

TNS

Project Tenor 2017 (Updated Final)

Questionnaire

Job No: 233104383

TNS

| | | |
|--|---|---|
| TNS House 6 Thicket Road Newlands Cape Town, 7700 Ph: (021) 657-9500 | TNS House Stonemill Office Park 171 Republic Road Darrenwood 2194 Ph:(011) 778-7500 | TNS House 4 Sunbury Crescent Sunbury Park La Lucia Ridge, 4051 Ph: (031) 571 4900 |
|--|---|---|

| DP: | Query (1) | Omission (3) | Redo (5) | Late (6) | Excluded (8) |
|--------------|-----------|--------------|----------|----------|--------------|
| Yes | -1 | -1 | -1 | -1 | -1 |
| Item numbers | (2) | (4) | | Date (7) | |
| | | | | | |

| QC: | B/Checked by (10) | Type of backcheck (11,12) | Date | Code (13,14) |
|-----------|-------------------|---------------------------|------|--------------|
| QC | -1 | Phone: -1 FtF: -2 | | |
| F/Manager | -2 | Phone: -1 FtF: -2 | | |
| F/Worker | -3 | Phone: -1 FtF: -2 | | |

| QC Dept outcome (16): | -1 | -2 | -3 | -4 | -5 |
|-----------------------|-------------------|----|----|----------------------|----|
| | Extr Satisfactory | | | Extr Dissatisfactory | |

| | Signature | Code (9) |
|-------------------------|-----------|----------|
| Debriefed by | | |
| Edited by: | | |
| Coded by: | | |
| Coding checked by: | | |
| Consistency checked by: | | |
| Editing checked by: | | |

Respondent number: (15)

Comments:

| Recruitment approach | Interview location | Interview method |
|--|--|---------------------|
| Door to door Anywhere in FM area | In home In area with desk space Anywhere in FM area | Face to face |

Please could you give me your name, address and the exact suburb and town in which you live, even if there is no normal postal delivery there?
Ensure that spelling of suburb and town is correct.

Name of respondent: _____

Address: _____

Suburb: _____ (17) (18) (19) (code)

Telephone numbers: (H) (20) _____ (21) Y-1 (W) (22) _____ (23) Y-1
(C)(24) _____ (25) Y-1 (Contact) (XX) _____ (XX) Y-1

Interviewer: _____ (26)

Field Manager: _____ (27)

Start Time H (record using 24 hr clock, for example 15h00 and not 3pm) (28,29)

Date D M Y Y (record day / month / year) (30, 31, and 32)

| PARTICULARS OF VISITS (69) | (70, 71) | (72) | (73) | (74) | INTERVIEWER: FILL IN CODES APPLICABLE. FROM TIME, DAY AND RESPONSE BOXES BELOW. |
|----------------------------|----------|------|------|----------|---|
| | DAY | DATE | TIME | RESPONSE | |
| First visit | | | | | |
| Second visit | | | | | |
| Third visit | | | | | |
| Substitute 1 | | | | | |
| First visit | | | | | |
| Second visit | | | | | |
| Third visit | | | | | |
| Substitute 2 | | | | | |
| First visit | | | | | |
| Second visit | | | | | |
| Third visit | | | | | |
| Substitute 3 | | | | | |
| First visit | | | | | |
| Second visit | | | | | |
| Third visit | | | | | |

| Day | | Time | | Response | |
|-----------|----|------|---------------|----------|--|
| Monday | -1 | 1 | 00:01 - 11:59 | 1 | Interview completed |
| Tuesday | -2 | 2 | 12:00 - 13:59 | 2 | Revisit: appointment made |
| Wednesday | -3 | 3 | 14:00 - 14:59 | 3 | selected respondent not at home |
| Thursday | -4 | 4 | 15:00 - 15:59 | 4 | nobody at home |
| Friday | -5 | 5 | 16:00 - 16:59 | 5 | Do not qualify: vacant house/flat/stand/not a house or flat |
| Saturday | -6 | 6 | 17:00 - 17:59 | 6 | no person qualifies according to the survey specifications |
| Sunday | -7 | 7 | 18:00 - 18:59 | 7 | respondent is physically/mentally not fit to be interviewed |
| | | 8 | 19:00 - 19:59 | 8 | respondent cannot communicate with interviewer because of language |
| | | 9 | 20:00 - 20:59 | 9 | Refusals: contact person refused |
| | | 10 | 21:00 - 24:00 | 10 | interview refused by selected respondent |
| | | | | 11 | interview refused by parent |

Good day. My name is I am from **TNS** an independent research organization. I do not represent the government or any political party. We are doing research for the Institute for Justice and Reconciliation, a non-profit organisation in South Africa. We are studying the views of South African citizens in order to learn more about attitudes towards reconciliation, social relations and nation building. **All your responses will be treated confidentially, will only be used for research purposes and will not be linked to your identity.** We would like to discuss these issues with a member of your household in an interview.

If you are not selected can I interview someone else in your household?

- (504)
- Yes -1 ⇒ **Continue with household register and then continue below with selected respondent from Kish grid**
- No -2 ⇒ **Thank respondent, fill in reasons for refusal and close**

HOUSEHOLD REGISTER

Please can you give me the details of all the people who live in this household? By **household** I mean anyone who stays 4 nights a week and shares a pot of food.

- Record exact age of all males and females in the household in the grid below in order of oldest to youngest (including babies & children).
- Record the name, gender and race next to the age of each member of the household.
- Record respondent selected for interview from Kish table in column provided.
- Only respondents 18 years and older qualify for the interview.

| | | (75,76,77,78,79) | Age Write in from oldest (top) to youngest (bottom) | Names of Members of Household (Must stay 4 nights a week and share a pot of food) | Gender F=1, M=2 | Race B=1, C=2, A=3, W=4 | (90) Respondent selected for interview |
|---|--|------------------|--|---|--------------------|-------------------------------|---|
| ADULTS 18+ | People in household who qualify for this survey (persons who are 18+ and will be available for the duration of this survey) | | | 01 | | | -01 |
| | | | | 02 | | | -02 |
| | | | | 03 | | | -03 |
| | | | | 04 | | | -04 |
| | | | | 05 | | | -05 |
| | | | | 06 | | | -06 |
| | | | | 07 | | | -07 |
| | | | | 08 | | | -08 |
| | | | | 09 | | | -09 |
| | | | | 10 | | | -10 |
| | | | | 11 | | | -11 |
| | | | | 12 | | | -12 |
| | | | | 13 | | | -13 |
| | | | | 14 | | | -14 |
| | | | | 15 | | | -15 |
| | | | | 16 | | | -16 |
| | | | | 17 | | | -17 |
| | | | | 18 | | | -18 |
| | | | | 19 | | | -19 |
| | | | | 20 | | | -20 |
| NON- QUALIFIERS <u>UNDER 18 YRS OLD</u> | Persons in the household who do not qualify for this survey based on age | (80,81,82,83,84) | | 01 | | | |
| | | | | 02 | | | |
| | | | | 03 | | | |
| | | | | 04 | | | |
| | | | | 05 | | | |
| | | | | 06 | | | |
| | | | | 07 | | | |
| | | | | 08 | | | |
| | | | | 09 | | | |
| | | | | 10 | | | |
| NON- QUALIFIERS <u>18+</u> | Persons in the household who do not qualify for this survey or who will not be available for the duration of the survey (other than age) Note: Ask respondent reasons why persons do not qualify or are not available | (85,86,87,88,89) | | 01 | | | |
| | | | | 02 | | | |
| | | | | 03 | | | |
| | | | | 04 | | | |
| | | | | 05 | | | |
| | | | | 06 | | | |
| | | | | 07 | | | |
| | | | | 08 | | | |
| | | | | 09 | | | |
| | | | | 10 | | | |

Reasons why non-qualifying persons 18+ do not qualify or are not available

- 1 (92)
- 2
- 3

| |
|-------------------|
| KISH TABLE |
|-------------------|

Interviewer: in order to determine who you will be interviewing you will need the last two digits of the questionnaire number as stated on page 1 of the screener questionnaire, and the number of persons in the household who qualify for the survey.

- Find the number running down the left side of the table that matches the end of the questionnaire number, and the number of household members that qualify running across the top of the table.
- Circle the number where these two numbers meet in the table.
- This is the number of the person that you will interview – record on previous page and check details.
- Interview the selected individual.

| QUESTIONNAIRE NUMBER ENDS IN | | | | NUMBER OF QUALIFYING PERSONS IN HOUSEHOLD THE RESPONDENT MUST BE DRAWN FROM | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------|----|----|----|--|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 01 | 26 | 51 | 76 | 1 | 1 | 1 | 3 | 2 | 4 | 1 | 3 | 5 | 8 | 6 | 5 | 12 | 10 | 1 | 6 | 8 | 7 | 19 | 19 | 13 | 21 | 13 | 24 | 25 |
| 02 | 27 | 52 | 77 | 1 | 2 | 3 | 4 | 3 | 1 | 2 | 2 | 3 | 4 | 8 | 3 | 7 | 2 | 5 | 14 | 4 | 15 | 4 | 8 | 6 | 16 | 14 | 22 | 19 |
| 03 | 28 | 53 | 78 | 1 | 1 | 2 | 1 | 4 | 2 | 7 | 6 | 9 | 3 | 5 | 11 | 2 | 1 | 3 | 11 | 7 | 10 | 16 | 16 | 10 | 5 | 2 | 2 | 3 |
| 04 | 29 | 54 | 79 | 1 | 2 | 3 | 2 | 1 | 3 | 5 | 8 | 6 | 2 | 4 | 2 | 4 | 8 | 11 | 10 | 16 | 6 | 9 | 10 | 15 | 11 | 12 | 11 | 18 |
| 05 | 30 | 55 | 80 | 1 | 1 | 1 | 4 | 5 | 6 | 3 | 5 | 7 | 5 | 9 | 8 | 13 | 3 | 2 | 13 | 5 | 18 | 1 | 4 | 1 | 20 | 11 | 5 | 24 |
| 06 | 31 | 56 | 81 | 1 | 2 | 2 | 2 | 3 | 5 | 6 | 7 | 8 | 7 | 1 | 4 | 9 | 14 | 8 | 2 | 17 | 17 | 14 | 12 | 14 | 22 | 10 | 3 | 14 |
| 07 | 32 | 57 | 82 | 1 | 2 | 1 | 1 | 4 | 1 | 4 | 1 | 4 | 6 | 3 | 6 | 5 | 7 | 13 | 9 | 2 | 3 | 13 | 14 | 8 | 2 | 7 | 20 | 4 |
| 08 | 33 | 58 | 83 | 1 | 1 | 2 | 3 | 2 | 5 | 1 | 4 | 2 | 1 | 7 | 10 | 6 | 5 | 4 | 15 | 10 | 5 | 2 | 13 | 4 | 17 | 5 | 17 | 8 |
| 09 | 34 | 59 | 84 | 1 | 1 | 3 | 2 | 5 | 6 | 2 | 2 | 1 | 9 | 10 | 1 | 10 | 4 | 6 | 6 | 1 | 9 | 10 | 1 | 5 | 6 | 9 | 1 | 12 |
| 10 | 35 | 60 | 85 | 1 | 2 | 2 | 4 | 1 | 3 | 3 | 6 | 9 | 10 | 11 | 12 | 3 | 9 | 15 | 7 | 8 | 11 | 6 | 3 | 9 | 4 | 3 | 10 | 1 |
| 11 | 36 | 61 | 86 | 1 | 1 | 1 | 3 | 1 | 4 | 5 | 3 | 1 | 6 | 2 | 9 | 13 | 11 | 14 | 4 | 11 | 4 | 15 | 15 | 17 | 1 | 1 | 23 | 2 |
| 12 | 37 | 62 | 87 | 1 | 2 | 3 | 1 | 3 | 2 | 7 | 5 | 6 | 5 | 7 | 7 | 8 | 6 | 10 | 3 | 3 | 1 | 12 | 20 | 7 | 13 | 22 | 12 | 16 |
| 13 | 38 | 63 | 88 | 1 | 1 | 2 | 1 | 5 | 3 | 6 | 4 | 3 | 4 | 6 | 2 | 11 | 13 | 12 | 1 | 15 | 8 | 7 | 2 | 12 | 15 | 21 | 13 | 7 |
| 14 | 39 | 64 | 89 | 1 | 2 | 3 | 2 | 4 | 1 | 4 | 7 | 8 | 2 | 5 | 6 | 11 | 12 | 9 | 16 | 13 | 16 | 11 | 18 | 18 | 14 | 16 | 18 | 23 |
| 15 | 40 | 65 | 90 | 1 | 2 | 1 | 4 | 2 | 4 | 3 | 8 | 7 | 7 | 11 | 1 | 3 | 5 | 7 | 12 | 14 | 13 | 8 | 17 | 20 | 19 | 20 | 19 | 11 |
| 16 | 41 | 66 | 91 | 1 | 1 | 3 | 3 | 1 | 6 | 5 | 1 | 5 | 9 | 10 | 3 | 2 | 11 | 13 | 8 | 12 | 12 | 5 | 6 | 21 | 8 | 8 | 4 | 15 |
| 17 | 42 | 67 | 92 | 1 | 1 | 2 | 3 | 4 | 2 | 6 | 4 | 2 | 3 | 2 | 12 | 5 | 2 | 10 | 13 | 5 | 8 | 18 | 9 | 16 | 10 | 17 | 16 | 20 |
| 18 | 43 | 68 | 93 | 1 | 2 | 1 | 4 | 2 | 6 | 4 | 1 | 4 | 8 | 9 | 10 | 7 | 9 | 3 | 12 | 12 | 9 | 7 | 20 | 19 | 9 | 19 | 21 | 13 |
| 19 | 44 | 69 | 94 | 1 | 2 | 2 | 1 | 3 | 5 | 2 | 8 | 9 | 10 | 4 | 9 | 8 | 13 | 1 | 1 | 14 | 10 | 19 | 10 | 11 | 18 | 15 | 7 | 6 |
| 20 | 45 | 70 | 95 | 1 | 1 | 3 | 2 | 5 | 4 | 1 | 3 | 8 | 1 | 3 | 8 | 6 | 6 | 9 | 5 | 7 | 13 | 4 | 15 | 1 | 7 | 22 | 15 | 21 |
| 21 | 46 | 71 | 96 | 1 | 1 | 1 | 2 | 5 | 1 | 7 | 2 | 3 | 2 | 1 | 11 | 4 | 7 | 5 | 3 | 2 | 1 | 3 | 12 | 18 | 5 | 19 | 14 | 9 |
| 22 | 47 | 72 | 97 | 1 | 2 | 1 | 3 | 1 | 3 | 2 | 6 | 2 | 1 | 8 | 7 | 1 | 4 | 2 | 11 | 8 | 2 | 17 | 4 | 17 | 21 | 16 | 3 | 5 |
| 23 | 48 | 73 | 98 | 1 | 2 | 3 | 4 | 2 | 2 | 6 | 7 | 7 | 8 | 3 | 4 | 9 | 3 | 6 | 2 | 11 | 11 | 16 | 2 | 8 | 11 | 23 | 6 | 22 |
| 24 | 49 | 74 | 99 | 1 | 1 | 2 | 1 | 4 | 6 | 3 | 5 | 5 | 3 | 1 | 5 | 13 | 1 | 14 | 8 | 14 | 6 | 15 | 9 | 14 | 3 | 6 | 9 | 17 |
| 25 | 50 | 75 | 00 | 1 | 1 | 2 | 3 | 3 | 2 | 4 | 6 | 4 | 7 | 5 | 3 | 12 | 12 | 12 | 4 | 6 | 2 | 17 | 11 | 2 | 12 | 4 | 8 | 10 |

Good day. My name is I am from **TNS** an independent research organization. I do not represent the government or any political party. We are doing research for the Institute for Justice and Reconciliation, a non-profit organisation in South Africa. We are studying the views of South African citizens in order to learn more about attitudes towards reconciliation, social relations and nation building. **All your responses will be treated confidentially, will only be used for research purposes and will not be linked to your identity.**

The interview will take about 40 minutes of your time. May I continue and ask you the questions?

If no or in doubt, thank respondent and close interview.

Yes -1 ⇒ **Continue**
No -2 ⇒ **Thank respondent, fill in reasons for refusal and close**

I am only allowed to conduct this interview with citizens of South Africa. Are you a citizen of South Africa, with an ID Book, or birth certificate issued by the Department of Home Affairs?

Yes -1 ⇒ **Continue**
No -2 ⇒ **Thank respondent, fill in reasons for closing the interview and close**

Please remember, there is no penalty for not participating, and your answers will be kept confidential. If you choose to take part you may stop at any time, or skip any question that you do not wish to answer without any penalty.

Let's begin by recording a few facts about you.

1. What is your age?

- **Enter two digit numbers.**
- **Record exact age.**

Write Number (00-99)
Refused -998
Don't know -999

2. Which language do you use most frequently at home?

- **Single mention**

()

| | |
|---------------------------|-----|
| English | -01 |
| Afrikaans | -02 |
| Ndebele | -03 |
| Xhosa | -04 |
| Pedi/Sepedi/North Sotho | -05 |
| Sesotho/Sotho/South Sotho | -06 |
| Setswana/Tswana | -07 |
| Shangaan | -08 |
| Swazi | -09 |
| Venda | -10 |
| Zulu | -11 |
| Other (<i>specify</i>) | -12 |

.....

3. Over the past year, how often, if ever, have you or anyone in your family....?

- **Read out statements**
- **Show screen**
- **Rotate order of asking statements**

| | Never | Just once or twice | Several times | Many times | Always | Don't Know (Do not read out) |
|---|-------|--------------------|---------------|------------|--------|------------------------------|
| a. Gone without enough food to eat? | 1 | 2 | -3 | 4 | 5 | -9 |
| b. Gone without enough clean water for home use? | 1 | 2 | -3 | 4 | 5 | -9 |
| c. Gone without medicines or medical treatment? | 1 | 2 | -3 | 4 | 5 | -9 |
| d. Gone without enough fuel to cook your food? | 1 | 2 | -3 | 4 | 5 | -9 |
| e. Gone without a cash income? | 1 | 2 | -3 | 4 | 5 | -9 |
| f. Gone without electricity in your home (excluding load shedding)? | 1 | 2 | -3 | 4 | 5 | -9 |

- 4 Thinking again about these household living conditions of you and your family as we have just discussed (having enough food, water, medicine, cooking fuel, income and electricity). How would you regard your situation when compared to others?

- **Read out statements**
- **Show screen**
- **Rotate order of asking statements**

| | Much worse | Worse | The same | Better | Much better | Don't Know (Do not read out) |
|--|------------|-------|----------|--------|-------------|---------------------------------|
| a. In relation to the <u>rest of the community where you live</u> , your household conditions are ... | 1 | 2 | 3 | 4 | 5 | 9 |
| c. In relation to the <u>rest of South Africa</u> , your household conditions are ... | 1 | 2 | 3 | 4 | 5 | 9 |
| d. In relation to <u>your parents</u> , your household conditions are ... | 1 | 2 | 3 | 4 | 5 | 9 |
| e. How do these living conditions of you and your family compare to what they were like <u>2-3 years ago</u> ? | 1 | 2 | 3 | 4 | 5 | 9 |
| f. How are these living conditions of you and your family likely to change in the <u>2-3 years</u> ? Will they get ... | 1 | 2 | -3 | 4 | 5 | -9 |

5. Think about the financial situation of you and your family. By financial situation we mean, for example, you and your family income, cash available, savings, expenses, debt, etc. How would you regard your situation when compared to others?

- **Read out statements**
- **Show screen**

| | Much worse | Worse | The same | Better | Much better | Don't Know (Do not read out) |
|---|------------|-------|----------|--------|-------------|---------------------------------|
| a. In relation to the <u>rest of the community where you live</u> , your financial situation is... | -1 | -2 | -3 | -4 | -5 | -9 |
| c. In relation to the <u>rest of South Africa</u> , your financial situation is... | 1 | 2 | 3 | 4 | 5 | 9 |
| d. In relation to <u>your parents</u> , your financial situation is... | 1 | 2 | 3 | 4 | 5 | 9 |
| e. How does your financial situation and that of your family compare to what it was like <u>2-3 years</u> ? Is it? | 1 | 2 | 3 | 4 | 5 | 9 |
| f. How is your financial situation and that of your family likely to change in the next <u>2-3 years</u> ? Will it get..? | -1 | -2 | -3 | -4 | -5 | -9 |

6. Think about the overall quality of life of you and your family. By quality of life we mean, for example, the amount of time you have to spend with your partner, family and friends, your relationship with your partner, family relationships, your own and family recreation and leisure, your health etc. How would you regard your situation when compared to others?

- **Read out statements**
- **Show screen**

| | Much worse | Worse | The same | Better | Much better | Don't Know (Do not read out) |
|---|------------|-------|----------|--------|-------------|---------------------------------|
| a. In relation to the <u>rest of the community where you live</u> , your quality of life is ... | -1 | -2 | -3 | -4 | -5 | -9 |
| c. In relation to the <u>rest of South Africa</u> , your quality of life is ... | -1 | -2 | -3 | -4 | -5 | -9 |
| d. In relation to <u>your parents</u> , your quality of life is ... | -1 | -2 | -3 | -4 | -5 | -9 |

7. Please tell me how much you agree or disagree with the following statements about politics and voting.

- **Show screen**
- **Read out statements**
- **Rotate order of asking statements**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Do not know (Do not read out) |
|--|----------------|-------|----------------------------|----------|-------------------|----------------------------------|
| a. You don't consider yourself well qualified to participate in issues affecting our country | -1 | -2 | -3 | -4 | -5 | -9 |
| b. You don't feel you have a good understanding of the important issues affecting our country | -1 | -2 | -3 | -4 | -5 | -9 |
| c. You don't think you are as well informed as most people about issues affecting our country | -1 | -2 | -3 | -4 | -5 | -9 |
| d. People like you don't have a say about what the political leaders and politicians do | -1 | -2 | -3 | -4 | -5 | -9 |
| e. Generally speaking, those elected to Parliament soon lose touch with the people | -1 | -2 | -3 | -4 | -5 | -9 |
| f. You don't think that political leaders and politicians care much what people like you think | -1 | -2 | -3 | -4 | -5 | -9 |
| g. Your vote does not make a difference | -1 | -2 | -3 | -4 | -5 | -9 |
| h. After being elected all parties are the same, so voting is pointless | -1 | -2 | -3 | -4 | -5 | -9 |
| i. Voting is meaningless because no politician can be trusted | -1 | -2 | -3 | -4 | -5 | -9 |

8. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me if you have personally done any of these things during the past year. If you have, please tell me how often you have done it. **If you have not, please tell me if you would if you had the opportunity or would never do it.**

- **Show screen**
- **Read out statements**
- **Rotate order of asking statements**

| | NO | | YES | | | |
|---|-----------------------------|--|---------------|---------------|-------|------------|
| | No, and would never do this | No, but I would if I had the opportunity | Once or twice | Several times | Often | Very Often |
| a. Attended a community meeting | 0 | 1 | 2 | 3 | 4 | 5 |
| b. Got together with others to raise an issue | 0 | 1 | 2 | 3 | 4 | 5 |
| c. Contacted radio, TV, or a newspaper to complain about an issue | 0 | 1 | 2 | 3 | 4 | 5 |
| d. Contacted your local councillor or other community leaders about an issue | 0 | 1 | 2 | 3 | 4 | 5 |
| e. Shared political content on social media (for example on Facebook and Twitter) | 0 | 1 | 2 | 3 | 4 | 5 |
| f. Signed a petition (online or hardcopy) | 0 | 1 | 2 | 3 | 4 | 5 |
| g. Refused to pay a tax or a fee to government | 0 | 1 | 2 | 3 | 4 | 5 |
| h. Attended a demonstration or a protest march | 0 | 1 | 2 | 3 | 4 | 5 |
| i. Used force or violence for a political cause | 0 | 1 | 2 | 3 | 4 | 5 |

Now I would like us to talk more about your role in the community.

9. I am going to mention some groups or organisations that people join or attend. For each one, could you tell me whether you are a member, or not a member? If you are a member, how involved are you in the organisation's activities? If you are not a member, please tell me if you would be if you had the opportunity?

| | NOT A MEMBER | | AM A MEMBER | | | |
|--|---------------|------------------------------------|------------------------|-------------------|---------------|--------------------|
| | Never will be | Would be if I have the opportunity | Only slightly involved | Somewhat involved | Very involved | Extremely involved |
| a. A religious group that meets outside of regular worship services (e.g. a bible study group) | 0 | -1 | -2 | -3 | 4 | 5 |
| b. A voluntary community group / charity organization (e.g. community policing forum) | 0 | -1 | -2 | -3 | 4 | 5 |
| c. A sports club or group (e.g. a soccer society) | 0 | -1 | -2 | -3 | 4 | 5 |
| d. A social club or group (e.g. book club) | 0 | -1 | -2 | -3 | 4 | 5 |
| e. A savings society (such as a stokvel, savings group/club or funeral society) | 0 | -1 | -2 | -3 | 4 | 5 |
| f. Political parties | 0 | -1 | -2 | -3 | 4 | 5 |
| g. Unions | 0 | -1 | -2 | -3 | 4 | 5 |

ASK ALL.

10. Many people feel close to a particular political party over a long period of time, although they may occasionally vote for a different political party. Which political party do you feel close with?

- *Do not probe*
- *Single mention*

Question 10.a. Long period of time

| | |
|---|-----|
| African Christian Democratic Party (ACDP) | -01 |
| African Independent Congress (AIC) | -02 |
| African National Congress (ANC) | -03 |
| African Peoples' Convention (APC) | -04 |
| Agang | -05 |
| Congress of the People (COPE) | -06 |
| Democratic Alliance (DA) | -07 |
| Economic Freedom Fighters (EFF) | -08 |
| Freedom Front Plus / Vryheidsfront Plus (VF+) | -09 |
| Inkatha Freedom Party (IFP) | -10 |
| National Freedom Party (NFP) | -11 |
| Pan Africanist Congress (PAC) | -12 |
| United Democratic Movement | -13 |
| Other (<i>Specify</i>) | -14 |
| | |
| Don't feel close to a Political Party | -15 |

11. How often do you get information and news **about politics and political issues** from the following sources?

- *Read out.*
- *Show screen*

| | Never | Less than once a month | A few times a month | A few times a week | Every day | Don't Know (Do not read out) |
|--|-------|------------------------|---------------------|--------------------|-----------|------------------------------|
| a. Radio | -1 | -2 | -3 | -4 | -5 | -999 |
| b. Television | -1 | -2 | -3 | -4 | -5 | -999 |
| c. Print newspapers | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Internet (news and other websites, and not social media such as Facebook and Twitter) | -1 | -2 | -3 | -4 | -5 | -999 |
| e. Social media such as Facebook or Twitter | -1 | -2 | -3 | -4 | -5 | -999 |
| f. From friends and family | -1 | -2 | -3 | -4 | -5 | -999 |

12. How much do you trust the following sources of political information and news?

- **Read out statements**
- **Show screen**
- **Single mention**

| | Not at all | A little | Somewhat | Quite a lot | A great deal | Don't Know (Do not read out) |
|---|------------|----------|----------|-------------|--------------|---------------------------------|
| a. Radio | -1 | -2 | -3 | -4 | 5 | -999 |
| b. Television | -1 | -2 | -3 | -4 | 5 | -999 |
| c. Print Media e.g., newspapers | -1 | -2 | -3 | -4 | 5 | -999 |
| d. Internet (news and other websites, and not social media such as Facebook or Twitter) | -1 | -2 | -3 | -4 | 5 | -999 |
| e. Social media such as Facebook or Twitter | -1 | -2 | -3 | -4 | 5 | -999 |
| f. From friends and family | -1 | -2 | -3 | -4 | 5 | -999 |

13. Please indicate how much confidence you have in each of the following institutions, or haven't you heard enough about them to say?

- **Read out.**
- **Single mention per statement**
- **Rotate order of institutions**

| | Not at all | Not very much | Somewhat | Quite A lot | A great deal | Haven't heard enough to say |
|--|------------|---------------|----------|-------------|--------------|-----------------------------|
| a. The President | -1 | -2 | 3 | 4 | -5 | -9 |
| b. The Deputy President | 1 | 2 | 3 | 4 | 5 | 9 |
| c. National Government | -1 | -2 | 3 | -4 | -5 | -9 |
| d. Provincial Government | -1 | -2 | 3 | 4 | -5 | -9 |
| e. Local Government | -1 | -2 | 3 | -4 | -5 | -9 |
| f. Constitutional Court | -1 | -2 | 3 | 4 | -5 | -9 |
| g. Legal system in general | -1 | -2 | 3 | 4 | -5 | -9 |
| h. South African Police Services (SAPS) | 1 | 2 | 3 | 4 | 5 | 9 |
| i. Public Protector | -1 | -2 | 3 | 4 | -5 | -9 |
| j. The Hawks | -1 | -2 | 3 | 4 | -5 | -9 |
| k. Parliament | 1 | 2 | 3 | 4 | 5 | 9 |
| l. National Prosecuting Authority (NPA) | 1 | 2 | 3 | 4 | 5 | 9 |
| m. South African Revenue Services (SARS) | -1 | -2 | 3 | 4 | -5 | -9 |
| n. SABC media (radio and TV) | -1 | -2 | 3 | 4 | -5 | -9 |
| o. African National Congress (ANC) | -1 | -2 | 3 | -4 | -5 | -9 |
| p. Democratic Alliance (DA) | -1 | -2 | 3 | 4 | -5 | -9 |
| q. Economic Freedom Fighters (EFF) | -1 | -2 | 3 | -4 | -5 | -9 |

14. Generally speaking, would you say that you are trusting or distrusting of people?

| Very distrusting 1 | Distrusting 2 | Somewhat 3 | Trusting 4 | Very trusting 5 |
|-----------------------|------------------|---------------|---------------|--------------------|
|-----------------------|------------------|---------------|---------------|--------------------|

15. How much do you trust the following groups of people?

- **Read out.**
- **Show screen**
- **Single mention per statement**

| | Not at all | Not very much | Somewhat | Quite a lot | A great deal | Don't Know enough to say (Do not read out) |
|---|------------|---------------|----------|-------------|--------------|---|
| a. Your relatives | -1 | -2 | -3 | -4 | 5 | -999 |
| b. Your neighbours (in your immediate and local community) | -1 | -2 | -3 | -4 | 5 | -999 |
| c. Your colleagues (at work, or studying etc.) | -1 | -2 | -3 | -4 | 5 | -999 |
| d. Other race groups | -1 | -2 | -3 | -4 | 5 | -999 |
| e. Other language groups | -1 | -2 | -3 | -4 | 5 | -999 |
| f. People who practice a different religion than your own | -1 | -2 | -3 | -4 | 5 | -999 |
| g. People with a different sexual orientation than your own | 1 | 2 | 3 | 4 | 5 | -999 |
| h. Foreigners from other African countries living in South Africa | 1 | 2 | 3 | 4 | 5 | 999 |
| i. Foreigners not from African countries living in South Africa | 1 | 2 | 3 | 4 | 5 | 999 |

16. Please tell me how much you agree or disagree with the following statements...

- **Read out statements**
- **Show screen**
- **Single mention per statements**

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|--|-------------------|----------|---------|-------|----------------|---------------------------------|
| a. The courts always have the right to make decisions that people have to accept | -1 | -2 | -3 | -4 | -5 | -999 |
| b. The police always have the right to make people obey the law | -1 | -2 | -3 | -4 | -5 | -999 |
| c. The South African Revenue Service, or SARS, always have the right to make people pay taxes | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Democratically elected representatives (such as MPs and local councillors and) always have the right to make policy and governance decisions in South Africa | 1 | 2 | 3 | 4 | 5 | 999 |
| e. The Constitution must be upheld / respected to in all circumstances | 1 | 2 | 3 | 4 | 5 | 999 |

17. In South Africa, different groups of people have different amounts of political and economic power. Thinking about these groups of people, who do you believe has the most... (Please select only one):

| | The majority of White people | A small group White elites | The majority of Black people | A small group Black elites | A small group of elites from various race groups | Don't Know/Refused to Answer |
|------------------------|------------------------------|----------------------------|------------------------------|----------------------------|--|------------------------------|
| Economic power | 1 | 2 | 3 | 4 | 5 | 9 |
| Political power | 1 | 2 | 3 | 4 | 5 | 9 |

18. Thinking again about these groups of people and political and economic power, who do you think has benefitted the most since 1994 in terms of... (Please select only one).

| | The majority of White people | A small group White elites | The majority of Black people | A small group Black elites | A small group of elites from various race groups | Don't Know/Refused to Answer |
|---------------------------|------------------------------|----------------------------|------------------------------|----------------------------|--|------------------------------|
| a. Economic power | 1 | 2 | 3 | 4 | 5 | 9 |
| b. Political power | 1 | 2 | 3 | 4 | 5 | 9 |

19. How do you feel about the amount of economic and political power that you personally have?

- **Read out statements**
- **Show screen**

| | Very dissatisfied | Dissatisfied | Neutral | Satisfied | Very satisfied | Don't Know (Do not read out) |
|--------------------|-------------------|--------------|---------|-----------|----------------|------------------------------|
| a. Economic Power | -1 | -2 | -3 | -4 | -5 | -9 |
| b. Political Power | -1 | -2 | -3 | -4 | -5 | -9 |

20. How much do you agree with the following statements about apartheid:

- **Read out statements**
- **Show screen**
- **Single mention per statement**

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|--|-------------------|----------|---------|-------|----------------|------------------------------|
| a. The apartheid government oppressed the majority of South Africans | -1 | -2 | -3 | -4 | -5 | -999 |
| b. Under apartheid black South Africans were deprived from quality education | -1 | -2 | -3 | -4 | -5 | -999 |
| c. Under apartheid black South Africans were deprived of land and property ownership | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Under apartheid black South Africans were deprived of earning proper livelihoods | -1 | -2 | -3 | -4 | -5 | -999 |
| e. The apartheid government committed terrible crimes against those struggling against apartheid | 1 | 2 | 3 | 4 | 5 | 999 |
| f. Under apartheid black South Africans suffered violence because of their race | 1 | 2 | 3 | 4 | 5 | 999 |
| g. Apartheid was a crime against humanity | 1 | 2 | 3 | 4 | 5 | 999 |

21. How much do you agree with the following statements about the lasting effects of apartheid in South Africa today?

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|--|-------------------|----------|---------|-------|----------------|------------------------------|
| a. In general, residential areas in South Africa are still racially segregated because of the lasting effects of apartheid | -1 | -2 | -3 | -4 | -5 | -999 |
| b. Many black South Africans are still poor today because of the lasting effects of apartheid. | 1 | 2 | 3 | 4 | 5 | 999 |
| c. Many White South Africans are still well-off today because of the lasting effects of apartheid | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Many black South Africans today do not own land / property because of the lasting effects of apartheid | 1 | 2 | 3 | 4 | 5 | 999 |
| e. Many White South Africans today own land / property because of the lasting effects of apartheid | 1 | 2 | 3 | 4 | 5 | 999 |

22. Thinking about land ownership in South Africa.

- **Read out statements**
- **Show screen**
- **Single mention per statement**

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|--|-------------------|----------|---------|-------|----------------|---------------------------------|
| a. Do you think land reform is important to address inequality in South Africa? | 1 | 2 | 3 | 4 | 5 | 999 |
| b. Do you think land reform is important for the reconciliation process in South Africa? | 1 | 2 | 3 | 4 | 5 | 999 |

c. If land is redistributed in South Africa, which land should be redistributed?

| Only Government land | Both government and privately owned land | Only privately owned land | Don't Know / Refused to answer |
|----------------------|--|---------------------------|--------------------------------|
| 1 | 2 | 3 | 4 |

23. People sometimes talk about the divisions between people in South Africa. Sometimes these divisions cause people to be left out or discriminated against. In other instances it can lead to anger and even violence between groups. What, in your experience, is the biggest division in South Africa today?

- **Read out.**
- **Record first mention.**
- **Single mention**
- **Rotate order of statements 1 to 5**

24. Apart from this one, which would you say is the second biggest division in South Africa today?

- **Read out.**
- **Record second mention.**
- **Single mention**
- **Rotate order of statements 1 to 5**

| | Q.23 First mention | Q.24 Second mention |
|--|-----------------------|------------------------|
| a. The division between supporters of different political parties | -1 | -1 |
| b. The division between the rich and the poor | -2 | -2 |
| c. The division between those living with infectious diseases (HIV/AIDS, TB, etc.) and the rest of the community | -3 | -3 |
| d. The division between South Africans of different race groups (black, white, coloured and Indians) | -4 | -4 |
| e. The division between South Africans of different language groups | -5 | -5 |
| f. None (there are no divisions) [Do not read] | 6 | 6 |
| g. Other (specify) | -7 | -7 |
| h. Refused | -998 | -998 |
| i. Don't know | -999 | -999 |

25. The Constitution requires the government to protect the rights of all citizens so that we may practice our cultures and religions and use our mother tongue language.

- **Show screen**
- **Single mention**

| | Get a lot worse | Get a little worse | Stayed about the same | Get a little better | Get a lot better | Do not know (Do not read out) |
|---|-----------------|--------------------|-----------------------|---------------------|------------------|-------------------------------|
| a. Over the next 2 years, do you think other people's respect for your mother tongue language will ...? | 1 | 2 | 3 | 4 | 5 | 999 |
| b. Over the next 2 years, do you think other people's respect for your religion will ...? | 1 | 2 | 3 | 4 | 5 | 999 |
| c. Over the next 2 years, do you think other people's respect for your cultural practices will ...? | 1 | 2 | 3 | 4 | 5 | 999 |

26. Many people in the country have different views about certain legal rights. How much do you approve of the following being legal or being made legal in South Africa?

| | Strongly Disapprove | Disapprove | Neutral | Approve | Strongly Approve | Don't Know/ refused to answer |
|----------------------------|---------------------|------------|---------|---------|------------------|-------------------------------|
| a. Abortion | 1 | 2 | 3 | 4 | 5 | 999 |
| b. The death penalty | 1 | 2 | 3 | 4 | 5 | 999 |
| c. Same sex marriages | 1 | 2 | 3 | 4 | 5 | 999 |
| e. Sex work / prostitution | 1 | 2 | 3 | 4 | 5 | 999 |

Ask ALL.

28. Have you ever had to change the way you speak and behave to fit in culturally in the following situations?

- **Read out.**

| | Never | Hardly ever | Sometimes | Often | Always | Do not know |
|---|-------|-------------|-----------|-------|--------|-------------|
| a. To fit in at work? | -1 | -2 | -3 | -4 | -5 | -999 |
| b. To fit in where you study / studied? (school, university, college etc) | 1 | 2 | 3 | 4 | 5 | 999 |
| c. To fit in at a social gathering? | -1 | -2 | -3 | -4 | -5 | -999 |

30. In thinking about the goals you have in your life, how much do you agree with the following statements?

- **Read out statements**
- **Show screen**

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|--|-------------------|----------|---------|-------|----------------|------------------------------|
| a. I have access to the financial resources I need to achieve my goals | -1 | -2 | -3 | -4 | -5 | -999 |
| b. I have access to groups of people who can help me achieve my goals | -1 | -2 | -3 | -4 | -5 | -999 |
| c. I have the education I need to achieve my goals | -1 | -2 | -3 | -4 | -5 | -999 |
| d. I can easily get (or travel) to the places I need to in order to achieve my goals | -1 | -2 | -3 | -4 | -5 | -999 |
| e. I have the self-confidence I need in order to achieve my goals | 1 | 2 | 3 | 4 | 5 | 999 |
| f. I have the self-determination I need in order to achieve my goals | 1 | 2 | 3 | 4 | 5 | 999 |

31. When you think of yourself and your daily interaction with others, which group do you associate with most strongly? Those who ...

- **Read out.**
- **Record first mention.**
- **Single mention**

32. Apart from this one, which would you say is the second group you associate with most strongly?

- **Read out.**
- **Record second mention.**
- **Single mention**

| | Q.31 First mention | Q.32 Second mention |
|---|-----------------------|------------------------|
| a. Speak the same language – mother tongue – as I do | -1 | -1 |
| b. Belong to the same racial group as I do | -2 | -2 |
| c. Those who are in the same economic class as I am (e.g. being rich or poor) | -3 | -3 |
| d. Those who practice and follow the same religion as I do | 4 | 4 |
| e. Those who support the same political party as I do | -5 | -5 |
| f. Those who regard themselves primarily as South Africans | -6 | -6 |
| g. None (no specific group) [Do not read on first mention] | -7 | -7 |
| h. Other (specify) (Do not read) | -997 | -997 |
| | | |
| i. Refused (Do not read) (Skip Question 33 and 34) | -998 | -998 |
| j. Don't know (Do not read) (Skip Question 33 and 34) | -999 | -999 |

33. Thinking of the group you associate with most strongly (**interviewer select the first mention**).

| | Not at all important | Not very important | Somewhat important | Very important | Don't Know (Do not read out) |
|--------------------------------|-------------------------|-----------------------|-----------------------|-------------------|--|
| How important is _____ to you? | -1 | -2 | -3 | -4 | -999 |

34. Thinking of the group you associate with most strongly, would you say that belonging to _____

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|---------------------------------------|----------------------|----------|---------|-------|-------------------|--|
| a. Makes you feel good about yourself | -1 | -2 | -3 | -4 | -5 | -999 |
| b. Makes you feel important | -1 | -2 | -3 | -4 | -5 | -999 |
| c. Makes you feel secure | -1 | -2 | -3 | -4 | -5 | -999 |

35. Thinking about yourself as a South African, please tell me how much you agree or disagree with the following statements....

- **Read out statement**
- **Show screen**
- **Single mention per statement**

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|---|-------------------|----------|---------|-------|----------------|---------------------------------|
| a. Being a South African is an important part of how you see yourself | -1 | -2 | -3 | -4 | -5 | -999 |
| b. People should realise we are South Africans first, and not think of themselves in terms of other groups they belong to first | -1 | -2 | -3 | -4 | -5 | -999 |
| c. You would want your children to think of themselves as South African | -1 | -2 | -3 | -4 | -5 | -999 |
| d. It is <u>desirable</u> to create one united South African nation out of all the different groups who live in this country | -1 | -2 | -3 | -4 | -5 | -999 |
| e. It is <u>possible</u> to create one united South African nation out of all the different groups in this country | -1 | -2 | -3 | -4 | -5 | -999 |

36. How often does racism affect you in your daily life in these various places?

- **Read out.**
- **Single mention**

| | Always | Often | Sometimes | Rarely | Never | Don't know (Do not read out) |
|---|--------|-------|-----------|--------|-------|---------------------------------|
| a. Work / place of study | -1 | -2 | -3 | -4 | -5 | -999 |
| b. Commercial and retail places (such as shops and malls) | -1 | -2 | -3 | -4 | -5 | -999 |
| c. Public transport (while commuting by bus, airplane, train or taxi) | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Public recreational places (such as parks, stadiums and beaches) | -1 | -2 | -3 | -4 | -5 | -999 |
| e. Social gatherings and events | 1 | 2 | 3 | 4 | 5 | 999 |

37. Please tell me how much you agree or disagree that it is difficult to confront the following people when they behave or talk in a racist manner ...

- **Read out statements**
- **Show screen**
- **Single mention**

| | Strongly disagree | Disagree | Neutral | Agree | Strongly Agree | Don't know (Do not read out) |
|---|-------------------|----------|---------|-------|----------------|---------------------------------|
| a. Someone you don't know well or a stranger | 1 | 2 | 3 | 4 | 5 | 999 |
| b. Someone you know well (like friends and family) | -1 | -2 | -3 | -4 | -5 | -999 |
| c. Someone you work/study or have worked / studied with? | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Someone in a position of authority or leadership (such as a church or community leader, your manager, your lecturer / teacher) | 1 | 2 | 3 | 4 | 5 | 999 |

38. What, if anything, does 'reconciliation' mean to you?

- **SHOWSCREEN**
- **SCRIPTER NOTE: Statements to be randomised**
- **Interviewer accepts up to three answers, 1st response, 2nd response, 3rd response**

| | Q.38a 1 st Mention | Q.38b 2 nd Mention | Q.38c 3 rd Mention |
|--|----------------------------------|----------------------------------|----------------------------------|
| a. Nothing- it has no meaning | -01 | -01 | -01 |
| b. Peace –The reduction of violence and establishment of peace | -02 | -02 | -02 |
| c. Relationships -Improving relationships between past enemies | -03 | -03 | -03 |
| d. Justice - Redressing injustice/creating a more equal society | -04 | -04 | -04 |
| e. Making amends – past perpetrators taking responsibility for their actions | -05 | -05 | -05 |
| f. Retribution – past perpetrators punished for their actions | -06 | -06 | -06 |
| g. Forgiveness – past victims forgiving past perpetrators | -07 | -07 | -07 |
| h. Democracy - Building a democratic culture | -08 | -08 | -08 |
| i. Truth -Establishing the truth of the past | -09 | -09 | -09 |
| j. Memorialisation – remembering the past | -10 | -10 | -10 |
| k. Race relations – addressing racism | -11 | -11 | -11 |
| l. Compromise – two sides make compromises | -12 | -12 | -12 |
| m. Dialogue – finding ways to talk about the past | -13 | -13 | -13 |
| n. Respect – respecting peoples humanity | -14 | -14 | -14 |
| o. Moving on – moving forward from the past | -15 | -15 | -15 |
| p. Other (<i>Specify</i>) | -16 | -16 | -16 |
| | | | |
| q. Don't know (<i>Do not read out</i>) | -999 | -999 | -999 |

39. Please say how much you agree or disagree with the following statements?

- **Single mention**
- **Show screen**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Don't know (Do not read out) |
|--|----------------|-------|----------------------------|----------|-------------------|------------------------------|
| a. South Africans have made progress in reconciliation since the end of apartheid | -1 | -2 | -3 | -4 | -5 | -999 |
| b. My friends and family have experienced reconciliation after the end of apartheid | -1 | -2 | -3 | -4 | -5 | -999 |
| c. I believe the TRC provided a good foundation for South Africa to achieve reconciliation | -1 | -2 | -3 | -4 | -5 | -999 |
| d. South Africans still need reconciliation | -1 | -2 | -3 | -4 | -5 | -999 |
| e. Reconciliation is impossible as long as people who were disadvantaged under apartheid continue to be poor | -1 | -2 | -3 | -4 | -5 | -999 |

40. Who do you think should take the greatest responsibility for ensuring reconciliation in South Africa?

| | | | | |
|---|---|---|--|--|
| Only those oppressed during Apartheid 1 | Mostly those oppressed during Apartheid 2 | Both those who were oppressed and who were not oppressed during apartheid equally 3 | Mostly those who were not oppressed during apartheid 4 | Only those who were not oppressed during apartheid 5 |
|---|---|---|--|--|

41. How important do you think is the role of the following institutions / people in the reconciliation process in South Africa?

•

| | Not important | A little important | Somewhat important | Quite important | Very important | Don't know (Do not read out) |
|---|---------------|--------------------|--------------------|-----------------|----------------|------------------------------|
| a. National Government and elected representatives – like MPs and local councillors | -1 | -2 | -3 | -4 | -5 | -999 |
| b. Civil Society Organisations and community organisations | -1 | -2 | -3 | -4 | -5 | -999 |
| c. Business | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Religious and faith-based organisations | -1 | -2 | -3 | -4 | -5 | -999 |
| e. You and your family and friends | -1 | -2 | -3 | -4 | -5 | -999 |

42.. Excluding your own race group, which one race group do you find most difficult to associate with?

- *Do not probe*
- *Single mention*

| | |
|--|------|
| | () |
| Blacks | -1 |
| Whites | -2 |
| Indian/Asians | -3 |
| Coloureds | -4 |
| Don't have difficulties with any race group (<i>Do not read</i>) | -5 |
| Refused (<i>Do not read</i>) | -998 |
| Don't know (<i>Do not read</i>) | -999 |

43.. Now I would like you to tell me how you feel about the following. Again, think of (*race group mentioned in Q.38*) and tell me in each of the following statements whether you would strongly approve, approve, neither disapprove nor approve, disapprove or strongly disapprove with any of the following things?:

- **Read out statements**
- **Single mention per statement**
- **Select (code -997) N/A if (code -05/-998/-999) Not having difficulties with any race group/Refused/Don't know selected in Q.38.**

| | Strongly Approve | Approve | Neither Approve nor Disapprove | Disapprove | Strongly Disapprove | Don't know (Do not read out) | Refused | N/A |
|--|------------------|---------|--------------------------------|------------|---------------------|------------------------------|---------|------|
| a. Living in a neighbourhood where half of your neighbours are (<i>group</i>) people | -1 | -2 | -3 | -4 | -5 | -999 | -998 | -997 |
| b. Having a (<i>group</i>) person sitting next to my child, or the child of a family member, at school | -1 | -2 | -3 | -4 | -5 | -999 | -998 | -997 |
| c. Having my child, or the child of a family member, taught by a (<i>group</i>) person at school | -1 | -2 | -3 | -4 | -5 | -999 | -998 | -997 |
| d. Having to work for and take instructions from a (<i>group</i>) person | -1 | -2 | -3 | -4 | -5 | -999 | -998 | -997 |
| e. Having a close relative marry a (<i>group</i>) person | -1 | -2 | -3 | -4 | -5 | -999 | -998 | -997 |
| f. Being treated by a (<i>group</i>) doctor in an emergency situation | -1 | -2 | -3 | -4 | -5 | -999 | -998 | -997 |

44. Thinking about a typical day in the past month, how often did you interact or talk to someone who was a different race to you?

- **Read out.**
- **Show screen**
- **Single mention**

| | Never | Rarely | Sometimes | Often | Always | Don't know (Do not read out) |
|--|-------|--------|-----------|-------|--------|------------------------------|
| a. At work / place of study | 1 | 2 | -3 | 4 | 5 | -999 |
| b. At home | 1 | 2 | -3 | 4 | 5 | -999 |
| c. At commercial or retail places (such as shops and malls) | 1 | 2 | -3 | 4 | 5 | -999 |
| d. At a social gatherings and events | 1 | 2 | -3 | 4 | 5 | -999 |
| e. At public recreational places (such as parks, stadiums and beaches) | 1 | 2 | -3 | 4 | 5 | -999 |
| f. On public transport (such as on a bus, airplane, taxi or train) | 1 | 2 | -3 | 4 | 5 | -999 |

45. Would you like to interact more with people of different race groups...

- **Single mention**

| | Yes | No | Don't know (Do not read out) |
|--|-----|----|------------------------------|
| a. At work / place of study | -1 | -2 | -999 |
| b. On public transport (on trains, busses, taxis or airplanes) | -1 | -2 | -999 |
| c. At commercial or retail places (such as shops and malls) | -1 | -2 | -999 |
| d. At public recreational places (such as parks, stadiums and beaches) | -1 | -2 | -999 |
| e. At a social gatherings and events | 1 | 2 | -999 |
| f. At home | -1 | -2 | -999 |
| g. In public transport places (such as taxi ranks, bus and train stations, airports) | 1 | 2 | 999 |

46. In general, what may prevent you from talking to people of different race groups?

- **Show screen**
- **Record first mention and second mention.**
- **Probe for 2 responses**
- **SCRIPTER NOTE: Statements to be randomised**

| | Q.46a 1 st mention |
|---------------------------------------|----------------------------------|
| a. Opportunities to talk/ engage | -1 |
| b. Your willingness to talk/ engage | -2 |
| c. Your confidence | -3 |
| d. Fear / anxiety | -4 |
| e. No common ground | -5 |
| f. Language barriers | 6 |
| g. Negative prior experiences | 7 |
| h. Nothing prevents me (DNR) | 8 |
| i. Other (Specify) | 9 |
| | 10 |

47. How much do you agree with the following statements about the South African workforce?

- **Show screen**
- **Single mention per statement**

| | Strongly Disagree | Disagr ee | Neither Agree nor Disagree | Agree | Strongly Agree | Don't know (Do not read out) |
|--|----------------------|--------------|-------------------------------|-------|-------------------|---------------------------------|
| a. It should be a national priority to make the workforce representative <u>of all races</u> | -1 | -2 | -3 | -4 | -5 | -999 |
| b. It should be a national priority to make the workforce representative <u>of both genders</u> | -1 | -2 | -3 | -4 | -5 | -999 |
| c. It should be a national priority to make the workforce representative in terms of physical ability and disability | -1 | -2 | -3 | -4 | -5 | -999 |

48. How safe do you feel at present in the following places?

- **Single mention per statement**
- **Show screen**

| | Very unsafe | Somewhat unsafe | Some- what safe | Very safe | Don't know (Do not read) |
|---|----------------|--------------------|--------------------|--------------|-----------------------------|
| a. In your home | -1 | -2 | -3 | -4 | -999 |
| b. In the neighbourhood where you live | -1 | -2 | -3 | -4 | -999 |
| c. In commercial places (such as shops and malls) | -1 | -2 | -3 | -4 | -999 |
| d. In public recreational places (such as parks, stadiums and beaches) | -1 | -2 | -3 | -4 | -999 |
| e. At work / place of study | -1 | -2 | -3 | -4 | -999 |
| f. In public transportation places (such as taxi/bus ranks, train stations, etc.) | -1 | -2 | -3 | -4 | -999 |

49. How would you say the following has changed since 1994, when the country became a democracy? Has it ...

- **Read out statements**
- **Show screen**
- **Single mention per statement**

| | Worsened a great deal | Worsened somewhat | Stayed the same | Improved somewhat | Improved a great deal | Don't know (Do not read) |
|---|--------------------------|----------------------|--------------------|----------------------|--------------------------|-----------------------------|
| a. Your personal safety and that of your family | -1 | -2 | -3 | -4 | -5 | -999 |
| b. Economic circumstances for you and your family | -1 | -2 | -3 | -4 | -5 | -999 |
| c. Employment opportunities for you and your family | -1 | -2 | -3 | -4 | -5 | -999 |
| d. Relations between members of different race groups | -1 | -2 | -3 | -4 | -5 | -999 |
| e. The gap between rich and poor | -1 | -2 | -3 | -4 | -5 | -999 |

50. Please can you tell me how likely you are to **prevent** people who have come here from other African countries from...

- **Read out.**
- **Show screen**
- **Single mention per statement**

| | Very likely | Likely | Neutral | Unlikely | Very unlikely | Don't know (Do not read out) |
|---------------------------------------|-------------|--------|---------|----------|---------------|---------------------------------|
| a. Moving into your neighbourhood? | -1 | -2 | 3 | 4 | -5 | -999 |
| b. Operating a business in your area? | -1 | -2 | 3 | 4 | -5 | -999 |
| c. Accessing government services? | 1 | 2 | 3 | 4 | 5 | 999 |
| f. Accessing jobs? | -1 | -2 | 3 | -4 | -5 | -999 |

Let's go back to talking about you.

51. What is your highest level of education?

- **Single mention**
- **Show screen**

| | |
|--|----|
| No schooling | -1 |
| Some primary school | -2 |
| Primary school completed (Grade 7 / Standard 5) | -3 |
| Some high /secondary school | -4 |
| Secondary / high school completed (Matric / Grade 12 / Standard 10) | -5 |
| Post-secondary qualifications, other than university e.g. a diploma or certificate | -6 |
| Some University | -7 |
| University degree completed/ Postgraduate degree completed | -8 |
| Other (SPECIFY) | -9 |

.....

52. Which of these, if any, best describes your personal working status?

| | |
|--|-----|
| Work full-time or 30 hours a week or more for yourself or in your own business | -01 |
| Work full-time or 30 hours a week or more for a company or individual | -02 |
| Work part-time or less than 30 hours a week for yourself or in your own business | -03 |
| Work part-time or less than 30 hours a week for a company or individual | -04 |
| Student or learner | -05 |
| Housewife or house husband | -06 |
| Pensioner or retired | -07 |
| Unemployed and looking for a job | -08 |
| Unemployed and not looking for a job | -09 |
| Other (SPECIFY) | -10 |

53. What is your main occupation?

- **If unemployed, retired or disabled, ask:** What was the occupation you last held?
- **Do not read options.**
- **Code from response.**

| | |
|---|-----|
| Manager or Senior Official (eg. Company Director, Parliamentarian, Military Officer, Chief) | -01 |
| Professional (eg. Doctor, Lawyer, School-Teacher, Nurse) | -02 |
| Technician | -03 |
| Supervisors | -04 |
| Clerk (eg. Secretary, Office Clerk) | -05 |
| Salesperson (eg. Cashier, Shop Salesperson) | -06 |
| Service Worker (eg. Firefighter, Police Officer, Security Guard, Cook, Waiter, Non-commissioned Military Personnel) | -07 |

| | |
|---|------|
| Skilled Agricultural or Fisheries Worker (eg. Market Gardener) | -08 |
| Artisan (eg. Plumber, Electrician) | -09 |
| Machine Operator and Assemblers (eg. Truck Driver, Taxi Driver, Rock Driller) | -10 |
| Labourer (eg. 'General Worker', Office Cleaner) | -11 |
| Domestic Worker | -12 |
| Student | -13 |
| Housewife/works in the household | -14 |
| Other (Specify) | -15 |
| | |
| Don't know (Do not read) | -999 |

Ask all.

LSM. Now I am going to read out a list of things to you. Some of these things might sound strange to you, but we need to ask them to understand a bit more about your lifestyle. Please tell me which of these, if any, are presently in your household or apply to your household.

- **Circle the correct number for each statement.**
- **Add circled numbers as indicated.**
- **Do not read out the statements in bold.**

(200,201)

| No | LSM 2014nsv | YES | NO |
|----|--|-----|----|
| 1 | Tap water in your house or on your property | 1 | 2 |
| 2 | Hot running water from a geyser | 1 | 2 |
| 3 | Flush toilet inside or outside house | 1 | 2 |
| 4 | Built-in kitchen sink | 1 | 2 |
| 5 | Ordinary Telkom or Neotel telephone | 1 | 2 |
| 6 | 3 or more cellphones in this household | 1 | 2 |
| 7 | Exactly two cellphones in this household | 1 | 2 |
| 8 | Exactly one cellphone or no cellphones in this household | 1 | 2 |
| 9 | More than 1 radio, excluding a car radio | 1 | 2 |
| 10 | Swimming pool | 1 | 2 |
| 11 | TV set | 1 | 2 |
| 12 | Pay TV subscription such as M-Net, DStv or Top TV | 1 | 2 |
| 13 | Air conditioner, not just a fan | 1 | 2 |
| 14 | Any kind of DVD or Blu Ray player | 1 | 2 |
| 15 | Home theatre system | 1 | 2 |
| 16 | Hi-fi/Music centre | 1 | 2 |
| 17 | Personal computer such as laptop or desktop | 1 | 2 |
| 18 | Fridge or combined fridge/freezer | 1 | 2 |
| 19 | Deep freezer which is free standing | 1 | 2 |
| 20 | Electric stove | 1 | 2 |
| 21 | Microwave oven | 1 | 2 |
| 22 | Floor polisher or vacuum cleaner | 1 | 2 |
| 23 | Washing machine | 1 | 2 |
| 24 | Tumble dryer | 1 | 2 |
| 25 | Dishwashing machine | 1 | 2 |
| 26 | Motor car | 1 | 2 |
| 27 | Live-in, full-time or part-time domestic servant, helper or gardener | 1 | 2 |
| 28 | Home security service | 1 | 2 |
| 29 | Live in a built house/cluster house or town house excluding a RDP, township matchbox or improved township matchbox house | 1 | 2 |
| 30 | Live in one of these cities or their suburbs and townships: Johannesburg, Soweto, Alberton, Benoni, Boksburg, Kempton Park, Pretoria, Vanderbijlpark, Vereeniging, Welkom, Bloemfontein, Durban, Pietermaritzburg, Port Elizabeth/Uitenhage, East London, Cape Town | 1 | 2 |
| 31 | Live in a <i>rural area</i> such as a farm or traditional tribal village, <i>outside</i> Gauteng or the Western Cape | 1 | 2 |

(DPU 202-206)

FOR DMS ONLY (regression weights)

(200,201)

| No | LSM 2014nsv | YES | NO |
|----|--|---------|---------|
| 1 | Tap water in your house or on your property | 137020 | 0 |
| 2 | Hot running water from a geyser | 131439 | 0 |
| 3 | Flush toilet inside or outside house | 127449 | 0 |
| 4 | Built-in kitchen sink | 132445 | 0 |
| 5 | Ordinary Telkom or Neotel telephone | 127405 | 0 |
| 6 | 3 or more cellphones in this household | 109148 | 0 |
| 7 | Exactly two cellphones in this household [CONTROL QUESTION] | 0 | 0 |
| 8 | Exactly one cellphone or no cellphones in this household [CONTROL QUESTION] | 0 | 0 |
| 9 | More than 1 radio, excluding a car radio | 0 | -257671 |
| 10 | Swimming pool | 167040 | 0 |
| 11 | TV set | 139327 | 0 |
| 12 | Pay TV subscription such as M-Net, DStv or Top TV | 107924 | 0 |
| 13 | Air conditioner, not just a fan | 161893 | 0 |
| 14 | Any kind of DVD or Blu Ray player | 157154 | 0 |
| 15 | Home theatre system | 83355 | 0 |
| 16 | Hi-fi/Music centre | 57064 | 0 |
| 17 | Personal computer such as a laptop or desktop | 301679 | 0 |
| 18 | Fridge or combined fridge/freezer | 130203 | 0 |
| 19 | Deep freezer which is free standing | 113754 | 0 |
| 20 | Electric stove | 174556 | 0 |
| 21 | Microwave oven | 121561 | 0 |
| 22 | Floor polisher or vacuum cleaner | 315530 | 0 |
| 23 | Washing machine | 143033 | 0 |
| 24 | Tumble dryer | 162093 | 0 |
| 25 | Dishwashing machine | 223546 | 0 |
| 26 | Motor car | 125951 | 0 |
| 27 | Live-in, full-time or part-time domestic servant, helper or gardener | 0 | -280261 |
| 28 | Home security service | 153494 | 0 |
| 29 | Live in a built house/cluster house or town house excluding a RDP, township matchbox or improved township matchbox house | 121571 | 0 |
| 30 | Live in one of these cities or their suburbs and townships: Johannesburg, Soweto, Alberton, Benoni, Boksburg, Kempton Park, Pretoria, Vanderbijlpark, Vereeniging, Welkom, Bloemfontein, Durban, Pietermaritzburg, Port Elizabeth/Uitenhage, East London, Cape Town | 95901 | 0 |
| 31 | Live in a rural area such as a farm or traditional tribal village, outside Gauteng or the Western Cape | -257461 | 0 |

(DPU 202-206)

| | |
|---------------------------------|---|
| SUB TOTAL of statements 1 to 31 | ? |
|---------------------------------|---|

| | |
|----------|--------|
| CONSTANT | 875649 |
|----------|--------|

| | |
|---|---|
| GRAND TOTAL = SUB TOTAL - CONSTANT (subtotal less/minus the constant) | ? |
|---|---|

| INTERVIEWER, NOTE: | LSM 2014nsv | INTERVIEWER, CODE |
|---|-------------|-------------------|
| If grand total is LESS THAN -1671041 | LSM 1 | -01 |
| If grand total is GE -1671041 and LE -1405764 | LSM 2 | -02 |
| If grand total is GE -1405763 and LE -1146148 | LSM 3 | -03 |
| If grand total is GE -1146147 and LE -769870 | LSM 4 | -04 |
| If grand total is GE -769869 and LE -326331 | LSM 5 | -05 |
| If grand total is GE -326330 and LE 322026 | LSM 6 | -06 |
| If grand total is GE 322027 and LE 753313 | LSM 7 | -07 |
| If grand total is GE 753314 and LE 1116187 | LSM 8 | -08 |
| If grand total is GE 1116188 and LE 1721171 | LSM 9 | -09 |
| If grand total is GT 1721171 | LSM 10 | -10 |

54. How important is religion in your life?

- **Read out.**
- **Single mention**

| | |
|--|-----|
| | () |
| Not at all important | -1 |
| Not very important | -2 |
| Somewhat important | -3 |
| Very important | -4 |
| Refused to answer (Do not read) | -5 |
| Don't know (Do not read) | -6 |
| Not applicable (No religion) | -7 |

55. Which of these best describes your TOTAL MONTHLY HOUSEHOLD INCOME before tax and other deductions? Please include all sources of income i.e. wages, grants, piecemeal work, salaries, pensions, income from investments, etc. This includes all income generated by everyone in the household.

- **Show screen**
- **Single mention only**

| | (SM) |
|---|-------------------------|
| | Q.55 Household/month |
| A. No income | -01 |
| B. R1 - R999 | -02 |
| C. R1,000 - R1,999 | -03 |
| D. R2,000 - R2,999 | -04 |
| E. R3,000 - R5,999 | -05 |
| F. R6,000 - R7,999 | -06 |
| O. R8,000 - R9,999 | -07 |
| P. R10,000 - R11,999 | -15 |
| H. R12,000 - R16,999 | -08 |
| I. R17,000 - R24,999 | -09 |
| J. R25,000 - R29,999 | -10 |
| K. R30,000 - R39,999 | -11 |
| L. R40,000 or more | -12 |
| M. Refuse to answer (Do not show) | -13 |
| N. Uncertain or Don't know (Do not show) | -14 |

56. Interviewer, record gender.

| | SM |
|--------|----|
| Male | -1 |
| Female | -2 |

57. **Ask and Record ethnic group:**

For statistical purposes I need to confirm which ethnic / race group you belong to.

| | Respon dent answer | Interviewer record |
|--------------|--------------------------|-----------------------|
| Black | -1 | 1 |
| White | -2 | 2 |
| Indian/Asian | -3 | 3 |
| Coloured | -4 | 4 |

61. In what type of shelter does the respondent live?

- *Interviewer record from observation*

| | SM |
|---|-----------|
| Dwelling/house or brick structure on separate stand or yard | -01 |
| Flat in a block of flats | -02 |
| Town/cluster/semi-detached house (simplex, duplex or triplex) | -03 |
| Dwelling/house/flat/room in backyard | -04 |
| Traditional dwelling/hut/structure of traditional materials | -05 |
| Informal dwelling/shack in backyard | -06 |
| Informal dwelling/shack NOT in backyard (in informal/squatter settlement) | -07 |
| Hostels/Dormitories | -08 |
| Other (specify) | -09 |

.....
