

**HSRC CLIENT SURVEY
November 2008**



RESPONDENTS AGED 16 YEARS +

Good (morning/afternoon/evening), I'm _____ and we are conducting a survey for the Human Sciences Research Council (HSRC). The HSRC regularly conducts surveys of opinion amongst the South African population. Topics include a wide range of social matters such as communications, politics, education, unemployment, the problems of the aged and inter-group relations. As a follow-up to this earlier work, we would like to ask you questions on a variety of subjects that are of national importance. To obtain reliable, scientific information we request that you answer the questions that follow as honestly as possible. Your opinion is important in this research. The area in which you live and you yourself have been selected randomly for the purpose of this survey. The fact that you have been chosen is thus quite coincidental. The information you give to us will be kept confidential. You and your household members will not be identified by name or address in any of the reports we plan to write.

PARTICULARS OF VISITS

	DAY	MONTH	TIME STARTED		TIME COMPLETED		**RESPONSE	
			HR	MIN	HR	MIN		
First visit	/	/	2008	[]	[]	[]	[]	[]
Second visit	/	/	2008	[]	[]	[]	[]	[]
Third visit	/	/	2008	[]	[]	[]	[]	[]

**RESPONSE CODES	
Completed questionnaire	= 01
Partially completed questionnaire (specify reason)	= 02
<u>Revisit</u>	
Appointment made	= 03
Selected respondent not at home	= 04
No one home	= 05
<u>Do not qualify</u>	
Vacant house/flat/stand/not a house or flat/demolished	= 06
No person qualifies according to the survey specifications	= 07
Respondent cannot communicate with interviewer because of language	= 08
Respondent is physically/mentally not fit to be interviewed	= 09
<u>Refusals</u>	
Contact person refused	= 10
Interview refused by selected respondent	= 11
Interview refused by parent	= 12
Interview refused by other household member	= 13
<u>OFFICE USE</u>	= 14

STRICTLY CONFIDENTIAL

Name of Interviewer

Number of interviewer

Checked by

Signature of supervisor _____

FIELDWORK CONTROL

CONTROL	YES	NO	REMARKS
Personal	1	2	
Telephonic	1	2	
Name	SIGNATURE		
.....	DATE/...../.....2008		

RESPONDENT SELECTION PROCEDURE

Number of households at visiting point

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Number of persons 16 years and older at visiting point

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Please list all persons at the visiting point/on the stand who are 16 years and older and were resident 15 out of the past 30 days. Once this is completed, use the Kish grid on next page to determine which person is to be interviewed.

Names of Persons Aged 16 and Older	
	01
	02
	03
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	24
	25

NAME OF RESPONDENT:
ADDRESS OF RESPONDENT:
.....
.....
TEL NO.:

GRID TO SELECT RESPONDENT

NUMBER OF QUESTION-NAIRE				NUMBER OF PERSONS FROM WHICH RESPONDENT MUST BE DRAWN																								
				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
1	26	51	76	1	1	1	3	2	4	1	3	5	8	6	5	12	10	1	6	8	7	19	19	13	21	13	24	25
2	27	52	77	1	2	3	4	3	1	2	2	3	4	8	3	7	2	5	14	4	15	4	8	6	16	14	22	19
3	28	53	78	1	1	2	1	4	2	7	6	9	3	5	11	2	1	3	11	7	10	16	16	10	5	2	2	3
4	29	54	79	1	2	3	2	1	3	5	8	6	2	4	2	4	8	11	10	16	6	9	10	15	11	12	11	18
5	30	55	80	1	1	1	4	5	6	3	5	7	5	9	8	14	3	2	13	5	18	1	4	1	20	11	5	24
6	31	56	81	1	2	2	2	3	5	7	7	8	7	1	4	9	14	8	2	17	17	14	12	14	22	10	3	14
7	32	57	82	1	2	1	1	4	1	4	1	4	6	3	6	5	7	13	9	2	3	13	14	8	2	7	20	4
8	33	58	83	1	1	2	3	2	5	1	4	2	1	7	10	6	5	4	15	10	5	2	13	4	17	5	17	8
9	34	59	84	1	1	3	2	5	6	2	2	1	9	10	1	10	4	6	6	1	9	10	1	5	6	9	1	12
10	35	60	85	1	2	2	4	1	3	3	6	9	10	11	12	3	9	15	7	8	11	6	3	9	4	3	10	1
11	36	61	86	1	1	1	3	1	4	5	3	1	6	2	9	13	11	14	4	11	4	15	15	17	1	1	23	2
12	37	62	87	1	2	3	1	3	2	7	5	6	5	7	7	8	6	10	3	3	1	12	20	7	13	22	12	16
13	38	63	88	1	1	2	1	5	3	6	4	3	4	6	2	11	13	12	1	15	8	7	2	12	15	21	13	7
14	39	64	89	1	2	3	2	4	1	4	7	8	2	5	6	11	12	9	16	13	16	11	18	18	14	16	18	23
15	40	65	90	1	2	1	4	2	4	3	8	7	7	11	1	3	5	7	12	14	13	8	17	20	19	20	19	11
16	41	66	91	1	1	3	3	1	6	5	1	5	9	10	3	2	11	13	8	12	12	5	6	21	8	8	4	15
17	42	67	92	1	1	2	2	3	4	2	6	2	3	2	12	5	2	10	13	5	8	18	9	16	10	17	16	20
18	43	68	93	1	2	1	4	2	6	4	1	4	8	9	10	7	9	3	12	12	9	7	20	19	9	19	21	13
19	44	69	94	1	2	2	1	3	5	2	8	9	10	4	9	8	13	1	1	14	10	19	10	11	18	15	7	6
20	45	70	95	1	1	3	2	5	4	1	3	8	1	3	8	6	6	9	5	7	13	4	15	1	7	22	15	21
21	46	71	96	1	1	1	2	5	1	7	2	3	2	1	11	4	7	5	3	2	1	3	12	18	5	19	14	9
22	47	72	97	1	2	1	3	1	3	2	6	2	1	8	7	1	4	2	11	8	2	17	4	17	21	16	3	5
23	48	73	98	1	2	3	4	2	2	6	7	7	8	3	4	9	3	6	2	11	11	16	2	8	11	23	6	22
24	49	74	99	1	1	2	1	4	6	3	5	5	3	1	5	13	1	14	8	14	6	15	9	14	3	6	9	17
25	50	75	100	1	1	2	3	3	2	4	6	4	7	5	3	12	12	12	4	6	2	17	11	2	12	4	8	10

HSRC CLIENT QUESTIONNAIRE: 2008

Number of persons in this household
 Number of persons 16 years and older in this household

INTERVIEWER: PLEASE CIRCLE APPROPRIATE CODES

Household schedule	Write in from oldest (top) to youngest (bottom)	Person number	How old is [name]? (in completed years; less than 1 year =00)	Is [name] a male or a female? M=1 F=2	What population group does [name] belong to?	What is [name]'s relationship to the respondent
<p><i>Please list all persons in the household who eat from the same cooking pot and who were resident 15 out of the past 30 days</i></p> <p><i>Note: Circle the number next to the name of the household head.</i></p>		01				
		02				
		03				
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		24				
		25				

Population Group
1 = Black African
2 = Coloured
3 = Indian or Asian
4 = White
5 = Other (<i>specify</i>)

Relationship to respondent codes
1 = Respondent
2 = Wife or husband or partner
3 = Son/daughter/stepchild/adopted child
4 = Father/mother/ step father/step mother
5 = Brother/sister/step brother/step sister
6 = Grandchild/great grandchild
7 = Grandparent/great grandparent
8 = Mother- or father-in-law
9 = Son- or daughter-in-law
10 = Brother- or sister-in-law
11 = Other relation (e.g. aunt/uncle)
12 = Non-relation

RELIGION [ISSP 2008]

1. If you were to consider your life in general these days, how happy or unhappy would you say you are, on the whole...

Very happy	1
Fairly happy	2
Not very happy	3
Not at all happy	4
(Can't choose)	8

2. Do you think it is wrong or not wrong if a man and a woman have sexual relations before marriage?

Always wrong	1
Almost always wrong	2
Wrong only sometimes	3
Not wrong at all	4
(Can't choose)	8

3. Do you think it is wrong or not wrong for a married person to have sexual relations with someone other than his or her husband or wife? Is it...

Always wrong	1
Almost always wrong	2
Wrong only sometimes	3
Not wrong at all	4
(Can't choose)	8

4. Do you think it is wrong or not wrong for two adults of the same sex to have sexual relations? Is it...

Always wrong	1
Almost always wrong	2
Wrong only sometimes	3
Not wrong at all	4
(Can't choose)	8

Do you personally think it is wrong or not wrong for a woman to have an abortion ...

	Always wrong	Almost always wrong	Wrong only sometimes	Not wrong at all	(Do not know)
5. If there is a strong chance of serious defect in the baby	1	2	3	4	8
6. If the family has a very low income and cannot afford any more children	1	2	3	4	8

7. Do you agree or disagree...A husband's job is to earn money; a wife's job is to look after the home and family [*Showcard 1*]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

8. Generally speaking, would you say that people can be trusted or that you can't be too careful in dealing with people?

People can almost always be trusted	1
People can usually be trusted	2
You usually can't be too careful in dealing with people	3
You almost always can't be too careful in dealing with people	4
(Can't choose)	8

How much confidence do you have in ...

[Fieldworker: Please circle ONE option only]

	Institutions	Complete confidence	A great deal of confidence	Some confidence	Very little confidence	No confidence at all	(Can't choose)
9.	Parliament	1	2	3	4	5	8
10.	Business and industry	1	2	3	4	5	8
11.	Churches and religious organisations	1	2	3	4	5	8
12.	Courts and the legal system	1	2	3	4	5	8
13.	Schools and the educational system	1	2	3	4	5	8

14. **We are interested in the extent to which you have moved from one kind of place to another. Which do you think is most like your experience of life?**

I have lived in different countries	1
I have lived in different places in the same country	2
I have lived in different neighbourhoods in the same place	3
I have always lived in the same neighbourhood	4

How much do you agree or disagree with each of the following... [Showcard 1]

		Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Can't choose)
15.	Religious leaders should not try to influence how people vote in elections	1	2	3	4	5	8
16.	Religious leaders should not try to influence government decisions.	1	2	3	4	5	8

Please consider the following statements and tell me whether you agree or disagree... [Showcard 1]

		Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Can't choose)
17.	Overall, modern science does more harm than good	1	2	3	4	5	8
18.	We trust too much in science and not enough in religious faith	1	2	3	4	5	8
19.	Looking around the world, religions bring more conflict than peace	1	2	3	4	5	8
20.	People with very strong religious beliefs are often too intolerant of others	1	2	3	4	5	8

21. **Do you think that churches and religious organisations in this country have too much power or too little power?**

Far too much power	1
Too much power	2
About the right amount of power	3
Too little power	4
Far too little power	5
(Can't choose)	8

How much do you agree or disagree with the following statements? [Showcard 1]

		Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Can't choose)
22.	All religious groups in South Africa should have equal rights.	1	2	3	4	5	8
23.	We must respect all religions.	1	2	3	4	5	8

People have different religions and different religious views. Would you accept a person from a different religion or with a very different religious view from yours...

	Definitely accept	Probably accept	Probably not accept	Definitely not accept	(Can't choose)
24. marrying a relative of yours?	1	2	3	4	8
25. being a candidate of the political party you prefer?	1	2	3	4	8

There are some people whose views are considered extreme by the majority. Consider religious extremists, that is people who believe that their religion is the only true faith and all other religions should be considered as enemies. Do you think such people should be allowed to...

	Definitely	Probably	Probably not	Definitely not	(Can't choose)
26. Hold public meetings to express their views?	1	2	3	4	8
27. Publish books expressing their views?	1	2	3	4	8

28. Please indicate which statement below comes closest to expressing what you believe about God.

I don't believe in God	1
I don't know whether there is a God and I don't believe there is any way to find out	2
I don't believe in a personal God, but I do believe in a Higher Power of some kind	3
I find myself believing in God some of the time, but not at others	4
While I have doubts, I feel that I do believe in God	5
I know God really exists and I have no doubts about it	6

29. Which best describes your beliefs about God?

I don't believe in God now and I never have	1
I don't believe in God now, but I used to	2
I believe in God now, but I didn't used to	3
I believe in God now and I always have	4
(Can't choose)	8

Do you believe in...

	Yes, Definitely	Yes, Probably	No, Probably not	No, Definitely not	(Can't choose)
30. Life after death.	1	2	3	4	8
31. Heaven	1	2	3	4	8
32. Hell	1	2	3	4	8
33. Religious miracles	1	2	3	4	8
34. Reincarnation – being reborn in this world again and again	1	2	3	4	8
35. The powers of deceased ancestors	1	2	3	4	8

Do you agree or disagree with the following... [Showcard 1]

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Can't choose)
36. There is a God who concerns Himself with every human being personally.	1	2	3	4	5	8
37. There is little that people can do to change the course of their lives.	1	2	3	4	5	8
38. To me, life is meaningful only because God exists.	1	2	3	4	5	8
39. In my opinion, life does not serve any purpose.	1	2	3	4	5	8
40. Life is only meaningful if you provide the meaning yourself.	1	2	3	4	5	8
41. I have my own way of connecting with God without churches or religious services.	1	2	3	4	5	8

42. What was your mother's religious preference when you were a child? Was it Protestant, Catholic, Jewish, some other religion, or no religion?

Protestant	1
Catholic	2
Jewish	3
Orthodox (such as Greek or Russian Orthodox)	4
Muslim	5
Other (Please Specify)	6
No religion	7
(Do not know)	8

43. If Protestant: What specific denomination was that?

FIELDWORKER: WRITE THE DENONIMATION AND THEN CODE USING THE CODE LIST BELOW. IF RESPONDENT'S MOTHER WAS NOT PROTESTANT, WRITE CODE=98 IN THE SPACE PROVIDED

Denomination.....

CODE:

--	--

Coding list for protestant denominations

01	Dutch Reformed Churches
02	Reformed Churches
03	Nederduits Hervormde Kerk
04	Anglican Church
05	Church of England in SA
06	International Fellowship of Christian Churches
07	Methodist Church of SA
08	Presbyterian Churches
09	United Congregational Church of SA
10	Lutheran Church of Southern Africa
12	Apostolic Faith Mission of SA
13	Other Apostolic Churches
14	Baptist Churches of Southern Africa
15	Pinkster Protestante Kerk
16	Afrikaanse Protestante Kerk
17	Full Gospel Church of God in Southern Africa
18	Orthodox Churches
19	Church of Christ of Latter Day Saints
20	Pentecostal Churches
21	Salvation Army United Church
22	Seventh-Day Adventist Church
23	New Apostolic Church
24	Assemblies of God of SA
25	St Engenas Zion Christian Church
26	Zion Christian Church

27	Bandla Lama Nazaretha
28	African Methodist Episcopal Church
29	St John's Apostolic Church
30	International Pentecost Church
31	Other African Independent Churches
32	Other Christian Churches
42	Jehovah's Witnesses
44	Other Methodist Churches
45	Other Presbyterian Churches
46	Other Congregational Churches
47	Other Lutheran Churches
49	Other Baptist Churches
50	Other Pentecostal Churches
51	Other Orthodox Churches
52	Other (Seventh-Day) Adventist Churches
53	Other African Apostolic Churches
54	Other Assemblies
55	Other Zionist Churches
56	Church of the Nazarene
57	Christian Scientist
58	Christian Centres
59	Ethiopian type Churches
61	Other Evangelical Churches
62	Other Charismatic Churches

44. What was your father's religious preference when you were a child? Was it Protestant, Catholic, Jewish, some other religion, or no religion?

Protestant	1
Catholic	2
Jewish	3
Orthodox (such as Greek or Russian Orthodox)	4
Muslim	5
Other (Please Specify)	6
No religion	7
(Do not know)	8

45. If Protestant: What specific denomination was that?

FIELDWORKER: WRITE THE DENONIMATION AND THEN CODE USING THE CODE LIST AFTER Q.43. IF RESPONDENT'S FATHER WAS NOT PROTESTANT, WRITE CODE=98 IN THE SPACE PROVIDED

Denomination..... CODE:

46. What religion, if any, were you raised in? Was it Protestant, Catholic, Jewish, some other religion, or no religion?

Protestant	1
Catholic	2
Jewish	3
Orthodox (such as Greek or Russian Orthodox)	4
Muslim	5
Other (Please Specify)	6
No religion	7
(Do not know)	8

47. If Protestant: What specific denomination was that?

FIELDWORKER: WRITE THE DENONIMATION AND THEN CODE USING THE CODE LIST AFTER Q.43. IF RESPONDENT WAS NOT PROTESTANT, WRITE CODE=98 IN THE SPACE PROVIDED

Denomination..... CODE:

If you are currently married or living as married, answer Q.48:
If you are not currently married or living as married, go to Q. 50:

48. What is your husband's/wife's religious preference? Is it Protestant, Catholic, Jewish, some other religion, or no religion?

Protestant	1
Catholic	2
Jewish	3
Orthodox (such as Greek or Russian Orthodox)	4
Muslim	5
Other (Please Specify)	6
No religion	7
(Do not know)	8

49. If Protestant: What specific denomination was that?

FIELDWORKER: WRITE THE DENONIMATION AND THEN CODE USING THE CODE LIST AFTER Q.43. IF RESPONDENT'S PARTNER IS NOT PROTESTANT, WRITE CODE=98 IN THE SPACE PROVIDED

Denomination..... CODE:

50. When you were a child, how often did your mother attend religious services?

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09
No mother/mother not present	10
(Can't say/Can't remember)	98

51. When you were a child, how often did your father attend religious services?

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09
No father/father not present	10
(Can't say/Can't remember)	98

52. And what about when you were around 11 or 12, how often did you attend religious services then?

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09
(Can't say/Can't remember)	98

Now thinking about the present...

53. About how often do you pray?

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09
Once a day	10
Several times a day	11

54. How often do you take part in the activities or organizations of a church or place of worship other than attending services?

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09

55. For religious reasons do you have in your home a shrine, altar, or a religious object on display such as a crucifix, cross, portrait of religious leader, icon, retablos, mezuzah, or menorah?

Yes	1
No	2

56. How often do you visit a holy place for religious reasons such as going to church/shrine/temple/mosque?

Please do not count attending regular religious services at your usual place of worship, if you have one.

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month or more	05

57. Would you describe yourself as ...

Extremely religious	1
Very religious	2
Somewhat religious	3
Neither religious nor non-religious	4
Somewhat non-religious	5
Very non-religious	6
Extremely non-religious	7
(Can't choose)	8

58. What best describes you:

I follow a religion and consider myself to be a spiritual person interested in the sacred or the supernatural	1
I follow a religion, but don't consider myself to be a spiritual person interested in the sacred or the supernatural.	2
I don't follow a religion, but consider myself to be a spiritual person interested in the sacred or the supernatural.	3
I don't follow a religion and don't consider myself to be a spiritual person interested in the sacred or the supernatural.	4
(Can't choose)	8

59. Which of the following statements come closest to your own views:

There is very little truth in any religion.	1
There are basic truths in many religions.	2
There is truth only in one religion.	3
(Can't choose)	8

Do you agree or disagree that practicing a religion helps people to...

[*Showcard 1*]

		Strongly agree	Agree	Neither agree nor disagree	Dis-agree	Strongly disagree	(Can't choose)
60.	find inner peace and happiness	1	2	3	4	5	8
61.	make friends	1	2	3	4	5	8
62.	gain comfort in times of trouble or sorrow	1	2	3	4	5	8
63.	meet the right kind of people	1	2	3	4	5	8

64. Which of these statements comes closest to describing your feelings about the Bible?

The Bible is the actual word of God and it is to be taken literally, word for word	1
The Bible is the inspired word of God but not everything should be taken literally, word for word	2
The Bible is an ancient book of fables, legends, history, and moral precepts recorded by man	3
This does not apply to me	4
(Can't choose)	8

Now please think about something different. Please check one box on each line below to show whether you think each statement is true or false. O-18

		Definitely True	Probably True	Probably False	Definitely False	(Can't choose)
65.	Good luck charms sometimes do bring good luck	1	2	3	4	8
66.	Some fortune tellers really can foresee the future	1	2	3	4	8
67.	Some faithhealers do have God-given healing powers	1	2	3	4	8
68.	A person's star sign at birth, or horoscope, can affect the course of their future	1	2	3	4	8

What is your personal attitude towards members of the following religious groups? New

		Very positive	Somewhat positive	Neither positive nor negative	Somewhat negative	Very negative	(Can't choose)
69.	Christians	1	2	3	4	5	8
70.	Muslims	1	2	3	4	5	8
71.	Hindus	1	2	3	4	5	8
72.	Buddhists	1	2	3	4	5	8
73.	Jews	1	2	3	4	5	8
74.	Atheists or non-believers	1	2	3	4	5	8

75. What is your opinion about ancestors in African traditional belief?

I believe in them strongly	1
I somewhat believe in them	2
I do not believe in them at all	3
I am not sure what I believe about them	4
(Do not know)	8

76. What is your opinion about bewitchment in African traditional belief?

I believe in it strongly	1
I somewhat believe in it	2
I do not believe in it at all	3
I am not sure what I believe about it	4
(Do not know)	8

To what extent do you...?

	Never	Seldom	Often	Always	(Do not know)
77. Consult traditional healers	1	2	3	4	8
78. Wear protective amulets	1	2	3	4	8
79. Use traditional medicine (besides protective amulets)	1	2	3	4	8

80. Helping people, whether by sharing time, money or possessions, is...

An important part of my life	1
Not an important part of my life	2
Neither important nor unimportant	3
(Do not know)	8

To what extent do you think that the following actions are wrong or not wrong?

	Always wrong	Almost always wrong	Sometimes right	Always right	(Not about right or wrong)	(Do not know)
81. Being disrespectful to another person	1	2	3	4	5	8
82. Buying stolen goods	1	2	3	4	5	8
83. Criticising the government	1	2	3	4	5	8
84. Letting someone else be blamed for something you did wrong	1	2	3	4	5	8
85. Lying in order to get a job	1	2	3	4	5	8
86. Mocking someone who is disabled	1	2	3	4	5	8
87. Overcharging for goods	1	2	3	4	5	8
88. Refusing to share your possessions with someone who needs it	1	2	3	4	5	8
89. Taking revenge on someone	1	2	3	4	5	8

WATER AND SANITATION

90. Which of the following is most important to you?

Sufficient safe drinking water	1
Steady electricity supply	2
Enough food	3
Improved toilet	4
Refuse removal	5
(Do not know)	8

91. How sufficient is the safe drinking water that your family is receiving?

Completely sufficient	1
Somewhat sufficient	2
Neither sufficient not insufficient	3
Somewhat insufficient	4
Completely insufficient	5
(Do not know)	8

92. Water is important to me for...

FIELDWORKER: A MAXIMUM OF THREE RESPONSES ALLOWED

Religious reasons	1
Cultural activities such as weddings	2
The home: washing, cooking and cleaning	3
Growing food	4
Keeping my garden	5
Keeping my business going	6
To sustain life (drinking)	7
(Do not know)	8

Is the water you use currently?

	Yes	No
93. Safe to drink?	1	2
94. Clear?	1	2
95. Good in taste?	1	2
96. Free from odours?	1	2

Do you expect that the water will remain in the future?

	Yes	No
97. Safe to drink?	1	2
98. Clear?	1	2
99. Good in taste?	1	2
100. Free from odours?	1	2

Do you feel you received adequate education on the wise use of water (water conservation)?

	Yes	No
101. At school	1	2
102. In the community	1	2

103. Has this education on the wise use of water (water conservation) been improving for your children?

Improving	1
Stayed the same	2
Worsened	3
(Do not know)	8

Did you receive adequate education on hand-washing and safe sanitation (health and hygiene)?

	Yes	No
104. At school	1	2
105. In the community	1	2

106. Has this education on hand-washing and safe sanitation been improving for your children?

Improving	1
Stayed the same	2
Worsened	3
(Do not know)	8

To what extent do you agree or disagree with the following statements? [*Showcard 1*]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
107.	My municipality provides enough information on water and sanitation services	1	2	3	4	5	8
108.	My municipality can provide <u>sufficient water</u> for all	1	2	3	4	5	8
109.	My municipality can provide <u>improved sanitation</u> for all	1	2	3	4	5	8
110.	My municipality has the capacity to respond and fix problems related to water supply	1	2	3	4	5	8
111.	My municipality has the capacity to respond and fix problems related to sanitation	1	2	3	4	5	8
112.	There will be enough water for me and my family in 10 years time	1	2	3	4	5	8

113. What is your preferred level of service in water?

Piped tap water in dwelling	1
Piped tap water on site/yard	2
Public/communal tap	3
Water carrier/tanker	4
Borehole	5
Rainwater tank	6
Other, specify	7
(Do not know)	8

114. What is your preferred level of service in sanitation?

Flush toilet connected to a municipal sewage system	1
Flush toilet connected to a septic tank	2
Chemical toilet	3
Pit latrine with ventilation pipe (long drop)	4
Pit latrine without ventilation pipe (long drop)	5
Other, specify	6
(Do not know)	8

115. In the past year, how often did you experience interruptions of longer than one day to your water service?

Never	1
Once or twice a year	2
Monthly	3
More often than monthly	4

116. In the past 12 months, what was the longest interruption you experienced to your water service?

Never	1
Few hours or less	2
Few hours to 1 day	3
1 day to 2 days	4
3 to 6 days	5
1 week (7 days)	6
More than one week	7
(Cannot remember)	8

117. Has your water service gotten better, worse, or has it remained the same over the last year?

Gotten better	1
Stayed the same	2
Worsened	3
(Do not know)	8

118. Which of the following groups of people may not have enough water in the future?

FIELDWORKER: A MAXIMUM OF THREE RESPONSES ALLOWED

a	City dwellers	1
b	Rural people	2
c	People living in informal settlements	3
d	Mining companies	4
e	Farms	5
f	Small businesses	6
g	People like me	7
h	(Do not know)	8

119. Which of the following groups of people will be most affected if there are water quality problems in the future?

FIELDWORKER: A MAXIMUM OF THREE RESPONSES ALLOWED

a	City dwellers	1
b	Rural people	2
c	People living in informal settlements	3
d	Mining companies	4
e	Farms	5
f	Small businesses	6
g	People like me	7
h	(Do not know)	8

To what extent do you agree or disagree with the following statements? [*Showcard 1*]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	(Do not know)
120. South Africa is a water scarce society in which people have to be careful to save water	1	2	3	4	5	8
121. I am prepared to accept my municipality providing me with water which has been disinfected (thoroughly cleaned) after being used	1	2	3	4	5	8

122. To what extent do you agree or disagree that people like you consulted in decisions on water services / issues? [*Showcard 1*]

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
(Do not know)	8

123. If water is poorly managed by the municipalities and misused by the people, what do you think will happen?

(Refused to answer)		97
(Don't know, inadequately described)		98

124. How can the government make sure there is safe drinking water for all in the future?

(Refused to answer)		97
(Don't know, inadequately described)		98

HUNGER SCALE

	Yes	No	(Can't choose)
125. Does your household ever run out of money to buy food?	1	2	8
126. Has it happened in the past 30 days?	1	2	8
127. Has it happened 5 or more days in the past 30 days?	1	2	8
128. Do you ever rely on a limited number of foods to feed your children because you are running out of money to buy food for a meal?	1	2	8
129. Has it happened in the past 30 days?	1	2	8
130. Has it happened 5 or more days in the past 30 days?	1	2	8
131. Do you ever cut the size of meals or skip any because there is not enough food in the house?	1	2	8
132. Has it happened in the past 30 days?	1	2	8
133. Has it happened 5 or more days in the past 30 days?	1	2	8
134. Do you ever eat less than you should because there is not enough money for food?	1	2	8
135. Has it happened in the past 30 days?	1	2	8
136. Has it happened 5 or more days in the past 30 days?	1	2	8
137. Do your children ever eat less than you feel they should because there is not enough money for food?	1	2	8
138. Has it happened in the past 30 days?	1	2	8
139. Has it happened 5 or more days in the past 30 days?	1	2	8
140. Do your children ever say they are hungry because there is not enough food in the house?	1	2	8
141. Has it happened in the past 30 days?	1	2	8
142. 5 or more days in the past 30 days?	1	2	8
143. Do you ever cut the size of your children's meals or do they ever skip meals because there is not enough money to buy food?	1	2	8
144. Has it happened in the past 30 days?	1	2	8
145. Has it happened 5 or more days in the past 30 days?	1	2	8
146. Do any of your children ever go to bed hungry because there is not enough money to buy food?	1	2	8
147. Has it happened in the past 30 days?	1	2	8
148. Has it happened 5 or more days in the past 30 days?	1	2	8

VOTING

149. For which party did you vote in the last national election, which was held in 2004?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY

African Christian Democratic Party (ACDP)	01
African National Congress (ANC; incl. SACP and COSATU)	02
Azanian People's Organisation (AZAPO)	03
Democratic Party / Alliance (DP/DA)	04
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05
Independent Democrats (ID)	06
Inkatha Freedom Party (IFP)	07
Minority Front (MF)	08
New National Party (NNP)	09
Pan-Africanist Congress (PAC)	10
United Christian Democratic Party (UCDP)	11
United Democratic Movement (UDM)	12
Other (specify)	13
Did not vote	14
Uncertain	15
(Refuse to answer)	97
(Do not know)	98

150. If there were a national election tomorrow, for which party would you vote?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY.

African Christian Democratic Party (ACDP)	01	Skip to Q.152
African National Congress (ANC)	02	
Azanian People's Organisation (AZAPO)	03	
Democratic Party / Alliance (DA/DP)	04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05	
Independent Democrats (ID)	06	
Inkatha Freedom Party (IFP)	07	
Minority Front (MF)	08	
Pan-Africanist Congress (PAC)	10	
United Christian Democratic Party (UCDP)	11	
United Democratic Movement (UDM)	12	
Congress of the People	13	
Other (specify)	14	
Will not vote	15	Ask Q.151
Uncertain	16	Skip to Q.152
(Refuse to answer)	97	
(Do not know)	98	

151. If answered 15 in Q. 150: What is your main reason for thinking that you would not vote if a national election were held tomorrow?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Do not have an ID book	10
Other (specify)	11

152. To which party do you feel most close?

FIELDWORKER: DO NOT READ OUT OPTIONS. PLEASE CIRCLE ONE OPTION ONLY

African Christian Democratic Party (ACDP)	01	Ask Q.153
African National Congress (ANC)	02	
Azanian People's Organisation (AZAPO)	03	
Democratic Party / Alliance (DA/DP)	04	
Freedom Front Plus / Vryheidsfront Plus (FF+/VF+)	05	
Independent Democrats (ID)	06	
Inkatha Freedom Party (IFP)	07	
Minority Front (MF)	08	
Pan-Africanist Congress (PAC)	10	
South African Communist Party (SACP)	11	
United Christian Democratic Party (UCDP)	12	
United Democratic Movement (UDM)	13	
Congress of the People	14	
Other (specify)	15	
No party	16	Skip to Q.154
Will not vote	17	
Uncertain	18	
(Refuse to answer)	97	
(Do not know)	98	

153. How close do you feel to this party?

Very close	1
Quite close	2
Not close	3
Not at all close	4
(Do not know)	8

154. In political matters, people talk of 'the left' and 'the right' or 'liberal' and 'conservative'. Where would you place your views on this scale? [*Showcard 9*]

Extremely liberal (or left)	1
Liberal (or left)	2
Slightly liberal (or left)	3
Moderate, middle of the road	4
Slightly conservative (or right)	5
Conservative (or right)	6
Extremely conservative (or right)	7
(Do not know)	8

RESPONDENT CHARACTERISTICS

155. Sex of respondent [copy from contact sheet]

Male	1
Female	2

156. Race of respondent [copy from contact sheet]

Black African	1
Coloured	2
Indian/Asian	3
White	4
Other	5

157. Age of respondent in completed years [copy from contact sheet]

			Years
--	--	--	-------

(Don't know) = 997

158. What is your current marital status?

Married	1	→ Ask Q.159 } Skip to Q.160
Widower/widow	2	
Divorced	3	
Separated	4	
Never married	5	
(Refused to answer)	7	
(Don't know)	8	

159. Are you currently living with your husband/wife?

Yes	1
No	2
(Refused to answer)	7
(Do not know)	8

160. Do you live together with a partner?

Yes	1
No	2
(Refused to answer)	7
(Don't know)	8
(Not applicable - living together with spouse)	0

161. What is the highest level of education that you have ever completed?

No schooling	00
Grade 0/Grade R	01
Sub A/Grade 1	02
Sub B/Grade 2	03
Grade 3/Standard 1	04
Grade 4/Standard 2	05
Grade 5/Standard 3	06
Grade 6/Standard 4	07
Grade 7/Standard 5	08
Grade 8/Standard 6/Form 1	09
Grade 9/Standard 7/Form 2	10
Grade 10/Standard 8/Form 3	11
Grade 11/Standard 9/Form 4	12
Grade 12/Standard 10/Form 5/Matric	13
NTC I	14
NTC II	15
NTC III	16
Diploma/certificate with less than Grade 12/Std 10	17
Diploma/certificate with Grade 12/Std 10	18
Degree	19
Postgraduate degree or diploma	20
Other, specify	21
(Do not know)	98

162. How many years of full time education have you completed?

		years
(Don't know)		88

163. Are you a citizen of South Africa?

Yes	1
No	2
(Do not know)	8

164. What language do you speak mostly at home?

Sesotho	01
Setswana	02
Sepedi	03
Siswati	04
IsiNdebele	05
IsiXhosa	06
IsiZulu	07
Xitsonga	08
Tshivenda/Lemba	09
Afrikaans	10
English	11
Other African language	12
European language	13
Indian language	14
Other (specify)	15

165. What is your current employment status? (WHICH OF THE FOLLOWING BEST DESCRIBES YOUR PRESENT WORK SITUATION?)

Employed full time	01
Employed part time	02
Employed less than part time (casual work/piecework)	03
Temporarily sick	04
Unemployed, not looking for work	05
Unemployed, looking for work	06
Pensioner (aged/retired)	07
Permanently sick or disabled	08
Housewife, not working at all, not looking for work	09
Housewife, looking for work	10
Student/learner	11
Other (specify)	12

166. If you are married or have a partner, what is his/her employment status?

Employed full time	01
Employed part time	02
Employed less than part time (casual work/piecework)	03
Temporarily sick	04
Unemployed, not looking for work	05
Unemployed, looking for work	06
Pensioner (aged/retired)	07
Permanently sick or disabled	08
Housewife, not working at all, not looking for work	09
Housewife, looking for work	10
Student/learner	11
Other (specify)	12
(Not applicable – no spouse, no partner)	00

167. What is your current occupation?

FIELDWORKER: WRITE DOWN RESPONSE IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB

(Refused to answer)		97
(Don't know, inadequately described)		98
(Not applicable – never had a job)		00

168. If your spouse or partner is employed, what is his/her current occupation?

FIELDWORKER: WRITE DOWN RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT OCCUPATION

(Not applicable – no spouse, no partner)		00

169. Who is your employer for this work?

FIELDWORKER: CIRCLE ONE RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB

The government, public sector or army	1
A government owned enterprise	2
A private company, enterprise or cooperative	3
Self employed	4
Other (specify)	5
(Not applicable – never had a job)	0

170. Who is your spouse or partner's employer?

FIELDWORKER: CIRCLE ONE RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB

The government, public sector or army	1
A government owned enterprise	2
A private company, enterprise or cooperative	3
Self employed	4
Other (specify)	5
(Don't know)	8
(Not applicable – never had a job; or, no spouse or partner)	0

171. If self-employed, how many employees do you have working for you?

_____ employees
 (Don't know) 998
 Not applicable (not currently in labour force, or no spouse) 000

172. How many hours do/did you normally work a week (in your main job)?

_____ Hours

(Refused to answer)	997
(Do not know)	998
(Not applicable - not currently in labour force)	000

173. Do you supervise the work of any other people?

FIELDWORKER: IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT JOB

Yes	1
No	2
(Refused to answer)	7
(Don't know)	8
(Not applicable - never had a job)	0

174. Are you or have you ever been a paid-up member of a Trade Union?

Yes, I am currently a member	1
Yes, was once a member, but not now	2
Never a member	3

175. Do you consider yourself as belonging to any religion?

Yes	1
No	2

→ Skip to Q.178

176. If answer is yes, which one? Please specify denomination

Christian (without specification)	01
African Evangelical Church	02
Anglican	03
Assembles of God	04
Apostle Twelve	05
Baptist	06
Dutch Reformed	07
Full Gospel Church of God	08
Faith Mission	09
Church of God and Saints of Christ	10
Jehovah's Witness	11
Lutheran	12
Methodist	13
Pentecostal Holiness Church	14
Roman Catholic	15
Salvation Army	16
Seventh Day Adventist	17
St John's Apostolic	18
United Congregation Church	19
Universal Church of God	20
Nazareth	21
Zionist Christian Church	22
Other Christian	23
Islam / Muslim	24
Judaism / Jewish	25
Hinduism / Hindu	26
Buddhism / Buddhist	27
Other (specify)	28
(Refused)	97
(Don't know)	98
(Not answered)	99

177. Apart from special occasions such as weddings, funerals and baptisms, how often do you attend services or meetings connected with your religion?

Never	01
Less than once a year	02
About once or twice a year	03
Several times a year	04
About once a month	05
2-3 times a month	06
Nearly every week	07
Every week	08
Several times a week	09
(Can't say/Can't remember)	98

178. Do you or anyone in this household receive any of the following Welfare grants?

Old Age Grant	1
Child Support Grant	2
Disability Grant	3
Care dependency grant	4
Foster care grant	5
Grant in aid	6
No-one in household receiving any benefits	9
(Refused to answer)	97
(Don't know)	98

179. In our society there are groups which tend to be towards the top and groups which tend to be towards the bottom. Where would you put yourself on a scale of 1 to 10, where 10 is the top and 1 the bottom?

Highest	10
	9
	8
	7
	6
	5
	4
	3
	2
Lowest	1

180. How would you rate your health at present?

Very poor	1
Poor	2
Average	3
Good	4
Excellent	5
(Don't know)	8

181. People sometimes describe themselves as belonging to the working class, the middle class, or the upper or lower class. Would you describe yourself as belonging to the...?

Lower class	1
Working class	2
Middle class	3
Upper middle class	4
Upper class	5
(Don't know)	8

HOUSEHOLD CHARACTERISTICS

182. Indicate the type of main dwelling that the household occupies?

Dwelling/House or brick structure on a separate stand or yard or on farm	01
Traditional dwelling/ Hut/ Structure made of traditional materials	02
Flat or apartment in a block of flats	03
Town/cluster/semi-detached house (simplex, duplex or triplex)	04
Unit in retirement village	05
Dwelling/House/Flat/room in backyard	06
Informal dwelling/Shack in backyard	07
Informal dwelling/Shack not in backyard, e.g. in an informal/squatter settlement or on farm	08
Room/Flatlet	09
Caravan/Tent	10
Other, <i>specify</i>	11

183. What is the most often used source of drinking water by this household?

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ONLY

Piped tap water in dwelling-metered	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap – Free	06
Public/communal tap – Paid	07
Neighbour – Free	08
Neighbour – Paid for	09
Water carrier/tanker	10
Water carrier/tanker on site / communal	11
Borehole on site	12
Borehole off site/communal	13
Rainwater tank on site	14
Flowing river/stream	15
Dam/pool	16
Stagnant pond	17
Well	18
Spring	19
Bottled water	20
Other, specify	21

184. Does the household get water from a source less than 200m away?

FIELDWORKER: 200 METERS IS ABOUT EQUAL TO THE LENGTH OF TWO FOOTBALL FIELDS. CIRCLE NOT APPLICABLE IF THE RESPONDENT HAS A TAP IN THE HOUSE OR ON THE HOUSEHOLD'S SITE

Yes	1
No	2
(Not applicable)	9

185. What type of toilet facility is available for this household?

FIELDWORKER: PLEASE CIRCLE ONE NUMBER ONLY

Flush toilet connected to a municipal sewage system	01
Flush toilet connected to a septic tank	02
Chemical toilet	03
Pit latrine with ventilation pipe (long drop)	04
Pit latrine without ventilation pipe (long drop)	05
Bucket toilet	06
Other, specify	07
None → Skip to Q.187	08
(Do not know)	98

186. Where is this toilet facility located?

In dwelling	1
On site (In yard)	2
Off site (out side yard)	3

187. Do you have access to electricity in your household?

In-house meter	1
In-house pre-paid meter	2
Connected to other source which I pay for (e.g. connected to neighbour's line and paying neighbour)	3
Connected to other source which I do not pay for (e.g. connected to neighbour's line and not paying)	4
Illegal connection (e.g. connected to Eskom line)	5
Generator/battery	6
Other (specify)	7
No access to electricity	8
(Uncertain/Don't know)	9

188. How is the refuse or rubbish for this household taken care of?

Removed by local authority at least once a week	1
Removed by local authority less often than once a week	2
Removed by community members at least once a week	3
Removed by community members less often than once a week	4
Communal refuse dump/communal container	5
Own refuse dump	6
No rubbish removal	7
Other, <i>specify</i>	8
(Uncertain/Don't know)	9

Please tell me which of the following, if any, are presently in your household (in working order). Does your household have...?

	Yes	No
189. Hot running water	1	2
190. Fridge/freezer combination	1	2
191. Microwave oven (in working order)	1	2
192. VCR in household	1	2
193. Vacuum cleaner/floor polisher	1	2
194. A washing machine	1	2
195. A computer at home	1	2
196. An electric stove	1	2
197. A television	1	2
198. A tumble dryer	1	2
199. A Telkom home telephone	1	2
200. Hi-fi or music centre	1	2
201. Built-in kitchen sink	1	2
202. Home security service	1	2
203. A deep freezer (in working order)	1	2
204. M-Net and or DStv	1	2
205. A dishwashing machine	1	2
206. A sewing machine	1	2
207. DVD player	1	2
208. One or more motor vehicles	1	2
209. Full-time domestic worker	1	2
210. One or more cell phones in household	1	2
211. Only 1 cell phone in household	1	2
212. A radio	1	2
213. More than one radio in household	1	2

PERSONAL AND HOUSEHOLD INCOME

214. Please consider the income of all household members and any income which may be received by the household as a whole. What is the main source of income in your household?

Salaries and/or wages	1
Remittances	2
Pensions and/or grants	3
Sale of farm products and services	4
Other non-farm income	5
No income	6
(Refused to answer)	7
(Don't know)	8

SHOWCARD G2

215. Please give me the letter that best describes the **TOTAL MONTHLY HOUSEHOLD INCOME** of all the people in your household before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

216. Please give me the letter that best describes your **PERSONAL TOTAL MONTHLY INCOME** before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

		215. Household	216. Personal
	No income	01	01
K	R1 – R500	02	02
L	R501 –R750	03	03
M	R751 – R1 000	04	04
N	R1 001-R1 500	05	05
O	R1 501 – R2 000	06	06
P	R2 001 – R3 000	07	07
Q	R3 001 – R5 000	08	08
R	R5 001 – R7 500	09	09
S	R7 501 – R10 000	10	10
T	R10 001 – R15 000	11	11
U	R15 001 – R20 000	12	12
V	R20 001 – R30 000	13	13
W	R30 001 – R50 000	14	14
X	R 50 001 +	15	15
	(Refuse to answer)	97	97
	(Uncertain/Don't know)	98	98

217. What monthly income level do you consider to be minimal for your household, i.e. your household could not make ends meet with less?

R _____

(Don't know = 98)

218. Is the total monthly income of your household higher, lower or more or less the same as this figure?

Much higher	1
Higher	2
More or less the same	3
Lower	4
Much lower	5
(Don't know)	8

Thinking about your household's situation, please respond to the following statements:
 For my household, I would call an after-tax monthly income of...

219.	... about	R		Very bad,
220.	... about	R		Bad,
221.	... about	R		Insufficient,
222.	... about	R		Sufficient,
223.	... about	R		Good,
224.	... about	R		Very good

225. Would you say that you and your family are...

Wealthy	1
Very comfortable	2
Reasonably comfortable	3
Just getting along	4
Poor	5
Very poor	6

226. How satisfied are you with your life as a whole these days? [*Showcard 2*]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
(Do not know)	8

THANK YOU FOR YOUR COOPERATION