Do not know)
126. prepare young people for work ?	1	2	3	4	8
127. teach young people basic skills such as reading, writing and maths ?	1	2	3	4	8
128. Instil discipline among young people	1	2	3	4	8

To what extent do you agree or disagree with the following statements?

[Showcard 1]

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Do not know)
129. I respect teachers for their dedicated service to children and the community.	1	2	3	4	5	8
130. Teachers should not be allowed to take actions that damage their teaching role, like going on strike.	1	2	3	4	5	8

## MORAL ISSUES

Now I am going to ask you some questions about moral issues. [*Showcard 5*]

		Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	(Do not know)
131.	Do you think it is wrong or not wrong if a man and a woman have sexual relations before marriage?	1	2	3	4	8
132.	Do you think it is wrong or not wrong for a married person to have sexual relations with someone to whom he or she is not married?	1	2	3	4	8
133.	Do you think it is wrong or not wrong for two adults of the same sex to have sexual relations?	1	2	3	4	8
134.	Gay men and lesbians should be free to live their own life as they wish	1	2	3	4	8

Do you personally think it is wrong or not wrong for a woman to have an abortion...?  
[*Showcard 5*]

		Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	Do not know
135.	...if there is a strong chance of serious defect in the baby	1	2	3	4	5
136.	...if the family has a low income and cannot afford any more children	1	2	3	4	5

137. People convicted of murder should be subject to the death penalty. Do you...  
[*Showcard 1*]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

138. Helping people, whether by sharing time, money or possessions, is...

An important part of my life	1
Not an important part of my life	2
Neither important nor unimportant	3
(Do not know)	8

139. How comfortable would you be asking a neighbour to lend you a cup of sugar if you needed it?

Very comfortable	1
Fairly comfortable	2
Fairly uncomfortable	3
Very uncomfortable	4
(Do not know)	8
(Refused)	9

**140. How comfortable would you be asking a neighbour to take you to a doctor or clinic if you were sick?**

Very comfortable	1
Fairly comfortable	2
Fairly uncomfortable	3
Very uncomfortable	4
(Do not know)	8
(Refused)	9

**141. If you were short of money, how comfortable would you be asking a neighbour if you could borrow R20?**

Very comfortable	1
Fairly comfortable	2
Fairly uncomfortable	3
Very uncomfortable	4
(Do not know)	8
(Refused)	9

**142. How much do you agree or disagree that, in South Africa, people generally treat each other with respect and consideration in public? [*Showcard 1*]**

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

**143. How much do you agree or disagree that, in your neighbourhood, people generally treat each other with respect and consideration in public? [*Showcard 1*]**

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

**144. And thinking now of all the people you come across in your day to day life, how many would you say generally treat you with respect and consideration in public?**

Everyone	1
Most people	2
Some people	3
A few people	4
No one	5
(Do not know)	8

145. Do you think there are particular groups of people in South Africa who tend to treat others with a lack of respect and consideration in public?

Yes	1
No	2
(Do not know)	8

→ Skip to Q.147  
→ Skip to Q.147

146. Which groups do you think tend to treat others in South Africa with a lack of respect and consideration in public?

**FIELDWORKER: MULTIPLE RESPONSES ALLOWED. CIRCLE ALL THAT APPLY.**

a	Young people	1
b	Middle-aged people	2
c	Old people	3
d	White South Africans	4
e	Coloured South Africans	5
f	Indian South Africans	6
g	Black South Africans	7
i	Immigrants	8
j	People in work	9
k	Unemployed people	10
l	Retired people	11
m	Rich people	12
n	Poor people	13
o	Well educated people	14
p	Less well educated people	15
q	Men	16
r	Women	17
s	Other (Specify)	18
t	Many groups/no particular group	19
U	(Don't know)	98
v	(Not answered)	99

## CRIME AND SAFETY

147. Have you or a member of your household been the victim of a burglary or assault in the last five years?

Yes	1
No	2
(Do not know)	8

148. How safe or unsafe do you feel personally on most days?

Very safe	1
Safe	2
Neither safe nor unsafe	3
Unsafe	4
Very unsafe	5
(Do not know)	8

149. How safe or unsafe do you (or would you) feel walking alone in this area during the day?

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

**150. How safe or unsafe do you (or would you) feel walking alone in this area after dark?**

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
(Do not know)	8

**151. How often do you worry about your home being burgled?**

All or most of the time	1	} Ask Q.152
Some of the time	2	
Just occasionally	3	
Never	4	→ Skip to Q.153
(Do not know)	8	→ Skip to Q.153

**152. Does this worry about your home being burgled have a serious effect on the quality of your life, some effect, or no real effect on the quality of your life?**

Serious effect on the quality of your life	1
Some effect	2
No real effect on the quality of your life	3
(Do not know)	8

**153. How often do you worry about becoming a victim of violent crime?**

All or most of the time	1	} Ask Q.154
Some of the time	2	
Just occasionally	3	
Never	4	→ Skip to Q.155
(Do not know)	8	→ Skip to Q.155

**154. Does this worry about becoming a victim of violent crime have a serious effect on the quality of your life, some effect, or no real effect on the quality of your life?**

Serious effect on the quality of your life	1
Some effect	2
No real effect on the quality of your life	3
(Do not know)	8

**155. Do you think that crime in this neighbourhood has increased, decreased or remained about the same over the past year?**

Increased a lot	1
Increased a little	2
Remained about the same	3
Decreased a little	4
Decreased a lot	5
(Do not know)	8
Not applicable (no crime problem here)	9

## PERSONAL WELLBEING INDEX

The following questions ask how satisfied you feel, on a scale from zero to 10. **Zero** means you feel completely dissatisfied. **10** means you feel completely satisfied. And the **middle of the scale is 5**, which means you feel neutral, neither satisfied nor dissatisfied."

**156. Thinking about your own life and personal circumstances, how satisfied are you with your life as a whole? [Showcard 10]**

CompletelyDissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

**157. How satisfied are you with your standard of living? [Showcard 10]**

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

**158. How satisfied are you with your health? [Showcard 10]**

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

**159. How satisfied are you with what you are achieving in life? [Showcard 10]**

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

**160. How satisfied are you with your personal relationships? [Showcard 10]**

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

**161. How satisfied are you with how safe you feel? [Showcard 10]**

Completely Dissatisfied					Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

**162. How satisfied are you with feeling part of your community? [Showcard 10]**

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

**163. How satisfied are you with your future (financial) security? [Showcard 10]**

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

**164. How satisfied are you with your spirituality or religion? [Showcard 10]**

Completely Dissatisfied						Neutral						Completely Satisfied
00	01	02	03	04	05	06	07	08	09	10		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

**165. All things considered, how satisfied are you with your family life?**

Completely satisfied	1
Very satisfied	2
Fairly satisfied	3
Neither satisfied nor dissatisfied	4
Fairly dissatisfied	5
Very dissatisfied	6
Completely dissatisfied	7
(Can't choose)	8

## POVERTY

**166. Would you say that you and your family are...**

Wealthy	1
Very comfortable	2
Reasonably comfortable	3
Just getting along	4
Poor	5
Very poor	6

**167. How does your household income compare with other households in your village / neighbourhood?**

Much above average income	1
Above average income	2
Average income	3
Below average income	4
Much below average income	5
(Do not know)	8



168. Taking all things together, would you say you are: [*Showcard 6*]

Very happy	1
Happy	2
Neither happy nor unhappy	3
Not happy	4
Not at all happy	5
(Do not know)	8

169. Why, in your opinion, are there people who live in poverty? Here are four options - which is the closest to your opinion?

Because they have been unlucky	1
Because of laziness and lack of willpower	2
Because there is much injustice in our society	3
It's an inevitable part of modern progress	4
(None of these)	5
(Do not know)	8

Now I would like to ask your opinion of your household's standard of living

Are the following inadequate, just adequate or more than adequate for your household's needs?

		It is not adequate for your household's needs	It is just adequate for your household's needs	It is more than adequate for your household's needs	(Do not know)	(Not applicable)
170.	Your household's <u>housing</u>	1	2	3	8	
171.	Your household's access to <u>transport</u>	1	2	3	8	
172.	Your household's <u>health care</u>	1	2	3	8	
173.	Your <u>children's</u> <u>schooling</u>	1	2	3	8	9
174.	Your household's <u>clothing</u>	1	2	3	8	

175. To what extent was the amount of food your household had over the past month less than adequate, just adequate or more than adequate for your household's needs?

It was less than adequate for your household's needs	1
It was just adequate for your household's needs	2
It was more than adequate for your household's needs	3
(Do not know)	8

**To what extent do you agree or disagree with the following statements?**

**[Showcard 1]**

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
176.	Differences in income in South Africa are too large	1	2	3	4	5	8
177.	It is the responsibility of the government to reduce the differences in income between people with high incomes and those with low incomes.	1	2	3	4	5	8
178.	The government should provide a decent standard of living for the unemployed.	1	2	3	4	5	8
179.	The government should spend less on benefits for the poor.	1	2	3	4	5	8

## **POLICE CONFIDENCE**

**Now some questions on a different topic.**

**I would now like to ask you some questions about how wrong you consider certain ways of behaving to be.**

**Please tell me how wrong it is to ... ? [Showcard 11]**

		Not wrong at all	A bit wrong	Wrong	Seriously wrong	(Don't know)
180.	...buy something you thought might be stolen?	1	2	3	4	8
181.	...commit a traffic offence like speeding or crossing a red robot?	1	2	3	4	8

**Now just suppose you were to do any of these things in South Africa. Please tell me how likely it is that you would be caught and punished if you... [Showcard 12]**

		Not at all likely	Not very likely	Likely	Very likely	(Don't know)
182.	...bought something you thought might be stolen?	1	2	3	4	8
183.	...committed a traffic offence like speeding or crossing a red robot?	1	2	3	4	8

**I would now like to ask you some questions about the police in South Africa.**

**184. Taking into account all the things the police are expected to do, would you say they are doing a good job or a bad job?**

Very good job	1
Good job	2
Neither good nor bad job	3
Bad job	4
Very bad job	5
(Do not know)	8

185. In the past 2 years, did the police in South Africa approach you, stop you or make contact with you for any reason?

Yes	1
No	2
(Do not know)	8

→ Skip to Q.187

→ Skip to Q.187

186. How satisfied or dissatisfied were you with the way the police treated you the last time this happened? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

Now some questions about whether or not the police in South Africa treat victims of crime equally. Please answer based on what you have heard or your own experience.

187. When victims report crimes, do you think the police treat rich people worse, poor people worse, or are rich and poor treated equally?

Rich people treated worse	1
Poor people treated worse	2
Rich and poor people treated equally	3
(Do not know)	8

188. And when victims report crimes, do you think the police treat some people worse because of their race or ethnic group or is everyone treated equally?

White, Indian and Coloured South Africans are treated worse than black South Africans	1
Black South Africans are treated worse than other race groups	2
Everyone treated equally <u>regardless</u> of their race or ethnic group	3
(Do not know)	8

189. Based on what you have heard or your own experience how successful do you think the police are at preventing crimes in South Africa where violence is used or threatened? Choose your answer from a scale where 0 is extremely unsuccessful and 10 is extremely successful. [*Showcard 13*]

Extremely unsuccessful										Extremely successful	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

190. And how successful do you think the police are at catching people who commit house burglaries in South Africa? [*Showcard 13*]

Extremely unsuccessful										Extremely successful	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

191. If a violent crime or house burglary were to occur near to where you live and the police were called how slowly or quickly do you think they would arrive at the scene? Choose your answer from a scale where 0 is extremely slowly and 10 is extremely quickly. [*Showcard 14*]

Extremely slowly										Extremely quickly	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88
(Violent crimes and/or house burglaries never occur near to where I live)											55

Now some questions about when the police deal with crimes like house burglary and physical assault.

192. Based on what you have heard or your own experience how often would you say the police generally treat people in South Africa with respect? Would you say ..

...not at all often	1
Not very often	2
Often	3
Or, very often?	4
(Do not know)	8

193. About how often would you say that the police make fair, impartial decisions in the cases they deal with? Would you say ..

...not at all often	1
Not very often	2
Often	3
Or, very often?	4
(Do not know)	8

194. And when dealing with people in South Africa, how often would you say the police generally explain their decisions and actions when asked to do so? Would you say...

...not at all often	1
Not very often	2
Often	3
Or, very often?	4
(No one ever asks the police to explain their decisions and actions)	5
(Do not know)	8

Now some questions about your duty towards the police in South Africa. Use this scale where 0 is not at all your duty and 10 is completely your duty.

195. To what extent is it your duty to support the decisions made by the police even when you disagree with them? [*Showcard 15*]

Not at all my duty										Completely my duty	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

196. To what extent is it your duty to do what the police tell you even if you don't understand or agree with the reasons? [*Showcard 15*]

Not at all my duty										Completely my duty	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

197. To what extent is it your duty to do what the police tell you to do, even if you don't like how they treat you? [*Showcard 15*]

Not at all my duty										Completely my duty	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

To what extent do you agree or disagree with each of the following statements about the police in South Africa. [*Showcard 1*]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
198.	The police generally have the same sense of right and wrong as I do	1	2	3	4	5	8
199.	The police stand up for values that are important to people like me	1	2	3	4	5	8
200.	I generally support how the police usually act	1	2	3	4	5	8
201.	The decisions and actions of the police are unduly influenced by pressure from political parties and politicians	1	2	3	4	5	6

Now one last question about the police and things they may or may not do.

202. How often would you say that the police in South Africa take bribes? Choose your answer from the scale where 0 is never and 10 is always. [*Showcard 16*]

Never										Always	(Do not know)
00	01	02	03	04	05	06	07	08	09	10	88

Now some questions about what you would do if you were the only witness to a crime.

203. Imagine that you were out and saw someone push a man to the ground and steal his wallet. How likely would you be to call the police? Would you be not at all likely, not very likely, likely, or very likely? [*Showcard 12*]

... not at all likely,	1
not very likely,	2
likely,	3
or, very likely?	4
(Do not know)	8

204. How willing would you be to identify the person who had done it? Would you be not at all willing, not very willing, willing, or very willing? [*Showcard 18*]

... not at all willing,	1
not very willing,	2
willing,	3
or, very willing?	4
(Do not know)	8

205. And how willing would you be to give evidence in court against the accused? Would you be not at all willing, not very willing, willing, or very willing? [*Showcard 18*]

... not at all willing,	1
not very willing,	2
willing,	3
or, very willing?	4
(Do not know)	8

Now some questions about things you might have done.

Please tell me how often you have done each of these things in the last five years? How often have you ... ? [*Showcard 19*]

	Never	Once	Twice	3-4 times	5 times or more	(Don't know)
206. ...bought something you thought might be stolen?	1	2	3	4	5	8
207. ...committed a traffic offence like speeding or crossing a red robot?	1	2	3	4	5	8

## TOLERANCE

I am now going to read out a list of different groups of people. Could you please tell me how satisfied or dissatisfied you would be to have each of them as neighbours? [*Showcard 2*]

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	(Do not know)
208. Drug addicts	1	2	3	4	5	8
209. People of a different race	1	2	3	4	5	8
210. People who have AIDS	1	2	3	4	5	8
211. Immigrants/foreign workers	1	2	3	4	5	8
212. Homosexuals	1	2	3	4	5	8
213. People of a different religion	1	2	3	4	5	8
214. Heavy drinkers	1	2	3	4	5	8
215. Unmarried couples living together	1	2	3	4	5	8
216. People who speak a different language	1	2	3	4	5	8
217. Poor people	1	2	3	4	5	8
218. People with a physical disability	1	2	3	4	5	8
219. People with a mental disability	1	2	3	4	5	8
220. People with a criminal record	1	2	3	4	5	8
221. People with different political views to your own	1	2	3	4	5	8

## CORRUPTION

I would now like to talk about corruption in the country.

For each of the following statements, could you please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree with it.

	Totally agree	Tend to agree	Tend to disagree	Totally disagree	(Do not know)
222. Corruption is a major problem in South Africa	1	2	3	4	8

223. In the past three years, how has the level of corruption in this country changed?

Increased a lot	1
Increased a little	2
Stayed the same	3
Decreased a little	4
Decreased a lot	5
(Do not know)	8
(Refused)	9

224. In South Africa, do you think that the giving and taking of bribes, and the abuse of positions of power for personal gain, are widespread among any of the following?

FIELDWORKER: DO NOT READ OUT OPTIONS. MULTIPLE RESPONSES ALLOWED		
a	The people working in the police service	01
b	The people working in the judicial services	02
c	Politicians at national level	03
d	Politicians at provincial level	04
e	Politicians at local level	05
f	Officials awarding public tenders	06
g	Officials issuing buildings permits	07
h	Officials issuing business permits	08
i	People working in the public health sector	09
j	People working in the public education sector	10
k	Officials and other people involved in providing official documents (e.g. birth, marriage and death certificates, ID documents, passports, etc)	11
l	Other (SPECIFY)	12
m	(None of the above)	13
n	(Do not know)	98

225. Over the last 12 months, has anyone asked you, or expected you, to pay a bribe for his or her services? [MULTIPLE RESPONSE]

a	No, nobody did	01
b	Yes, from people working in the police service	02
c	Yes, from people working in the judicial services	03
d	Yes, from politicians at national level	04
e	Yes, from politicians at provincial level	05
f	Yes, from politicians at local level	06
g	Yes, an official awarding public tenders	07
h	Yes, an official issuing buildings permits	08
i	Yes, an official issuing business permits	09
j	Yes, a person working in the public health sector	10
k	Yes, a person working in the public education sector	11
l	Yes, an official or person providing official documents	12
m	Yes, from someone else	13
n	(Do not know)	98

→ Skip to Q.227

**226. If you paid a bribe in the past 12 months, which of the following applied to the last bribe paid?**

The bribe was paid to speed things up	1
The bribe was paid to avoid a problem with authorities	2
The bribe was paid to receive a service entitled to	3
(Did not pay a bribe in the past 12 months)	7
(Do not know)	8
(Refused)	9

**227. In your opinion, what are the reasons why there is corruption in South African society?**

**[FIELDWORKER: MULTIPLE RESPONSES. MAXIMUM OF 3 ANSWERS]**

a	Politicians (Government and the Parliament) do not do enough to fight corruption	01
b	There are too close links between business and politics	02
c	Many appointments in the public administration are not based on merit / qualifications	03
d	Public money are not spent in a transparent manner	04
e	The law is often not applied by the authorities in charge	05
f	There is no real punishment for corruption (light sentences in the courts or no prosecution)	06
g	Many people accept corruption as a part of daily life	07
h	Poor socio-economic conditions (low income, poverty) lead to corruption	08
i	Other (specify)	09
j	None/ There is no corruption in South African society	10
k	(Do not know)	11

**For each of the following statements, could you please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.**

	Totally agree	Tend to agree	Tend to disagree	Totally disagree	(Do not know)
<b>228.</b> South African Government efforts to combat corruption are effective	1	2	3	4	8
<b>229.</b> Court sentences in corruption cases are too light in South Africa	1	2	3	4	8
<b>230.</b> Corruption is unavoidable, it has always existed	1	2	3	4	8

**I am now going to read out some statements. For each one, could you please tell me whether you strongly agree, agree, disagree or strongly disagree?**

	Strongly agree	Agree	Disagree	Strongly disagree	(Do not know)
<b>231.</b> Ordinary people can make a difference in the fight against corruption	1	2	3	4	8
<b>232.</b> I would support my colleague or friend if they fought against corruption	1	2	3	4	8
<b>233.</b> I would report an incident of corruption	1	2	3	4	8



**234. Please tell me whether you think someone accepting a bribe in the course of their duties can always be justified, never be justified, or something in between? Please tell me on a score of 1 to 10, where 1 means never justifiable and 10 means that it is always justifiable. [Showcard 17]**

Never justifiable									Always justifiable	(Do not know)
01	02	03	04	05	06	07	08	09	10	98

**235. How much do you agree or disagree that ... to get all the way to the top in South Africa today, you have to be corrupt? [Showcard 1]**

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8
(Refused)	9

**236. Do you think that preventing and fighting corruption is the responsibility of...?**

**[FIELDWORKER: MULTIPLE RESPONSES POSSIBLE]**

a	National Government	1
b	The police	2
c	The judicial system (prosecution services and courts)	3
d	NGOs, other associations	4
e	Other (Specify)	5
f	(None)	6
g	(Do not know)	8

**237. Imagine that you have been a victim in a particular corruption case, and you want to complain about it. Which institutions/ body would you trust most to provide a solution for your case?**

**[FIELDWORKER: MULTIPLE RESPONSE. MAXIMUM OF 2 ANSWERS]**

A	The police	01
B	The judicial system (prosecution services and courts)	02
c	NGOs, other associations	03
d	National Ombudsman (INSERT NAME OF NATIONAL OMBUDSMAN)	04
e	Your political representative (Member of the Parliament, of the local Council)	05
f	Trade Unions	06
g	Media	07
h	A traditional leader	08
i	A religious leader	09
J	Other (specify)	10
K	(None)	11
I	(Do not know)	98

## BATHO PELE

And now I would like to ask you a few statements about the performance of your municipality.

To what extent do you agree or disagree with the following statements? [*Showcard 1*]

		Strongly agree	Agree	Neither nor	Dis-agree	Strongly disagree	(Do not know)
238.	Municipalities do not consult communities enough on basic services	1	2	3	4	5	8
239.	Government is delivering on its promises in terms of providing basic services that are of good quality	1	2	3	4	5	8
240.	Government is making progress in giving all South Africans equal access to services	1	2	3	4	5	8
241.	My municipality treats people with respect	1	2	3	4	5	8
242.	My municipality provides people with good information about basic services	1	2	3	4	5	8
243.	My municipality provides regular information on its performance in delivering services	1	2	3	4	5	8
244.	My municipality responds quickly to complaints about problems with services	1	2	3	4	5	8
245.	My municipality does a good job of following through and fixing problems	1	2	3	4	5	8
246.	People are getting good value for the money they are charged for basic services	1	2	3	4	5	8

## VOTING

247. For which party did you vote in the last national election, which was held in 2009?

**FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY**

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DA/DP)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
Pan-Africanist Congress (PAC)	09
United Christian Democratic Party (UCDP)	10
United Democratic Movement (UDM)	11
Congress of the People (COPE)	12
Other (specify) .....	13
Did not vote	14
Uncertain	15
(Refuse to answer)	97
(Do not know)	98

**248. If there were a national election tomorrow, for which party would you vote?**

**FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.**

African Christian Democratic Party (ACDP)	01	→ Skip to Q.250
African National Congress (ANC)	02	
Azanian People's Organisation (AZAPO)	03	
Democratic Party / Alliance (DA/DP)	04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05	
Independent Democrats (ID)	06	
Inkatha Freedom Party (IFP)	07	
Minority Front (MF)	08	
Pan-Africanist Congress (PAC)	09	
United Christian Democratic Party (UCDP)	10	
United Democratic Movement (UDM)	11	
Congress of the People (COPE)	12	
Other (specify) .....	13	
Will not vote	14	→ Ask Q.249
Uncertain	15	→ Skip to Q.250
(Refuse to answer)	97	
(Do not know)	98	

**249. If answered 14 in Q. 248: What is your main reason for thinking that you would not vote if a national election were held tomorrow?**

**FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY**

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Do not have an ID book	10
Other (specify)	11

**250. To which party do you feel most close?**

**FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY**

African Christian Democratic Party (ACDP)	01	→ Ask Q.251
African National Congress (ANC)	02	
Azanian People's Organisation (AZAPO)	03	
Democratic Party / Alliance (DA/DP)	04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05	
Independent Democrats (ID)	06	
Inkatha Freedom Party (IFP)	07	
Minority Front (MF)	08	
Pan-Africanist Congress (PAC)	09	
South African Communist Party (SACP)	10	
United Christian Democratic Party (UCDP)	11	
United Democratic Movement (UDM)	12	
Congress of the People (COPE)	13	
Other (specify) .....	14	
No party	15	→ Skip to Q.252
Will not vote	16	
Uncertain	17	
(Refuse to answer)	97	
(Do not know)	98	

**251. How close do you feel to this party?**

Very close	1
Quite close	2
Not close	3
Not at all close	4
(Do not know)	8

**252. In political matters, people talk of 'the left' and 'the right' or 'liberal' and 'conservative'. Where would you place your views on this scale? [*Showcard 20*]**

Extremely liberal (or left)	1
Liberal (or left)	2
Slightly liberal (or left)	3
Moderate, middle of the road	4
Slightly conservative (or right)	5
Conservative (or right)	6
Extremely conservative (or right)	7
(Do not know)	8

**RESPONDENT CHARACTERISTICS**

**253. Sex of respondent [copy from contact sheet]**

Male	1
Female	2

**254. Race of respondent [copy from contact sheet]**

Black African	1
Coloured	2
Indian/Asian	3
White	4
Other	5

255. Age of respondent in completed years [copy from contact sheet]

			Years
(Don't know)			= 998

256. What is your current marital status?

Married (customary only)	1	}	Ask Q.257
Married (civil only)	2		
Married (both customary and civic)	3		
Widower/widow	4	}	Skip to Q.258
Divorced	5		
Separated	6		
Never married	7		
(Don't know)	8		
(Refused to answer)	9		

257. Are you currently living with your husband/wife?

Yes	1
No	2
(Refused to answer)	7
(Do not know)	8

258. Do you live together with a partner?

Yes	1
No	2
(Refused to answer)	7
(Don't know)	8
(Not applicable - living together with spouse)	9

259. What is the highest level of education that you have ever completed?

No schooling	00
Grade 0/Grade R	01
Sub A/Grade 1	02
Sub B/Grade 2	03
Grade 3/Standard 1	04
Grade 4/Standard 2	05
Grade 5/Standard 3	06
Grade 6/Standard 4	07
Grade 7/Standard 5	08
Grade 8/Standard 6/Form 1	09
Grade 9/Standard 7/Form 2	10
Grade 10/Standard 8/Form 3	11
Grade 11/Standard 9/Form 4	12
Grade 12/Standard 10/Form 5/Matric	13
NTC I	14
NTC II	15
NTC III	16
Diploma/certificate with less than Grade 12/Std 10	17
Diploma/certificate with Grade 12/Std 10	18
Degree	19
Postgraduate degree or diploma	20
Other, specify	21
(Do not know)	98

260. Are you a citizen of South Africa?

Yes	1
No	2
(Do not know)	8

261. What language do you speak mostly at home?

Sesotho	01
Setswana	02
Sepedi	03
Siswati	04
IsiNdebele	05
IsiXhosa	06
IsiZulu	07
Xitsonga	08
Tshivenda/Lemba	09
Afrikaans	10
English	11
Other African language	12
European language	13
Indian language	14
Other (specify) .....	15

262. What is your current employment status? (WHICH OF THE FOLLOWING BEST DESCRIBES YOUR PRESENT WORK SITUATION?)

Employed full time	01
Employed part time	02
Employed less than part time (casual work/piecework)	03
Temporarily sick	04
Unemployed, not looking for work	05
Unemployed, looking for work	06
Pensioner (aged/retired)	07
Permanently sick or disabled	08
Housewife, not working at all, not looking for work	09
Housewife, looking for work	10
Student/learner	11
Other (specify) .....	12

263. What is your current occupation (the name or title of your main job)?

**FIELDWORKER: WRITE DOWN RESPONSE IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB**

(Refused to answer)		97
(Don't know, inadequately described)		98
(Not applicable – never had a job)		99

264. What kind of activities do you do most of the time (In your main job)?

**FIELDWORKER: WRITE DOWN RESPONSE IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB**

(Refused to answer)		97
(Don't know, inadequately described)		98
(Not applicable – never had a job)		99

**265. Are you or have you ever been a paid-up member of a Trade Union?**

Yes, I am currently a member	1
Yes, was once a member, but not now	2
Never a member	3
(Refused)	7

**266. Do you consider yourself as belonging to any religion?**

Yes	1
No	2

→ Skip to Q.269

**267. If answer is yes, which one? Please specify denomination**

Christian (without specification)	01
African Evangelical Church	02
Anglican	03
Assemblies of God	04
Apostle Twelve	05
Baptist	06
Dutch Reformed	07
Full Gospel Church of God	08
Faith Mission	09
Church of God and Saints of Christ	10
Jehovah's Witness	11
Lutheran	12
Methodist	13
Pentecostal Holiness Church	14
Roman Catholic	15
Salvation Army	16
Seventh Day Adventist	17
St John's Apostolic	18
United Congregation Church	19
Universal Church of God	20
Nazareth	21
Zionist Christian Church	22
Other Christian	23
Islam / Muslim	24
Judaism /Jewish	25
Hinduism / Hindu	26
Buddhism / Buddhist	27
Other (specify)	28
(Refused)	97
(Don't know)	98
(Not answered)	99

**268. Apart from special occasions such as weddings, funerals and baptisms, how often do you attend services or meetings connected with your religion?**

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09
(Can't say/Can't remember)	98

269. Do you or anyone in this household receive any of the following Welfare grants?

**FIELDWORKER: MULTIPLE RESPONSES ALLOWED**

Old Age Grant	1
Child Support Grant	2
Disability Grant	3
Care dependency grant	4
Foster care grant	5
Grant in aid	6
No-one in household receiving any benefits	9
(Refused to answer)	97
(Don't know)	98

270. How satisfied are you with your life as a whole these days? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

271. People sometimes describe themselves as belonging to the working class, the middle class, or the upper or lower class. Would you describe yourself as belonging to the...?

Lower class	1
Working class	2
Middle class	3
Upper middle class	4
Upper class	5
(Don't know)	8

272. In our society there are groups which tend to be towards the top and groups which tend to be towards the bottom. Where would you put yourself on a scale of 1 to 10, where 10 is the top and 1 the bottom?

TOP .....	10
	9
	8
	7
	6
	5
	4
	3
	2
BOTTOM ....	1



## HOUSEHOLD CHARACTERISTICS

### 273. Indicate the type of main dwelling that the household occupies?

Dwelling/House or brick structure on a separate stand or yard or on farm	01
Traditional dwelling/ Hut/ Structure made of traditional materials	02
Flat or apartment in a block of flats	03
Town/cluster/semi-detached house (simplex, duplex or triplex)	04
Unit in retirement village	05
Dwelling/House/Flat/room in backyard	06
Informal dwelling/Shack in backyard	07
Informal dwelling/Shack not in backyard, e.g. in an informal/squatter settlement or on farm	08
Room/Flatlet	09
Caravan/Tent	10
Other, <i>specify</i>	11

### 274. What is the most often used source of drinking water by this household?

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ONLY

Piped tap water in dwelling-metered	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap – Free	06
Public/communal tap – Paid	07
Neighbour – Free	08
Neighbour – Paid for	09
Water carrier/tanker	10
Water carrier/tanker on site / communal	11
Borehole on site	12
Borehole off site/communal	13
Rainwater tank on site	14
Flowing river/stream	15
Dam/pool	16
Stagnant pond	17
Well	18
Spring	19
Bottled water	20
Other, <i>specify</i>	21

### 275. What type of toilet facility is available for this household?

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ONLY

Flush toilet connected to a municipal sewage system	01
Flush toilet connected to a septic tank	02
Chemical toilet	03
Pit latrine with ventilation pipe (long drop)	04
Pit latrine without ventilation pipe (long drop)	05
Bucket toilet	06
Other, <i>specify</i> .....	07
None	08
(Do not know)	98

→ Skip to Q.277

**276. Where is this toilet facility located?**

In dwelling	1
On site (In yard)	2
Off site (out side yard)	3

**277. Do you have access to electricity in your household?**

In-house meter	1
In-house pre-paid meter	2
Connected to other source which I pay for (e.g. connected to neighbour's line and paying neighbour)	3
Connected to other source which I do not pay for (e.g. connected to neighbour's line and not paying)	4
Illegal connection (e.g. connected to Eskom line)	5
Generator/battery	6
Other (specify)	7
No access to electricity	8
(Uncertain/Don't know)	9

**Please tell me which of the following, if any, are presently in your household (in working order). Does your household have...?**

	Yes	No
278. Hot running water	1	2
279. Fridge/freezer combination	1	2
280. Microwave oven (in working order)	1	2
281. Domestic worker (live-in / part-time)	1	2
282. VCR in household	1	2
283. Vacuum cleaner/floor polisher	1	2
284. Only 1 cell phone in household	1	2
285. Two Cell phones in household	1	2
286. A washing machine	1	2
287. A computer / laptop at home	1	2
288. DVD player	1	2
289. An electric stove	1	2
290. A TV set	1	2
291. A tumble dryer	1	2
292. A Telkom home telephone	1	2
293. No or only one radio	1	2
294. Hi-fi/music centre	1	2
295. Built in kitchen sink	1	2
296. Home security service	1	2
297. A deep freezer (in working order)	1	2
298. M-Net and or DStv subscription	1	2
299. A dishwashing machine	1	2
300. Three or more cell phones in household	1	2
301. There is a motor vehicle in our household	1	2
302. Home theatre system	1	2

303. Do you have access to the Internet? [*Fieldworker: Multiple response*]

a. Yes, at home	1
b. Yes, at work	2
c. Yes, at an educational institution	3
d. Yes, at an internet cafe	4
e. Yes, at a community centre	5
f. Yes, at a post office	6
g. Yes, through a cellphone	7
h. Yes, other (please specify)	8
i. None	9

#### PERSONAL AND HOUSEHOLD INCOME

304. Please consider the income of all household members and any income which may be received by the household as a whole. What is the main source of income in your household?

Salaries and/or wages	1
Remittances	2
Pensions and/or grants	3
Sale of farm products and services	4
Other non-farm income	5
No income	6
(Refused to answer)	7
(Don't know)	8

#### SHOWCARD G2

305. Please give me the letter that best describes the **TOTAL MONTHLY HOUSEHOLD INCOME** of all the people in your household before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

306. Please give me the letter that best describes your **PERSONAL TOTAL MONTHLY INCOME** before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

		305. Household	306. Personal
	No income	01	01
<b>K</b>	R1 – R500	02	02
<b>L</b>	R501 – R750	03	03
<b>M</b>	R751 – R1 000	04	04
<b>N</b>	R1 001-R1 500	05	05
<b>O</b>	R1 501 – R2 000	06	06
<b>P</b>	R2 001 – R3 000	07	07
<b>Q</b>	R3 001 – R5 000	08	08
<b>R</b>	R5 001 – R7 500	09	09
<b>S</b>	R7 501 – R10 000	10	10
<b>T</b>	R10 001 – R15 000	11	11
<b>U</b>	R15 001 – R20 000	12	12
<b>V</b>	R20 001 – R30 000	13	13
<b>W</b>	R30 001 – R50 000	14	14
<b>X</b>	R 50 001 +	15	15
	(Refuse to answer)	97	97
	(Uncertain/Don't know)	98	98

307. What monthly income level do you consider to be minimal for your household, i.e. your household could not make ends meet with less?

R \_\_\_\_\_

(Don't know = 98)

308. Is the total monthly income of your household higher, lower or more or less the same as this figure?

Much higher	1
Higher	2
More or less the same	3
Lower	4
Much lower	5
(Don't know)	8

THANK YOU FOR YOUR COOPERATION