

METRO/NON METRO	EXEC:					
SECTION I – RECONCILIATION BAROMETER 2012 - ASK MALES AND FEMALES -						
<p>► INTRODUCTION: I would now like to ask you some questions about relationships between South Africans in general and your perceptions about government in dealing with reconciliation issues.</p>						
<p>B1. SHOWCARD: Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, are neutral, disagree or strongly disagree?</p>						
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.The people who run the country are not really concerned with what happens to people like me.	5	4	3	2	1	99
2.Most of the time I can trust the country's national leaders to do what is right.	5	4	3	2	1	99
3.It is all right to get around the law, as long as you don't actually break it.	5	4	3	2	1	99
4.It is desirable to create one united South African nation out of all the different groups who live in this country	5	4	3	2	1	99
5.If public officials are not interested in hearing what people like me think, there is really no way to make them listen.	5	4	3	2	1	99
6.It is possible to create one united South African nation out of all the different groups in this country.	5	4	3	2	1	99
7.Citizens like me have the power to influence decisions made by local government that affect my community.	5	4	3	2	1	99
8.My local government can be trusted to deliver the services that I expect from them.	5	4	3	2	1	99
<p>B2 SHOWCARD: Please indicate how much confidence you have in each of the following institutions? Would you say a great deal, quite a lot, not very much or none at all?</p>						
	A GREAT DEAL	QUITE A LOT	NOT VERY MUCH	NONE AT ALL	DON'T KNOW DNRO	
1.The Presidency	4	3	2	1	99	
2.National government	4	3	2	1	99	
3.Provincial government	4	3	2	1	99	
4.Local government	4	3	2	1	99	
5.Big companies	4	3	2	1	99	
6.Parliament	4	3	2	1	99	
7.Political parties	4	3	2	1	99	
8.The Police	4	3	2	1	99	
9.Print media e.g. newspapers	4	3	2	1	99	
10.Broadcast media e.g. radio & TV	4	3	2	1	99	
11.The Constitutional Court	4	3	2	1	99	
12.Religious institutions	4	3	2	1	99	

	A GREAT	QUITE A	NOT VERY	NONE AT	DON'T
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		DEAL	LOT	MUCH	ALL	KNOW DNRO
	13.The legal system in general	4	3	2	1	99

B3 **SHOWCARD:** Once again, please tell me whether you strongly agree, agree, are neutral, disagree or strongly disagree with the following statements.

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.The South African Parliament treats all people who come before it – whether black, white, coloured or Indian – the same.	5	4	3	2	1	99
2.Parliament can usually be trusted to make decisions that are right for the country as a whole.	5	4	3	2	1	99
3.If Parliament started making a lot of decisions that most people disagree with, it might be better to do away with Parliament altogether.	5	4	3	2	1	99
4.The rulings of South African courts should be in line with the Constitution, even if it contradicts what the majority of South Africans want	5	4	3	2	1	99

B4. SHOWCARD: I would like to ask you about corruption. Once again, please tell me whether you strongly agree, agree, are neutral, disagree or strongly disagree with the following statements.

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.I have seen many instances of government corruption in my community.	5	4	3	2	1	99
2.Government is doing enough to combat corruption.	5	4	3	2	1	99

B5.SHOW CARD: Now I would like to ask you about voting and political parties. Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, are neutral, disagree or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.I would consider joining a political party that represents my views, even if it is different than the party supported by most of my close friends	5	4	3	2	1	99
2.No matter which political party wins the next election, South Africa will remain a peaceful country.	5	4	3	2	1	99
3. It is better not to vote at all than to change your vote from the party you always support to a different party.	5	4	3	2	1	99

B6 SHOW CARD: Now I would like to hear about your expectations for the future, and what you feel the situation for people like you will be during the next two years. Please tell me whether you think it will get a lot better, get a little better, stay about the same, get a little worse or get a lot worse?

	GET A LOT BETTER	GET A LITTLE BETTER	STAY ABOUT THE SAME	GET A LITTLE WORSE	GET A LOT WORSE	DON'T KNOW DNRO
1.How do you think the economic situation of people like you will change during the next two years? Will it ...	5	4	3	2	1	99

2.How do you think the personal safety of people like you will change during the next two years? Will it...	5	4	3	2	1	99
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B7.SHOWCARD: The Constitution requires the government to protect the rights of citizens like you and me, so that we may practice our cultures and religions and use our mother tongue language. For each of the statements below, would you say you strongly agree, agree, are neutral, disagree, or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.In South Africa, all religious groups enjoy equal rights.	5	4	3	2	1	99
2.My mother tongue language gets the recognition it deserves in a democratic South Africa	5	4	3	2	1	99
3.It is important that all children learn to speak an African language at school.	5	4	3	2	1	99
4.The promotion of the rights of other cultural groups is harmful to the group that I belong to.	5	4	3	2	1	99

B8.SHOW CARD: Now I would like to hear about your living conditions. Please tell me whether you think it got a great deal better, got a lot better, stayed about the same, got a little worse or got a great deal worse?

	A GREAT DEAL BETTER	BETTER	ABOUT THE SAME	WORSE	GOT A GREAT DEAL WORSE	DON'T KNOW DNRO
1.How does your financial situation compare to what it was like 12 months ago? Is it...	5	4	3	2	1	99
2.How do your living conditions compare to what they were like 12 months ago? Are they...	5	4	3	2	1	99
3.Whether you currently have a job or not, how do the chances of you finding a job compare to what they were like 12 months ago? Are they...	5	4	3	2	1	99

B9. SHOW CARD: Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, are neutral, disagree or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.Whether you currently have a job or not, it is highly likely that you will be unemployed at some stage during the next year.	5	4	3	2	1	99
2.Your child/children or the child/children of friends, receive education of a high standard.	5	4	3	2	1	99
3.The education system prepares your child/children or the child/children of friends, to find jobs.	5	4	3	2	1	99
4.Government is doing well in getting young people into jobs.	5	4	3	2	1	99

B10.SHOW CARD: We want to know how you would compare the South Africa of today with the country it was in 1994, when it became a democracy. If you did not live in South Africa before 1994 or are too young to remember what it was like before 1994, please compare the South Africa of today to what you have heard from your family and friends who are older than you. Would you say that the following have improved a great deal, improved somewhat, stayed the same, worsened somewhat, or worsened a great deal?

	IMPROVED A GREAT DEAL	IMPROVED	STAYED THE SAME	WORSENE	WORSENE A GREAT DEAL	DON'T KNOW
1.Economic circumstances for you and your family	5	4	3	2	1	99
2.Race relations	5	4	3	2	1	99
3.Moral values	5	4	3	2	1	99
4.Family life	5	4	3	2	1	99

5.The gap between rich and poor	5	4	3	2	1	99
6.Employment opportunities	5	4	3	2	1	99
7.Hope for the future for you and your family	5	4	3	2	1	99
8.Personal safety of you and your family	5	4	3	2	1	99

B11.SHOW CARD: Now I would like you to think about South Africa's past, during apartheid. Again, if you did not live in South Africa before 1994 or are too young to remember what it was like before 1994, please compare the South Africa of today to what you have heard from your family and friends who are older than you. Please tell me whether you think the following are certainly true, probably true, probably not true or certainly not true.

	CERTAINLY TRUE	PROBABLY TRUE	PROBABLY NOT TRUE	CERTAINLY NOT TRUE	DON'T KNOW DNRO
1.Apartheid was a crime against humanity.	4	3	2	1	99
2.The apartheid government committed terrible crimes against those struggling against apartheid.	4	3	2	1	99
3.The apartheid government wrongly oppressed the majority of South Africans.	4	3	2	1	99
4.Many black South Africans are still poor today as a result of the lasting effects of apartheid.	4	3	2	1	99

B12.SHOW CARD: Here are some different actions people could take if government was **disregarding** or **violating** or **going against** their rights. I would like you to tell me if it would be justified if some people did the following? Would it be completely justified, probably justified, neutral, probably unjustified or completely unjustified.

	COMPLETELY JUSTIFIED	PROBABLY JUSTIFIED	NEUTRAL	PROBABLY UNJUSTIFIED	COMPLETELY UNJUSTIFIED	DON'T KNOW DNRO
1.Took part in demonstrations.	5	4	3	2	1	99
2.Joined strikes.	5	4	3	2	1	99

B13.SHOW CARD: If this does not work, would it be justified to:

	COMPLETELY JUSTIFIED	PROBABLY JUSTIFIED	NEUTRAL	PROBABLY UNJUSTIFIED	COMPLETELY UNJUSTIFIED	DON'T KNOW DNRO
B13. Use force or violent methods, such as damaging public property or taking hostages.	5	4	3	2	1	99

B14. SHOW CARD: Please think back on the last year. How often, if ever, have you participated in any of the following? Is it always, often, sometimes, rarely or never?

	ALWAYS	OFTEN	SOMETIMES	RARELY	NEVER	DON'T KNOW DNRO	REFUSED
1, Took part in demonstrations.	5	4	3	2	1	99	98
2. Joined strikes.	5	4	3	2	1	99	98
3. Used more forceful measures, like damaging public property	5	4	3	2	1	99	98

B15.SHOW CARD: Please could you tell me how much you agree or disagree with the following statements? Do you strongly agree, agree, are you neutral, or do you disagree or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.I think it is fair that the people who discriminated against others during apartheid feel what it is like to be discriminated against.	5	4	3	2	1	99
2.Sometimes it might be better to ignore the law and solve problems immediately, rather than wait for a legal solution.	5	4	3	2	1	99

3.It is not necessary to obey the laws of a government that I did not vote for.	5	4	3	2	1	99
B16.SHOW CARD: Now I would like to ask you about the role of the government in the economy and the workforce. Once again, please tell me whether you strongly agree, agree, are neutral, disagree or strongly disagree with the following statements.						
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.The government should continue to use racial categories to measure the impact of its programmes for previously disadvantaged communities.	5	4	3	2	1	99
2.It should be a national priority to make the workforce representative of all races.	5	4	3	2	1	99
3.It should be a national priority to make the workforce representative of both genders.	5	4	3	2	1	99
4.It should be a national priority to make the workforce representative in terms of physical ability and disability.	5	4	3	2	1	99
5.BEE is an effective policy for ensuring that more black people participate in the economy.	5	4	3	2	1	99
6. Employment Equity policies have been successful in creating a workforce that represents the South African population.	5	4	3	2	1	99
7.The mines in this country should be nationalised to ensure that all South Africans benefit from our natural resources.	5	4	3	2	1	99
8.South Africans depend too much on government to change our lives.	5	4	3	2	1	99

NOTE TO INTERVIEWERS: REPLACE [GROUP] AS FOLLOWS:

- IF RESPONDENT IS WHITE, INSERT (BLACK, COLOURED OR INDIAN)
- IF RESPONDENT IS BLACK, INSERT (WHITE, INDIAN OR COLOURED)
- IF RESPONDENT IS COLOURED, INSERT (WHITE, BLACK OR INDIAN)
- IF RESPONDENT IS INDIAN, INSERT (WHITE, BLACK OR COLOURED)

YOU MUST READ OUT ALL 3 POPULATION GROUPS AS THEY ARE LISTED IN BRACKETS. WE ARE INTERESTED IN TOTAL CONTACT WITH POPULATION GROUPS OTHER THAN THE ONE THE RESPONDENT BELONGS TO, IRRESPECTIVE OF WHETHER A RESPONDENT HAS MORE CONTACT WITH ONE POPULATION GROUP THAN ANOTHER.

B18.SHOW CARD: Now we would like to ask you some questions about the contact you have with [GROUP] people. Would you say it occurs always, often, sometimes, rarely or never?

	ALWAYS	OFTEN	SOMETIMES	RARELY	NEVER	DON'T KNOW DNRO
b18a.On a typical day during the week, whether at work or otherwise, how often do you talk to [GROUP] people?	5	4	3	2	1	99
b18b. When socialising in your own home or the homes of friends, how often do you talk to [GROUP] people?	5	4	3	2	1	99
B19. SHOWCARD:	MORE OFTEN	ABOUT THE SAME AS NOW	LESS OFTEN	NEVER	DON'T KNOW DNRO	

If you had a choice, would you want to talk to [GROUP] people...?	4	2	2	1	99
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B20. SHOWCARD: Now I would like you to think about reconciliation in South Africa, after the end of apartheid. If you did not live in South Africa in 1994 or are too young to remember life before 1994, think about what you have heard from your family and friends who are older than you. Would you say you strongly agree, agree, are neutral, disagree or strongly disagree with these statements?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.South Africans have made progress in reconciliation since the end of apartheid.	5	4	3	2	1	99
2.South Africans should try to forget about apartheid and just move forward together as a country.	5	4	3	2	1	99
3.My friends and family have experienced reconciliation after the end of apartheid.	5	4	3	2	1	99
4.It is time to forgive those who hurt others during apartheid.	5	4	3	2	1	99
5.It is still important for the government to provide support to people who were victims of human rights abuses under apartheid.	5	4	3	2	1	99
6.From what I know and what I have heard, the Truth and Reconciliation Commission (TRC) succeeded in bringing about reconciliation in South Africa.	5	4	3	2	1	99
7.Reconciliation is impossible as long as people who were disadvantaged under apartheid continue to be poor.	5	4	3	2	1	99

B21. INSTRUCTION: REPLACE GROUP WITH RELEVANT GROUP. SHOWCARD: Thinking of the combination of groups previously mentioned (**NAME OF GROUP** selected prior to . B18a) Please say whether you strongly agree, agree, are neutral, disagree or strongly disagree that...

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO	REFUSED
1.You find it difficult to understand the customs and ways of [GROUP] people.	5	4	3	2	1	99	98
2.You want to learn more about the customs and ways of [GROUP] people	5	4	3	2	1	99	98
3.[GROUP] people are untrustworthy.	5	4	3	2	1	99	98
4.You could never imagine being part of a political party made up mainly of [GROUP] people.	5	4	3	2	1	99	98

B22. Which **ONE** of the following groups, apart from your own, do you find most difficult to associate with?
READ OUT. ONE MENTION ONLY.

1. Black South Africans	1	
2. Indian South Africans	2	
3. White South Africans	3	
4. Coloured South Africans	4	

	Refused	98	
	Don't Know	99	
	None	96	

B23. SHOWCARD: Now I would like you to tell me how you feel about the following. Again, think of ... **[GROUP MENTIONED IN B22]** tell me in each of the following statements whether you would strongly approve, approve, neutral, disapprove, or strongly disapprove any of the following things?: [Not Applicable if answered None or Don't Know to B22. or Refused]

	STRONGLY APPROVE	APPROVE	NEUTRAL	DISAPPRO VE	STRONGLY DISAPPRO VE	DON'T KNOW DNRO	REFUSED	NOT APPLICABL E
1.Living in a neighbourhood where half of your neighbours are [GROUP] people.	5	4	3	2	1	99	98	97
2.Having to work for and take instructions from a [GROUP] person.	5	4	3	2	1	99	98	97
3.Having a close relative marry a [GROUP] person.	5	4	3	2	1	99	98	97
4.Having a [GROUP] person sitting next to my child, or the child of a family member, at school	5	4	3	2	1	99	98	97

B24 & B25SHOW CARD WITH STATEMENTS 1 - 12:

In all societies, people belong to one or more social groups. Some of these groups, like social clubs, we choose to belong to, while others, such as religious, racial or gender groups we may not belong to by choice, but by virtue of birth. In this list you will find a number of social groups that people typically associate with. When you think of yourself and your daily interaction with others, which group do you associate with most strongly? And which group is the secondary one you feel you belong to? **(NOTE TO INTERVIEWER: ONLY ONE RESPONSE PER COLUMN)**

Programmer note – If respondent answered none, don't know or refused at B24 do not ask B25.

	B24.PRIMAR Y GROUP	B25SECONDA RY GROUP
1. Those who speak the same language -mother tongue- as I do	1	1
2. Those who belong to the same ethnic group as I do e.g. Zulu, Xhosa, Afrikaner, Venda, Sesotho	2	2
3. Those who belong to the same racial group as I do e.g. Black, Coloured, Indian, White	3	3
4. Those who are in the same economic class e.g. poor, middle class, upper income	4	4
5. Those who live in the same neighbourhood as I do	5	5
6. Those who have the same religious beliefs as I do e.g. Christian, Muslim, Jewish, atheist, agnostic.	6	6
7. Those who regard themselves primarily as South Africans.	7	7
8. Those who belong to the same social, savings or sports club as I do.	8	8
9. Those who work or study with me.	9	9
10. Those who are in the same age group as I am.	10	10
11. Those who regard themselves as primarily African.	11	11
12. Those who are the same gender as I am -male or female-.	12	12

	None (DNRO)	96	96
	Refused (DNRO)	98	98
	Don't Know (DNRO)	99	99
B26. SHOW CARD: Still looking at the list, how important is this main group to you? Would you say that it is very important; somewhat important; not very important; not important at all? Programmer note (Not applicable if answered none, refused or don't know at B24)	4. Very important	4	4
	3. Somewhat important	3	3
	2. Not very important	2	2
	1. Not important at all	1	1
	9. Don't know	99	99
	6. Refused	98	98

B27. SHOW CARD: People have different feelings because they are members of a certain group. Which of the following characteristics describes how you feel about the primary group you associate yourself with, namely (READ GROUP FROM Q B24) [PRIMARY GROUP IDENTIFIED IN ABOVE QUESTION]? [Not Applicable if answered None or Don't Know to B26, or Refused and if answered none, don't know or refused at B24]								
READ OUT BEFORE EACH STATEMENT.	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO	REFUSED	NOT APPLICABLE
To which extent do you agree that ...								
1. belonging to this group makes you feel good about yourself	5	4	3	2	1	99	98	97
2. belonging to this group makes you feel important	5	4	3	2	1	99	98	97
3. belonging to this group makes you feel secure	5	4	3	2	1	99	98	97

B28a and B28b. SHOW CARD: People sometimes talk about the divisions between people in South Africa. Sometimes these divisions cause people to be left out or discriminated against. In other instances it can lead to anger and even violence between groups. What, in your experience, is the biggest division in South Africa today? Record first mention. READ OUT ASK: Apart from this one, which would you say is the second biggest division in South Africa today? READ OUT Record as second mention		
	B28a.FIRST MENTION OMO	B28b.SECOND MENTION OMO
1. The division between the supporters of different political parties.	1	1
2. The division between poor and middle class or wealthy South Africans	2	2
3. The division between those living with HIV/Aids and other infectious diseases and the rest of the community	3	3
4. The division between members of different religions	4	4
5. The division between black, white, coloured and Indian South Africans	5	5
5. The division between South Africans of different language groups	6	6
7. None	96	96
8. Refused	98	98
9. Don't Know	99	99